

Item	Document	Date Posted
1.	Request/approval to study for discontinuance	03/04/2011
2.	Notice (if appropriate) to Headquarters of suspension	03/30/2011
3.	Notice (if appropriate) to customers/district personnel of suspension	03/30/2011
4.	Highway map with community highlighted	03/30/2011
5.	Eviction notice (if appropriate)	03/30/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	03/30/2011
7.	Post Office and community photos	03/30/2011
8.	PS Form 150, Postmaster Workload Information	03/30/2011
9.	Worksheet for calculating work service credit	03/30/2011
10.	Window transaction record	03/30/2011
11.	Record of incoming mail	03/30/2011
12.	Record of dispatched mail	03/30/2011
13.	Administrative postmaster/OIC comments	03/30/2011
14.	Inspection Service/local law enforcement vandalism reports	03/30/2011
15.	Post Office fact sheet	03/30/2011
16.	Community fact sheet	03/30/2011
17.	Alternate service options/cost analysis / N/A	03/30/2011
18.	Form 4920, Post Office Fact Sheet	03/30/2011
19.	Recommendation and Service Replacement Type	03/30/2011
20.	Questionnaire instruction letter to postmaster/OIC	04/08/2011
21.	PM Letter Instructions Cover letter, questionnaire, and enclosures	04/26/2011
22.	Returned customer questionnaires and Postal Service response letters	04/25/2011
23.	Analysis of questionnaires	06/09/2011
24.	Community meeting roster	06/09/2011
25.	Community meeting analysis	04/27/2011
26.	Community meeting letter	04/08/2011
27.	Petition and Postal Service response letter (if appropriate)	06/09/2011
28.	Congressional inquiry and Postal Service response letter (if appropriate)	06/15/2011
29.	Proposal checklist / N/A	06/15/2011
30.	District notification to Government Affairs / N/A	06/15/2011
31.	Instructions to postmaster/OIC to post proposal / N/A	06/15/2011
32.	Invitation for comments exhibit / N/A	06/15/2011
33.	Proposal exhibit	06/15/2011
34.	Comment form exhibit / N/A	06/15/2011
35.	Instructions for postmaster/OIC to remove proposal / N/A	06/15/2011
36.	Round-date stamped proposals and invitations for comments from affected offices / N/A	06/15/2011
37.	Notification of taking proposal and comments under internal consideration / N/A	06/15/2011
38.	Proposal comments and Postal Service response letters / N/A	06/15/2011
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)	06/15/2011
40.	Proposal Analysis of comments / N/A	06/15/2011
41.	Revised proposal (if appropriate) / N/A	06/15/2011
42.	Updated PS Form 4920 (if appropriate) / N/A	03/30/2011
43.	Certification of record	06/15/2011
44.	Log of Post Office discontinuance actions	06/15/2011
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales	06/20/2011
46.	Headquarters' acknowledgment of receipt of record	06/23/2011
47.	Final determination from Headquarters	08/09/2011
48.	Instruction letter to postmaster/OIC on posting / Revised	11/1/2012
49.	Round-date stamped final determination cover sheets / Revised	
50.	Postal Bulletin Post Office Change Announcement	08/23/2011
51.	Appeal letter (if appropriate)/No appeal letter / N/A	

Official Record Index

Item No.	Description	Date Entered into Record
52.	Vice President, delivery and retail, instruction letter	08/09/2011
53.	Letter to customers	9/2/2011
54.	Announcement in <i>Postal Bulletin</i>	11/17/2011
55.	Public notice postings on appeal	12/19/2011
56.	Postal Rate Commission opinion on appeal remanding final determination	1/18/2012
57.	Revised Final Determination	10/29/2012
58.	Customer notification of Final Determination Posting	10/31/2012
59.		



03/04/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 01 congressional district.

Post Office Name: EVANSDALE
Zip+4 Code: 50707-9715
EAS Level: 24
Finance Number: 189351
County: Black Hawk

Proposed Admin Office: WATERLOO
ADMIN Miles Away: 3.5
Near Office Name: WATERLOO
Near Miles Away: 3.5

Number of Customers:

Post Office Box: 133
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 133

ZIP Code Change: Yes ☐ NO ☒ ZIP Code

Maintain Town Name: Yes ☒ NO ☐

Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

SHARON PARKISON
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

03/04/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1434742

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 0 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 0 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502



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MAPQUEST

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★ Evansdale, IA 50707

More map. Less scrolling.

the new
mapquest

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infogroup



Eviction Notice

A. Office

Name:	EVANSDALE	State:	IA	Zip Code:	50707
Area:	WESTERN	District:	HAWKEYE PFC		
Congressional District:	01	County:	Black Hawk		
EAS Grade:	24	Finance Number:	189351		
Post Office:	<input type="checkbox"/>	Classified Station:	<input type="checkbox"/>	Classified Branch:	<input type="checkbox"/>
				CPO:	<input type="checkbox"/>

There was no evectlon notice for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502



Building Inspection Report

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502

ETNO 1434 142-50 101
NO 7

Evansdale Po Branch mini mall area



Evansdale welcome sign



Evansdale PO Branch in strip mall



Back of Evansdale PO



Cornbelt Auction



Lederman's



Consignments and more

Evansdale Po Branch mini mall area



Restaurant in strip mall



Caseys convenience store across fm PO



empty building in strip mall



Shear Image in strip mall



Covenant clinic in strip mall



Evansdale Chamber of commerce in strip mall

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code EVANS DALE, IA 50707		Postmaster's Signature B0C4F0	Date 03/30/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature KT9VD4	Date 03/30/2011
(Check Box) <input type="checkbox"/> Vacancy <input checked="" type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1. Current Office Level			24
2. Finance Number	(1-5)		189351
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		133
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
8. Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" if yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	133	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

<ol style="list-style-type: none"> 1. Enter current evaluated office level. 2. Enter the 6 digit post office finance number. 3. Enter number of general delivery families served. 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's. 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period. 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office. 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing. 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office. 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office. 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees. 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office. 12. Enter the number of classified stations and/or branches that have carrier delivery service. 	<ol style="list-style-type: none"> 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees. 14. Enter the total number of contract stations, rural stations and community post offices. <ol style="list-style-type: none"> (a) A contract station is a detached finance unit manned by non-postal employees. (b) A rural station is a post office box delivery unit serviced by a rural carrier. (c) A community post office is a contract unit which provides service in a small community. 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety. <p>Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)</p> <ol style="list-style-type: none"> 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation? 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices? 18. Does office separate incoming mail to carrier routes for other associate offices? 19. Does office separate all incoming letter size mail to city, rural and/or star routes? 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC? 21. Do you have a vehicle maintenance facility under your jurisdiction? 22. Do you have an air transfer office under your jurisdiction? 23. Do you occupy a government-owned building and lease a portion of the building to someone else? 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)? 25. Does your office distribute food stamps?
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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: EVANSDALE
 Office Zip+4: 50707 -9715 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>133</u>	X 1.0	=	<u>133</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>133</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>275</u> units	=	<u>137.50</u>
Next	700 revenue units:	0.25	X	<u>700</u> units	=	<u>175.00</u>
Next	5000 revenue units:	0.10	X	<u>5000</u> units	=	<u>500.00</u>
	Balance of revenue units:	0.01	X	<u>4326</u> units	=	<u>43.26</u>
Total revenue WSCs:						<u>880.76</u>

Activity WSCs 133 + Revenue WSCs = 880.76 Base WSCs 1,013.76 = EAS Grade 15

Previous evaluation: EAS grade 24

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

06/27/2011

Title

Date

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189351 WATERLC 1.89E+09 EVANSDA
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189351 WATERLC 1.89E+09 EVANSDA

3 RETAIL POSTAGE
3 RETAIL POSTAGE
3 RETAIL POSTAGE
3 RETAIL POSTAGE
4 RETAIL SERVICES
4 RETAIL SERVICES
4 RETAIL SERVICES
4 RETAIL SERVICES
5 RETAIL PRODUCTS
5 RETAIL PRODUCTS

41110 POSTAGE
41230 POSTAGE
41415 REV-POST
41598 REVENUE
43311 MONEY OF
43315 MONEY OF
43320 REV-RETA
43350 PHOTO CC
42101 REVENUE
42107 REVENUE

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STOCK SALES	\$181,237	\$165,464	\$154,668
METERS AND M	\$77,482	\$76,517	\$77,867
FACE-1STCLMAI	\$45	\$111	\$132
-OTHER-REFUN	(\$564)	(\$429)	(\$657)
RDERS DOMES	\$4,418	\$3,726	\$3,720
RDERS INTERN,	\$12	\$4	\$8
IL SERVICE-BO	\$6,850	\$6,790	\$7,300
OPY SERVICE	\$558	\$14	\$28
-PACKAGING PF	\$595	\$607	\$690
-RETAIL PROD I	\$130	\$246	\$456
	\$270,763	\$253,050	\$244,212

Window Transaction Survey

Window Transaction Survey

PO Name:

EVANS DALE

ZIP+4:

50707 - 9715

Completed By:

Survey Period:

03/12/2011

through

03/25/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	0	0	0	0	0	0	0	0
Tue - 03/15	0	0	0	0	0	0	0	0
Wed - 03/16	0	0	0	0	0	0	0	0
Thu - 03/17	0	0	0	0	0	0	0	0
Fri - 03/18	0	0	0	0	0	0	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	0	0	0	0	0	0	0	0
Tue - 03/22	0	0	0	0	0	0	0	0
Wed - 03/23	0	0	0	0	0	0	0	0
Thu - 03/24	0	0	0	0	0	0	0	0
Fri - 03/25	0	0	0	0	0	0	0	0
TOTALS	0	0	0	0	0	0	0	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Average Number Daily Transactions:

* 185

Average Daily Retail Workload in Minutes:

** 82

* obtained from WOS report
* obtained from average terminal time report

WOS- Transaction and Visit Count by Location and Time

Report Filter:

(Report (ID) = 10 or 15) And (CustomAttribute (ID) = 56) And ({Retail Unit} = EVANSDALE P O:189351)

Retail Unit	Date	Metrics	Total WOS	Total WOS Visit Count	total visit tir
EVANSDA 18935107C	Friday Mar 25, 2011		199	80	72.70
EVANSDA 18935107C	Thursday Mar 24, 201		149	61	65.12
EVANSDA 18935107C	Wednesday Mar 23, 201		141	57	52.22
EVANSDA 18935107C	Tuesday Mar 22, 2011		222	86	76.22
EVANSDA 18935107C	Monday Mar 21, 2011		223	103	80.02
EVANSDA 18935107C	Friday Mar 18, 2011		178	76	53.82
EVANSDA 18935107C	Thursday Mar 17, 2011		129	67	52.83
EVANSDA 18935107C	Wednesday Mar 16, 2011		184	76	73.23
EVANSDA 18935107C	Tuesday Mar 15, 2011		206	92	207.53
EVANSDA 18935107C	Monday Mar 14, 2011		219	82	86.83
			185	78	82.05

Average Terminal Time and Rev

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3-25-2011

Report Filter:
(Date (TD) = 3/25/2011) And ({Retail Unit} ({Unit Finance Number}) = "1893510703") And (Terminal ({Serial Number}) Not Like "%99999")
Report Limits:
{% Used} <= 1

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:00:01 - 08:30:00	08:00 AM	08:00	189351070310002	3.3%	0.49	2	100.0%
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	8.3%	1.25	2	10.0%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	9.4%	0.57	5	25.0%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	5.2%	0.31	5	38.5%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	11.9%	1.19	3	30.0%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	19.3%	0.83	7	16.3%
11:30:01 - 12:00:00	11:30 AM	11:30	189351070310002	1.5%	0.45	1	25.0%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	45.6%	1.71	8	33.3%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	3.7%	0.28	4	50.0%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	7.9%	0.34	7	30.4%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	17.1%	1.02	5	16.1%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	16.2%	0.97	5	23.8%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	51.0%	1.70	9	13.2%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	31.3%	0.78	12	20.3%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310001	0.0%	0.00	1	7.7%
			189351070310002	10.7%	0.46	7	53.8%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.0%	0.00	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

72.70

Average Terminal Time and Rev

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Report Filter:
 (Date (ID) = 3/24/2011) And ((Retail Unit) ((Unit Finance Number)) = "1893510703") And (Terminal ((Serial Number)) Not Like "%99999")
 Report Limits:
 {% Used} <= 1

3-24-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310001	0.0%	1	33.3%
			189351070310002	14.9%	3	100.0%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310001	0.0%	1	2.4%
			189351070310002	41.4%	8	19.0%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	11.4%	2	13.3%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	25.4%	3	20.0%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	11.9%	10	33.3%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	7.7%	3	42.9%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	7.1%	4	28.6%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	7.3%	5	35.7%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	8.8%	3	25.0%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	17.2%	7	33.3%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	11.2%	4	28.6%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310001	0.0%	1	5.6%
			189351070310002	8.0%	3	16.7%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	44.8%	11	16.2%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.0%	1	100.0%
			189351070310002	0.0%	1	100.0%

Average Terminal Time and Rev

DOCKET NO 1434742-50707
ITEM NO 10
PAGE 5

Report Filter: (Date (ID) = 3/23/2011) And ((Retail Unit) ((Unit Finance Number)) = "1893510703") And (Terminal ((Serial Number)) Not Like "%99999")

Report Limits:
{% Used} <= 1

3-23-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:00:01 - 08:30:00	08:00 AM	08:00	189351070310002	3.2%	0.48	2	100.0%
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	3.1%	0.46	2	40.0%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	0.4%	0.06	2	66.7%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	0.1%	0.02	2	100.0%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	21.2%	1.59	4	19.0%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	35.1%	2.63	4	14.3%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	3.7%	0.56	2	28.6%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	7.9%	0.79	3	30.0%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	11.9%	0.45	8	28.6%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	11.4%	0.68	5	29.4%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	19.3%	0.97	6	30.0%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	20.5%	1.03	6	24.0%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310001	0.0%	0.00	1	4.0%
			189351070310002	10.2%	0.44	7	28.0%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	26.1%	0.78	10	20.8%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.0%	0.00	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

52.22

Average Terminal Time and Rev

DDO RET NO 1434742-50707
 LUT INO 10
 PAGE 6

Report Filter:
 (Date (ID) = 3/22/2011) And ({Retail Unit} ({Unit Finance Number}) = "1893510703") And (Terminal ({Serial Number}) Not Like "%99999")
 Report Limits:
 {% Used} <= 1

3 - 22 - 2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	10.2%	0.61	5	29.4%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	17.2%	0.65	8	32.0%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	5.4%	0.41	4	40.0%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	12.3%	0.53	7	33.3%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	20.5%	0.56	11	39.3%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	18.9%	1.14	5	16.7%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	21.3%	0.64	10	26.3%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	12.3%	0.92	4	22.2%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	46.6%	2.00	7	16.7%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	17.3%	0.74	7	38.9%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310001	0.0%	0.00	1	7.1%
			189351070310002	6.7%	0.29	7	50.0%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	9.6%	0.72	4	19.0%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	55.7%	2.09	8	7.6%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.0%	0.00	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

3.07
 5.17
 1.63
 3.70
 6.15
 5.68
 6.38
 3.68
 13.97
 5.20
 0.00
 2.00
 2.87
 16.72
 0.00
 0.00
 76.22

Average Terminal Time and Rev

BOOKET NO 1434742-50707
 TIME 10
 PAGE 7

Report Filter:
 (Date (ID) = 3/21/2011) And ({Retail Unit} ({Unit Finance Number}) = "1893510703") And (Terminal ({Serial Number}) Not Like "%9999")
 Report Limits:
 {% Used} <= 1

3-21-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	11.9%	5	41.7%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	34.4%	8	17.4%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	20.4%	10	26.3%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	37.5%	10	23.3%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	19.7%	4	13.8%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	10.0%	7	29.2%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	24.0%	11	24.4%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	19.8%	10	32.3%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	29.3%	11	30.6%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	3.6%	4	33.3%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310001	0.1%	1	3.1%
			189351070310002	20.6%	9	28.1%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	23.8%	10	22.7%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	11.6%	8	30.8%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.1%	1	100.0%
			189351070310002	0.0%	1	100.0%

3.58
 10.33
 6.12
 11.25
 5.90
 3.00
 7.20
 5.93
 8.78
 1.08
 0.02
 6.18
 7.13
 3.48
 0.02
 80.02

Average Terminal Time and Rev

SOCKET NO 1434742-50707
 SERIAL NO 10
 PAGE 8

Report Filter:

(Date (ID) = 3/18/2011) And ((Retail Unit) {{Unit Finance Number}} = "1893510703") And (Terminal {{Serial Number}}) Not Like "%99999")

Report Limits:

{% Used} <= 1

3-18-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:00:01 - 08:30:00	08:00 AM	08:00	189351070310002	3.6%	0.36	3	75.0%
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	8.6%	0.64	4	44.4%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	8.1%	0.81	3	27.3%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	0.6%	0.09	2	66.7%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	6.3%	0.47	4	36.4%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	6.1%	0.31	6	46.2%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	10.1%	0.61	5	33.3%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	22.2%	0.74	9	33.3%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	11.6%	0.43	8	38.1%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	9.2%	0.39	7	35.0%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310001	0.1%	0.02	1	1.8%
			189351070310002	23.0%	0.69	10	17.5%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	34.3%	1.03	10	16.7%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	5.8%	0.58	3	50.0%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	29.9%	1.12	8	17.0%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.1%	0.02	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

1.08
 2.57
 2.42
 0.18
 1.88
 1.83
 3.03
 6.65
 3.47
 2.75
 0.02
 6.90
 10.30
 1.73
 8.98
 0.02
 53.82

Average Terminal Time and Rev

COCKET NO 1434742-50707
 REV NO 10
 PAGE 9

Report Filter:
 (Date (ID) = 3/17/2011) And ((Retail Unit) {{Unit Finance Number}} = "1893510703") And (Terminal {{Serial Number}} Not Like "%99999")
 Report Limits:
 {% Used} <= 1

3-17-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	5.3%	0.40	4	40.0%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	18.1%	0.91	6	35.3%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	34.9%	5.23	2	16.7%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	7.9%	0.47	5	50.0%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	8.4%	0.42	6	30.0%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	27.7%	1.66	5	8.6%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310001	0.0%	0.00	2	28.6%
			189351070310002	6.3%	0.38	5	71.4%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	13.3%	0.57	7	29.2%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	5.3%	0.27	6	42.9%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	6.6%	0.49	4	44.4%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	17.6%	0.59	9	32.1%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	12.2%	0.46	8	36.4%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	12.4%	0.53	7	26.9%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.1%	0.02	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

1.60
 5.43
 10.47
 2.37
 2.52
 8.32
 0.00
 1.90
 3.98
 1.60
 1.97
 5.28
 3.67
 3.72
 0.02
 52.83

Average Terminal Time and Rev

BOOKLET NO 1434742-50707
 PAGES 10
 10

Report Filter:

(Date (ID) = 3/16/2011) And ({Retail Unit} ({Unit Finance Number}) = "1893510703") And (Terminal ({Serial Number}) Not Like "%99999")

Report Limits:

{% Used} <= 1

3-16-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:00:01 - 08:30:00	08:00 AM	08:00	189351070310002	1.1%	0.17	2	100.0%
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	17.9%	0.77	7	38.9%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	48.6%	2.08	7	13.5%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	1.8%	0.18	3	18.8%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310001	0.1%	0.02	1	3.4%
			189351070310002	30.6%	1.15	8	27.6%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	12.1%	0.73	5	35.7%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	4.3%	0.64	2	50.0%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	13.7%	0.82	5	22.7%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	12.7%	1.27	3	21.4%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	15.1%	0.50	9	25.0%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	31.0%	1.33	7	29.2%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	9.3%	0.47	6	42.9%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	31.7%	0.87	11	23.9%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	14.2%	1.42	3	14.3%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.0%	0.00	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

0.33
 5.38
 14.57
 0.55
 0.02
 9.17
 3.63
 1.28
 4.10
 3.82
 4.52
 9.30
 2.80
 9.52
 4.25
 0.00

73.23

Average Terminal Time and Rev

BOOKING NO 1434742-50707
 TERMINAL NO 10
 PAGE 11

Report Filter:

(Date (ID) = 3/15/2011) And ((Retail Unit) ((Unit Finance Number) = "1893510703") And (Terminal ((Serial Number)) Not Like "%699999")

Report Limits:

{% Used} <= 1

3-15-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	17.7%	1.33	4	44.4%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	7.5%	0.56	4	40.0%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	17.1%	1.02	5	33.3%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310002	18.7%	0.93	6	35.3%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	3.4%	0.15	7	63.6%
11:30:01 - 12:00:00	11:30 AM	11:30	189351070310002	0.1%	0.02	1	100.0%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	48.4%	1.61	9	19.1%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	5.9%	0.89	2	66.7%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	49.1%	1.64	9	30.0%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	21.7%	0.81	8	28.6%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	30.4%	1.82	5	35.7%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	68.4%	1.47	14	23.7%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	33.8%	0.63	16	41.0%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	38.8%	1.16	10	17.5%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310002	30.9%	2.32	4	14.8%
16:30:01 - 17:00:00	04:30 PM	16:30	189351070310001	0.1%	0.02	1	100.0%
		189351070310002	0.0%	0.00	1	100.0%	

207.53

Average Terminal Time and Rev

ACCOUNT NO 1434742-50707
 UNIT NO 10
 IMAGE 12

Report Filter:
 (Date (ID) = 3/14/2011) And ({Retail Unit} ({Unit Finance Number}) = "1893510703") And (Terminal ({Serial Number}) Not Like "%9999")
 Report Units:
 {% Used} <= 1

3-14-2011

Day Part	Terminal	Metrics	% Used	Average Visit Time (min)	Visits	% Visits	
08:30:01 - 09:00:00	08:30 AM	08:30	189351070310002	20.5%	1.23	5	29.4%
09:00:01 - 09:30:00	09:00 AM	09:00	189351070310002	8.8%	0.53	5	27.8%
09:30:01 - 10:00:00	09:30 AM	09:30	189351070310002	36.4%	1.56	7	25.9%
10:00:01 - 10:30:00	10:00 AM	10:00	189351070310001	0.0%	0.00	1	7.7%
10:30:01 - 11:00:00	10:30 AM	10:30	189351070310002	6.1%	0.45	4	30.8%
			189351070310001	0.1%	0.02	1	3.1%
12:00:01 - 12:30:00	12:00 PM	12:00	189351070310002	12.4%	0.37	10	35.7%
12:30:01 - 13:00:00	12:30 PM	12:30	189351070310002	6.6%	0.39	5	25.0%
13:00:01 - 13:30:00	01:00 PM	13:00	189351070310002	19.2%	0.96	6	27.3%
13:30:01 - 14:00:00	01:30 PM	13:30	189351070310002	19.4%	1.17	5	33.3%
14:00:01 - 14:30:00	02:00 PM	14:00	189351070310002	48.9%	1.83	8	10.7%
14:30:01 - 15:00:00	02:30 PM	14:30	189351070310002	8.7%	0.37	7	41.2%
15:00:01 - 15:30:00	03:00 PM	15:00	189351070310002	40.5%	2.43	5	21.7%
15:30:01 - 16:00:00	03:30 PM	15:30	189351070310002	41.3%	0.95	13	18.1%
16:00:01 - 16:30:00	04:00 PM	16:00	189351070310001	0.1%	0.02	1	100.0%
			189351070310002	0.0%	0.00	1	100.0%

86.83

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4 EVANSDALE 50707 - 9715
 Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	232	143	8	42	5	6	0	0
Tue - 03/15	131	86	0	78	4	1	0	0
Wed - 03/16	71	63	6	174	0	3	0	0
Thu - 03/17	104	44	11	27	2	4	0	0
Fri - 03/18	109	51	6	19	0	4	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	208	129	17	60	8	7	0	0
Tue - 03/22	84	64	6	44	5	6	0	0
Wed - 03/23	108	82	5	39	2	3	0	0
Thu - 03/24	102	53	4	23	4	6	0	0
Fri - 03/25	141	52	7	38	3	3	0	0
TOTALS	1,290	767	70	544	33	43	0	0
Daily Average	129.0	76.7	7.0	54.4	3.3	4.3	0.0	0.0

Signature of Person Making Count: ANTHONY HUNTLEY
 Printed Name: ANTHONY HUNTLEY
 Date: 03/30/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 EVANSDALE 50707 - 9715
Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	681	0	30	0	96	4	0	0
Tue - 03/15	454	0	40	0	64	19	0	0
Wed - 03/16	908	0	10	0	42	12	0	0
Thu - 03/17	908	0	4	0	29	11	0	0
Fri - 03/18	514	0	20	0	45	13	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	833	0	40	0	73	12	0	0
Tue - 03/22	568	0	10	0	95	11	0	0
Wed - 03/23	437	0	10	0	39	7	0	0
Thu - 03/24	361	0	10	0	50	12	0	0
Fri - 03/25	1026	0	10	0	61	16	0	0
TOTALS	6,690	0	184	0	594	117	0	0
Daily Average	669.0	0.0	18.4	0.0	59.4	11.7	0.0	0.0

Signature of Person Making Count:

ANTHONY HUNTLEY

Printed Name:

ANTHONY HUNTLEY

Date:

03/30/11



03/30/2011

OIC/POSTMASTER

SUBJECT: EVANSDALE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the EVANSDALE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the EVANSDALE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/13/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>133</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>133</u>

If you have any comments on alternate means of providing services to the EVANSDALE customers, please provide them below:

provide service through Main Post Office in Waterloo

KAREN LENANE
Post Office Review Coordinator

Comments:

cc: Official Record



03/30/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EVANSDALE Post Office, 50707 - 9715, located in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 13

Comments/Findings:

cc: Official Record



03/30/2011

*Evansdale Police Department
911 Evans Rd
Evansdale LA 50707*

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EVANSDALE Post Office, 50707 - 9715, located in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>EVANSDALE</u>	ZIP+4	<u>50707-9715</u>
Congressional District	<u>01</u>	Date	<u>06/20/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

N/A

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 1/31/2016 19200

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

One career employee will be reassigned

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is received from Post Office employee at 7:45am. Mail is dispatched through the Star Route at 17:00.

How many Post Office boxes are installed? 286

How many Post Office boxes are used? 133

What are the window service hours? 8:30 -11:00 12:00-16:00 M-F

Closed S

What are the lobby hours? 7:45-18:00 M-F

none S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

13 records of mail theft or vandalism reported to the Postal Inspection Service.

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? None reported
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. None needed
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? _____</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? _____</p> <p>c. How many boxes and miles will be added to the route? 0, box 0.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 0</p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community? _____</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input type="checkbox"/> Same <input checked="" type="checkbox"/> Less</p> <p>_____</p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>EVANSDALE</u>	ZIP+4	<u>50707-9715</u>
Congressional District	<u>01</u>	Date	<u>03/30/2011</u>

1. Incorporated? ☒ Yes ☐ No
Local government provided by: Mayor and council
Police protection provided by: Evansdale Police Department
Fire protection provided by: Evansdale Fire Department
School location: Evansdale and Waterloo
2. What population growth is expected? (Please document your source)
.35 from Facilities Planning Website
3. What residential, commercial, or business growth is expected? (Please document your source)
4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, commuters, self employed
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center,
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/20/2011																								
2. Post Office Name EVANSDALE		3. State and ZIP + 4 Code IA, 50707-8715																										
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County Black Hawk	7. Congressional District 01																									
8. Reason for Proposal to Discontinue Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM Occupied <input checked="" type="checkbox"/> PM Vacancy Reason & Date: 1 01/01/1900 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-15 Downgraded from EAS-24 d. No of Clerks- 1 No of Career- 1 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 8:30 -11:00 12:00-16:00 Sat Closed Total Window Hours Per Week b. Lobby Time M-F 7:45-18:00 Sat none 32.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 133 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 133 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 165.00		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>205</td> <td>689</td> </tr> <tr> <td>b. Newspaper</td> <td>61</td> <td>18</td> </tr> <tr> <td>c. Parcel</td> <td>7</td> <td>71</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>273</td> <td>758</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	205	689	b. Newspaper	61	18	c. Parcel	7	71	d. Other	0	0	e. Total	273	758	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	205	689																										
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e. Total	273	758																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 270,763 \$ 244,212 \$ 253,050	b. EAS Step 1 PM Basic Salary (no Cola) \$ 32760	c. PM Fringe Benefits (33.6% of b.) \$10,875																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date: 01/01/2015) Annual Lease \$ 19200 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain strip mall																												
17. Schools, Churches and Organization in Service Area No: 2 St Marks United Methodist Church Prince of Peace Lutheran Church		19. Administrative/Emanating Office (Proposed): Name WATERLOO EAS Level 24 Miles Away 3.5 Window Service Hours: M-F 08:30 17:00 SAT Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 220																										
18. Businesses in Service Area: No: 30 St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Crag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree		20. Nearest Post Office (if different from above). Name WATERLOO EAS Level 24 Miles Away 3.5 Window Service Hours: M-F 08:30 17:00 SAT Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 220																										
21. Prepared by																												
Printed Name and Title ANGIE GREEN PO Discontinuance Coordinator Name KAREN LENANE		Signature ANGIE GREEN Location CEDAR RAPIDS, IOWA		Telephone No. AC () (319) 399-2902																								



A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

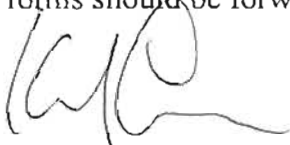
Date: 06/09/2011
Fax No: (319) 399-5502

04/08/11

OIC/POSTMASTER

SUBJECT: EVANSDALE Post Office

Enclosed are questionnaires addressed to customers of the EVANSDALE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/24/11 for further review.



Karen Lenane
Post Office Review Coordinator
Enclosures



4/8/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Evansdale Branch revealed that the office workload had declined. This reduced workload suggests that the maintenance of the Evansdale Branch may not be warranted.

Briefly, we would like the sale of stamps and all other customary postal services, to be provided by the Waterloo Main Post Office and our alternate access channels. These alternate access channels would include the local Hy-Vee contract Postal units, www.usps.com, and our Automated Postal Center at the Cedar Falls Main Post Office lobby. Pickup and delivery of your mail as well as the sale of stamps and all other customary Postal Services would be provided by the Waterloo Main Post Office. This redirection would involve closing our operation at the Evansdale Branch.

Retail services are available at the Waterloo Post Office, located 3 miles away. Hours of service at this office are 8:30 am to 5:00 pm, Monday through Friday. Post Office box service is available at this location at decreased fees.

Retail services are also available by the Raymond Post Office at 111 Commercial St located 4 miles away. Hours of service at this location are 7:15-11:15, 12:30-4:15 Monday through Friday and 9:00-9:45 on Saturday.

I invite you to think about a possible change to these alternate forms of providing service. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Amvets 706 Colleen Evansdale IA on 04/25/2011 from 6:00 pm to 7:00 pm. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

SHARON PARKISON
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures: Questionnaire and return envelope

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 1a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Closing the Evansdale P.O. would cause a disruption in my business & would add to my expenses either in gas going to W'loo more frequently or having a mail slot installed in the building. The Evansdale Chamber has spent quite a bit of money sprucing up Evansdale & enlisting new businesses to locate here. Closing the P.O. is a step in the opposite direction. *A. Sharon*

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I cannot always be in my office & which has no mail slot for delivery if the door is locked.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping office supplies, personal items
☐ Personal needs
☒ Banking Waterloo
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 2a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 4-18-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I will not get a p.o. box in Waterloo, Gas is too costly and do not like downtown Waterloo.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 3a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

I do not want to drive to Waterloo for mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____
☐ Personal needs _____
☐ Banking _____
☒ Employment Waterloo _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer,

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52405-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 5a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I won't have certain mail delivered to
the house

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watuloo
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



POCKET NO 1434742-50707
PAGE NO 22
PAGE 6a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

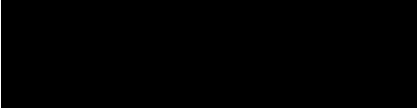
Telephone: [REDACTED]

Date: 4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



COCKET NO 1434742-50707
ITEM NO 22
PAGE 7a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Our P.O. Box belongs to the church and we sometimes receive checks in the mail. It might sit in a mail box if no one would be around to get it.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

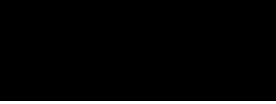
Date:

April 13, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 8a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

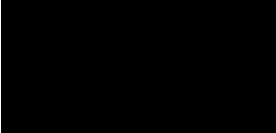
APR 12 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PLEASE DO NOT CLOSE THIS
BRANCH, I NOTICED MUCH
ACTIVITY HERE, AND CLOSING
WOULD CAUSE HARDSHIP, ESP.
FOR THOSE WHO NEED IT MOST!



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 9a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Do ALL THESE IN MY COMMUNITY
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

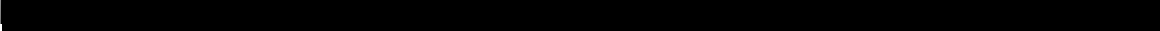
5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: 

Address: 

Telephone: 

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



I AM 80 YEARS
OLD AND WOULD
BE HURT TO LOSE
MY P.O., I AM
AT MY P.O. EVERY
DAY

DOCKET NO
ITEM NO
PAGE



P120-1582



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



LET NO
NO
1

1434742-50707
22
10a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping waterloo

☒ Personal needs waterloo

☒ Banking 4th Ave

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

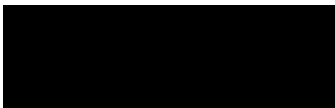
Telephone: [REDACTED]

Date: 4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 11a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

[Redacted]

Telephone:

[Redacted]

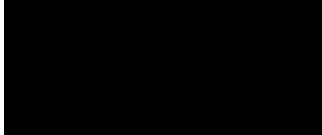
Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



POCKET NO 1434742-50707
PAGE NO 22
PAGE 124

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☒ Employment Self-employed All Surrounding Areas
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4-13-11

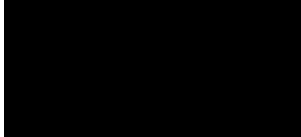
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I Think it would Be A Big Loss To our
Community To Lose The Post Office*

Thank You



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 13A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better
 ☐ Just as Good
 ☐ No Opinion
 ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping XROADS
☐ Personal needs
☒ Banking DEERHORN Locations
☒ Employment NORTH SIDE W' LEO
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I've tried using the W' Leo location in the past. ALWAYS
 long lines & slow service. All of my marketing materials reference our
 E' date postal location. who is going to cover the expense of changing
 these if you close this location?



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



1434742-50707
22
14A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

MAIL PICKUP & DELIVERY

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

WE DON'T HAVE PUBLIC BOARD YOU SAID NOT TO

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

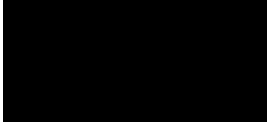
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Why would I want to drive 6 or 7 miles
out of my way with gas at pushing \$4.00 a gal.
I don't like driving down town and I don't
have any problems with this post office.
plus I would have to take off work early
just to make it to the post office.
Leave it alone, if it isn't broke don't
fix it. OK YEA I received this 4-11-11 RETURN IT BY 4-13-11



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



BOOKET NO 1434742-50707
ITEM NO 22
PAGE 15A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

Don't have computer Need to do taxes the old fashioned way

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

the carrier Route delivery Person Stopped my mail then I had a difficult time finding my mail at the Waterloo Main Branch. I Get My Mail at the Evansdale PO for that Specific Reason

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment MA
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I depend on my Sister to drive me where ever I need to go this would put an additional hard ship on her because she shops here in Evansdale for Groceries.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 16A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Walmart



Personal needs

Dollar General



Banking

Check Chicago Central



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

Telephone:

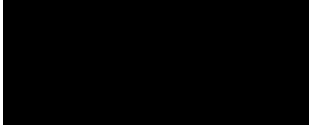
Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 17A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



NO 1434742-50707
NO 22
AGE 18A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

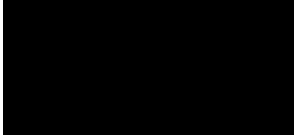
Date:

4/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



NET NO 1434742-50707
NO 22
19A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) *Don't send in mail anymore* ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

*I don't go to Walmart everyday as they
the post office and I don't use Hy-Vee stores
So this is a chore for me I also have disabilities going up & down
steps.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *Walmart*

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

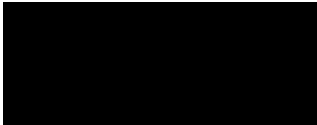
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*If we had no post office in Edwards we
Senior Citizens that live in the housing behind would
have to find Transportation Co. like a Hy-Vee. Now
they just walk or are in motorized wheel chairs
Just like when the store closed it was
Hard on all of us.*

Thanks



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



NET NO 1434742-50707
NO 22
20A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

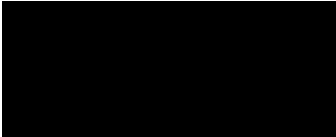
Date:

4/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



NET NO 1434742-50707
NO 22
214

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

NONE

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

JUST A LOT LESS

Name:

Address:

Telephone:

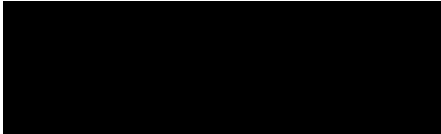
Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 22A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

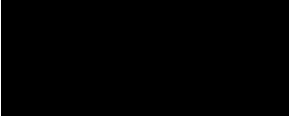
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WE WOULD HAVE TO GO 4 MILES FURTHER TO GET OUR MAIL



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



1434742-50707
22
23A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better
 ☐ Just as Good
 ☐ No Opinion
 ☒ Worse

If yes, please explain: My home delivery access is not secure for receiving my mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☒ Social needs church

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

[Redacted]

Address:

[Redacted]

Telephone:

[Redacted]

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My availability of home delivered mail at my apartment is not dependable or secure. I have maintained my PO Box since 1979 and feel it is best for my mail. As a disabled adult I will not have easy access to buy stamps or mail packages which I do regularly. There are many Evansdale residents who are in the same situation. Please reconsider and keep our PO open. Even if hours are cut we still need our PO.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



SECRET NO 1434742-50707
PAGE NO 22
PAGE 244

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterloo / Cedar Falls
☒ Personal needs II
☒ Banking II
☒ Employment Evansdale
☒ Social needs Waterloo / Cedar Falls

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



LET NO 1434742-50707
NO 22
25A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Cross roads

☐ Personal needs

☒ Banking Raymond

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

[REDACTED]

Address:

[REDACTED]

Telephone:

[REDACTED]

Date:

4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have had our Postal box at the
Evansdale Branch for 40 yrs. If Evansdale is
Closed we will no longer rent ~~a~~ box:

We have always had very courteous Service
from the Evansdale Branch workers. They do
their jobs well.

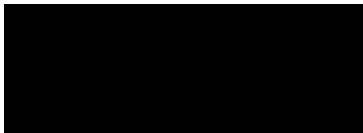
Also, there are many Senior & Handicapped
users that don't drive that will no longer
be getting their postal needs met.

Please do not close the Evansdale Post
Office.





06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



POCKET NO 1434742-50707
NO 22
PAGE 26A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NET NO 1434742-50707
NO 22
E 26B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

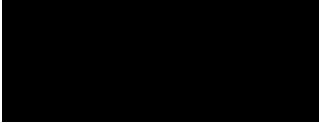
4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would the P.O. Boxes remain open? or would I have to move to the Downtown office? If I have to move, will I be credited for any remaining balance at the Evansdale office?



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa. 52406-9998



LET NO 1434742-50707
NO 22
27A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I need to keep a P.O. Box as my
spouse's ex-wife has taken mail from our
home Delivery Box -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Depends - I need A local P.O.

Name

Address:

Telephone:

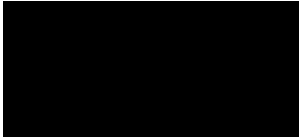
Date:

4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



TICKET NO 1434742-50707
NO 22
28A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

April 11, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

CKET NO 1434742-50707
NO 22
28C

Dear Ms. Parkison,

I am writing in regards to your survey about the Evansdale, Iowa post office branch. I am not the kind of person that takes time to fill out surveys or even write a letter, however I feel that in this instance I would like my voice heard and that of those close to me.

I have been a resident of Evansdale for 8 years and my husband for 33 years. We are a small community but we take a lot of pride in it. Evansdale has the advantage of small town appeal, but also the proximity to big city conveniences. My husband and I have watched business' come and go from the community, but the loss of the post office would be devastating.

Personally we use the post office several times a week as we have a post office box there as well as general mailing and postage needs. EVERY time I go to the post office there is a line of people and our one postal worker is so helpful and courteous even though he is very busy. People chatter in line as they wait and many know each other by name.

I hope this illustrates to you how close knit our community is and how losing what may seem to you as just a small postal office, but to us is part of the small town pride and nostalgia. I know we are in a time of finding ways to save money, but this particular post office is special and needn't be closed. Right now this little town I live in meets all of my needs. I can get groceries, go to the post office, get gas, get household items, worship, have work done on my house and eat out all within our small city limits. I as well as my husband and our family would hate to see the loss of our Post office.

Being a skeptical person, I imagine my one letter will not change the minds of such a large operation, but my voice will at least be heard. And my voice represents many of those who would be deeply saddened at the thought of losing this part of our small town community.

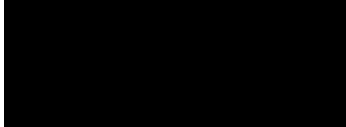
Thank you so much for your time.

Sincerely,

[REDACTED]



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998





DOCKET NO 1434742-50707
ITEM NO 22
PAGE 29A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

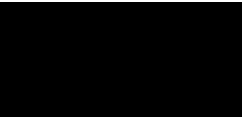
Date:

4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping FAREWAY EVANSDALE
☒ Personal needs WAL-MART + FAREWAY EVANSDALE
☒ Banking VERIDIAN - LAFAYETTE BRANCH
☒ Employment 1 BLOCK off Lafayette on Linton St
☒ Social needs VARIED

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No wouldn't frequent as often if Routes have to change

Name:

Address:

Telephone:

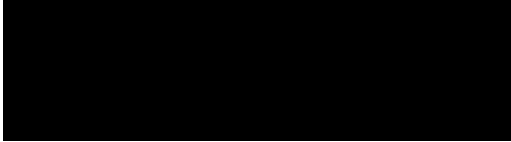
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If the Evansdale Branch is closed, my Po Box will be permanently closed - Waterloo branch is too far away - Has long lines - I do all the postal work for my work as well as personal on my hour lunch. That couldn't be done @ the Waterloo Branch. I'll have no choice but to use on-line communications for everything and all packages will have to go UPS OR Fedex. I will not go to the downtown Waterloo Branch!



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa. 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

helping people of Evans Village with mailings

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

31 B



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *clothes*

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

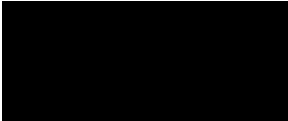
Date: *4-25-2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*We can't defend any reason for not having our own post office.
Wells isn't that safe and parking isn't that good either.
Who wants to wait in line for an hour or more? I use a car and
can't stand for that long at a time.
Yours truly*



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



NET NO 1434742-50707
NO 22
32A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

mail stuff

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

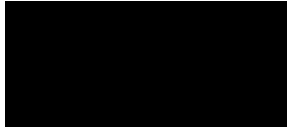
Telephone: [REDACTED]

Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



POCKET NO 1434742-50707
REV NO 22
PAGE 33A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

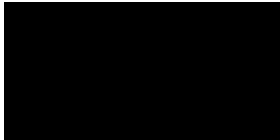
Date:

4-18-11

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04/27/2011



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Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



RETNO 1434742-50707
NO 22
34A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name

Address:

Telephone:

Date:

4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO
ITEM NO
PAGE

1434742-50707
22
35A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

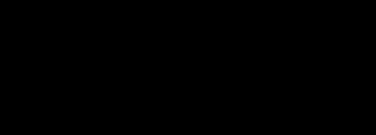
20 APR 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Evansdale needs the service of this Post Office. It is very important to many of the citizens. There's got to be better ways to save a buck or two instead of punishing the customers.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50767
ITEM NO 22
PAGE 36A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

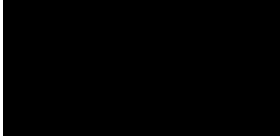
Date:

4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer,

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



POCKET NO 1434742-50707
PAGE NO 22
PAGE 37A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



1434742-50707
22
38A
PAGE 1 NO

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Elderly citizens from 2 retirement complexes

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Crossroads
☒ Personal needs Dr. Covenant Clinic
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My husband and I manage Deerwood Park Campground in Evansdale. A majority of our campers are seasonal and receive all of their mail via the Evansdale Post Office.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

H4 Vee's

SECRET NO
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20E

1434742-50707

22
40 B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I very much need the Evansdale branch to remain open for the following reasons;

1. The Waterloo PO is hard to get to in winter as Waterloo doesn't plow well.
2. I live on limited income, so try to make one trip (P.O., Bank, grocery, gas, breakfast) to save gas.
3. I live 2 miles from Evansdale, 3 miles from Waterloo PO, 7 miles to Hwy 1.
4. Hwy 1 has overcharges & no generosity.
5. I run a business and mail orders out daily.

Y079430

- over -

6. Since I run a business, I need indication packages are sent out, if I don't stamp I would not have this.
7. If everyone goes to HW, I am sure I can get in Evansdale, I use business.

KEEP

EVANSDALE

BRANCH

OPEN

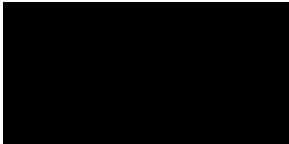
NO
TNO

1434742-50

22
40C



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *crossroads area + Crossdale*
☐ Personal needs *Crossroads Area + Crossdale*
☒ Banking *only as far as Lafayette St.*
☒ Employment *San Marcos Drive*
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

[Redacted]

Address:

[Redacted]

Telephone:

[Redacted]

Date:

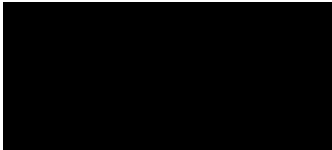
4/18/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have had a Post Office box in Eversdale since 1975. It has been and still is extremely handy for me and my family to use the post office in Eversdale. My son also has a box in Eversdale. When I get off work in the morning I have to drive only a few blocks to get my mail and any packages I might have. I can also get my sons' mail at the same time as his work hours conflict with the time the post office is open. My other 2 sons come past the post office as they come home from work so it is easy for them to stop also. When we go on vacation our mail is securely held at the post office. When we get home it is so handy to be able to get our mail right away. The clerks past and present have been and still are very knowledgeable and pleasant and accommodating and also efficient. There is no standing in line to have to wait for service. Anytime I have had to wait in line the time has been less than 5 minutes. Can you say that about your service in Watuloo? From all the complaints I have heard I don't think so. Also it does not make sense to close a post office in a CITY the size of Eversdale to keep a post office open in a TOWN the size of Raymond. With the price of gas I for one will not appreciate having to drive 3 or 4 miles extra to get my mail and stamps when I only have to drive a few blocks now. The idea of closing the Eversdale office is ridiculous. Closing the Raymond office would make more sense.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

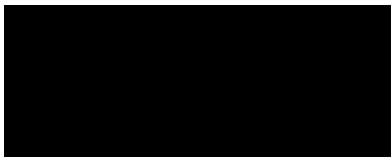
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/13/2011



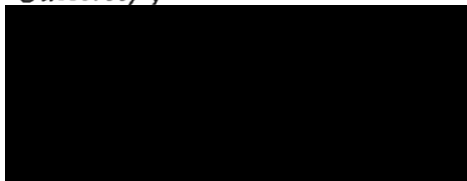
Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed disposition of the Post Office at 1434742-50707.

NET NO 1434742-50707
NO 22
E 42C

*If our Post Office would close, it would put a hardship on me and my friends .
Especially during winter months , when most senior citizens don't drive their cars.
I for one put mine in storage till spring , as I am unable to clean the snow off of
it & move it for snow plowing of parking lot. We have no garages where I live.
I certainly can't afford to hire transportation to all the places I need to go.*

Sincerely ;





1434742-50707
22
43A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery of PO Box service will compare to your previous service?

☐ Better
 ☐ Just as Good
 ☐ No Opinion
 ☒ Worse

If yes, please explain: IF YOU CLOSE THIS POST OFFICE (EVANSDALE)
CLOSING THIS P.O. WILL BE INCONVENIENT DUE TO THE
FACT THAT WE HAVE NO HOUSE ADDRESS (NO HOUSE PERIOD)
WE LIVE AT TWIN PARK CAMP GROUNDS IN EVANSDALE
 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? LEAVING SUMMER & FALL - THEN GO TO TEXAS FOR WINTER

- ☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes
 ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes
 ☒ No

Name:

Address:

Telephone:

Date:

4 - 2011

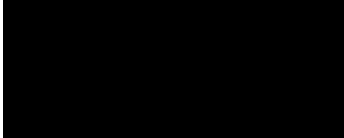
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing THIS Post Office would be
 INCONVENIENT FOR LOTS OF THE RESIDENTS.

We Have Very Good Employee's AT THIS
 Post Office, Please do NOT Close, AND MAKE
 IT A CONVENIENCE FOR OLDER PERSONS TO GET
 THEIR MAIL



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



NET NO 1434742-50707
NO 22
44A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
44B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

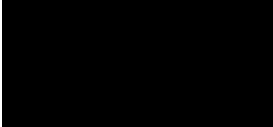
Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



1434742-50707
22
45A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
45B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think closing down the Evansdale post office is a huge mistake! There are many elderly people living in Evansdale, for them to have to drive downtown Waterloo to the post office is a very big inconvenience. Not to mention all of the people and the steps.

Also, whenever I am in the post office it is very busy. If business has seemed to decline you might take into account it was just winter. People try to limit trips out in the elements, especially the elderly.

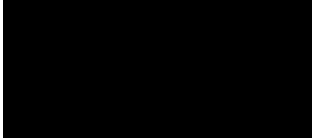
I also want to voice my opinion on the hours of operation for the p.o. boxes. I do not know how you would expect working people to obtain their mail before 4:30! We pay to have a box and sometimes cannot get our mail. ~~At least~~ At least stay open until 6:00, so working people can get their mail and it wouldn't hurt to have it unlocked on Saturdays as well.

Thank You For Your Time,

[REDACTED]



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



LET NO 1434742-50707
NO 22
46A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-56707
22
46B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

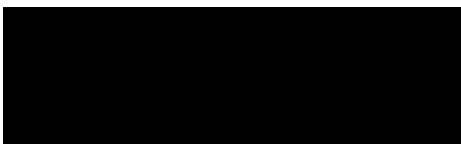
9/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think it would be a real shame
if the Evansdale Post office were closed.
We are an ever expanding population that
relies on our local P.O.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



ETNO 1434742-50707
NO 22
47A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

and Mailing their Reg or Mail Pick up Stamps

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *like walmart when needed*

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I also work at Chicago Central Credit Union on Lafayette Rd. We do all of our buying of stamps and mailing statements and such. I also do most of my shopping in Bensenville.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



ETNC 1434742-50707
NO 22
48A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

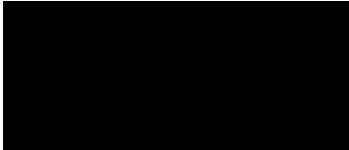
Date:

4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Take mail to them 7 days

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

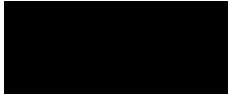
4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011

4



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



1434742-50707
22
50A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NO
NO
NO

1434742-50707

22
50B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Mail comes as late as 6 PM

Have to travel to main P.O. — times longer

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

Telephone:

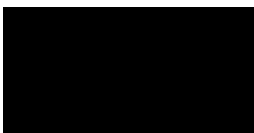
Date:

4-25-11

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05/23/2011



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If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Grand is Handicapped

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs DR Appt

☒ Banking Veridian

☐ Employment

☒ Social needs Celebration Church

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

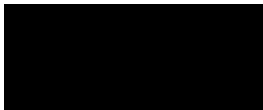
Date:

4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

54 B



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking I USE VERIDIAN CL

☐ Employment

☒ Social needs I GO TO CHURCH IN CEDAR FALLS

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

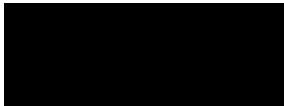
Date:

8-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> use to
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Wal-Mart Waterloo

☒ Personal needs Wal-Mart Waterloo

☒ Banking Evansdale

☐ Employment

☒ Social needs Wal-Mart Waterloo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone

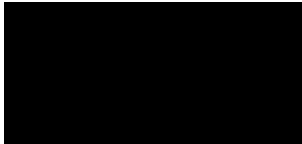
Date:

April 27, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Evansdale post office is close to my Apt. Home and easy to walk when I need stamps.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Picking up mail for person in wheel chair

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

going to different business



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *Walmart*

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO *let's use Evans P.O. A lot*
- e. Other ☒ YES ☐ NO

If yes, please explain:

Getting important info

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Hate going down to main office due to traffic & the long lines - people are rude

57B



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

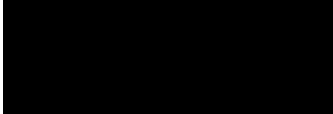
Date:

4/25/11

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05/23/2011



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Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

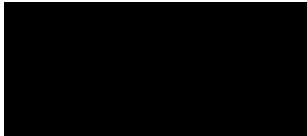
Date:

April 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

59B



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

I shop at Farway in E'dale
all needs met locally
including postal service!

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

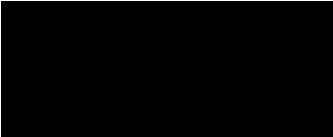
5/2011

50703

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

60B



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Walmart

Personal needs



Banking

Everett Bank

Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: _____

Address: _____

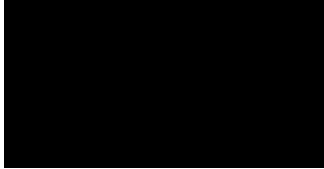
Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

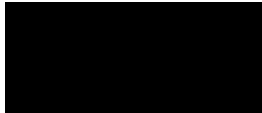
Date:

Cyril 27 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

04-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please see attached.

Please do NOT close the

NET NO 1434742-5070
NO 22
620

Evansdale Post Office, it is a great asset to the city of Evansdale as well as a LARGE surrounding community of people that do business there.

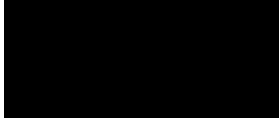
By closing this Post Office you will lose money. Instead of paying one individual a daily wage to operate and perform a multitude of tasks for numerous individuals, you will have to pay for the gas, time, and wages of many workers and carriers to ensure the same services are met to the wide and vast array of customers the Evansdale Post Office handles on a daily basis.

The city of Evansdale and its existing businesses will be negatively impacted IMMENSELY if you close our POST OFFICE.

PLEASE DO NOT HURT
OUR COMMUNITY!



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I am passing by Waterloo. I support Evansdale only.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterloo, CF
☒ Personal needs Waterloo, CF
☒ Banking Waterloo, CF
☒ Employment Waterloo CF and surrounding areas
☒ Social needs Waterloo, CF, CR

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

What does using local business have to do with Post office? I

Name:

Address:

Telephone:

Date:

5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I support Jerry I support Evansdale as a growing community. We must fight to keep our post office!



05/25/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Easier access than Waterloo

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Shipping Materials

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Evansdale much more convenient



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Time, distance, gas use would increase
dramatically

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking I use Credit Union 2 mi away
☐ Employment retired
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No I would combine trips to include P.O. use

Name: _____

Address: _____

Telephone: _____

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(over)

No money would be saved on personell as they will be absorbed into waterloos work force.

If money currently paid by P.O. Box users would be lost as Waterloo charges no fee.

Senior Citizens really prefer being able to park right at P.O. Door.

Area is much safer than Waterloo site.

DOCKET NO	1434742-50707
REG NO	<u>22</u>
PAGE	<u>640</u>



Memo to the record
6/9/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



NO NET NO 1434742-50707
NO 22
65A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This is a hardship for us we mail daily out of the Emerald Post office and would have to drive more and take time out of our day.

This is not a good thing



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Memo to the record
6/9/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



1434742-50707
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66A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the EVANSDALE Post Office on 04/08/2011. Additionally, during the survey period, questionnaires were available at the EVANSDALE Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>133</u>
Favorable to proposal	<u>5</u>
Unfavorable to proposal	<u>15</u>
Expressing no opinion	<u>45</u>
Total questionnaires received	<u>65</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
No Concern
Response:
 2. Concern (No Opinion):
Customer expressed concern for the remaining balance of her Post Office box rent.
Response:
You expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds.
 3. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained
Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
 4. Concern (No Opinion):
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
 5. Concern (No Opinion):
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
 6. Concern (No Opinion):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office
Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
 7. Concern (No Opinion):
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
 8. Concern (No Opinion):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Concern (No Opinion):

9. Customers were concerned about senior citizens
Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
10. Concern (No Opinion):
No Concern
Response:
11. Concern (No Opinion):
You were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
12. Concern (Unfavorable):
Customers wanted to know why the customer lines were so long at the administrative Post Office
Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
13. Concern (Unfavorable):
Customers wanted to know why the customer lines were so long at the administrative Post Office
Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
14. Concern (Unfavorable):
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
15. Concern (Unfavorable):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
16. Concern (Unfavorable):
No Concern
Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

Community Meeting Roster

Page 1 of 1
 DOCKET NO 1434742 - 50707
 ITEM NO 24
 PAGE 1

Postal Service Representative (Names and Titles):

Angie Green - Post Office Review InvestigatorAnthony Huntley - Postmaster WaterlooSharon Parkison - Senior Manager Post Office OperationsDate: 04/25/2011Time 6:00

Total Number of Customers Present:

115Place: Amvets 706 Colleen in Evansdale IAPost

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Bob Hild	913 McCoy Rd	50707	834-3706
Jamie McCallie	103 Doyle Ave	50707	303-501-6895
Craig Chilton	335 3 rd St. E Dale	50707	319-234-0676
Walter J Johnson	525 Wood St	50703	319 233 3128
Gunda Meyer	210 S. Evans Rd	50707	319 883-8087
Hazel Erdmann	210 S. Evans Rd	50707	319-235-2643
Alta Kroll	210 S Evans Rd	50707	319-429-8700
Madeline Hulan	210 S Evans Rd	50707	319 287 8045
Meredith Roth	210 S Evans Rd	50707	541-778-0717
Marie Chabot	711 Home Acres	50707	319 235 1378
Norma Hopkins	716 Home Acres	50707	319-833-9334
Darlene Potts	210 S. Evans Rd	50707	319-233-8950
Carol Sigler	210 S Evans Rd	50707	319-236-0630
Regis Sanchez	210 S. Evans Rd.	50707	319-529-0538
Arlene Prash	131 Hayes Dr.	50707	319-231-4016

Community Meeting Roster

 POCKET NO
 1434742-50707
 PAGE
 24
 2

Date: 04/25/2011

Time 6:00

Postal Service Representative (Names and Titles):

Total Number of Customers Present:

Post

Place: Amvets 706 Colleen in Evansdale IA

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Norma Buck	609 CONTRA ALA	50707	319-429-0043
Lucille Sullivan	105 Leonard	50707	319-732-4831
DELL ROSE JAKOBSEN	1109 SCHONS	50707	319-232-8689
GUNNER JAKOBSEN	1109 SCHONS	50707	319-232-8689
MELVIN POLLOCK	175 FELDT	50707	319-226-5309
GATHY FRIEDLY-POLLOCK	175 FELDT AVE	50707	319-226-5309
Kellie Juarez	1666 W. 6th Ave	50707	319-429-0291
Riel Frost	532 Jones Rd.	50707	319-235-9925
Jean Twaites	150 River Forest Rd	50707	319-231-0432
Deanna Kvidera		50675	
BOB DIXON		50707	
Don+Kathy Pritchett	776 Bratsch Ave	50707	319-232-6175
MARTY+SUE CRUM	232 GRAND BLVD	50707	319-291-6059
Leonard & Marys Brinkman	P.O. Box 3104	50707	319-230-4657
Denet Hodges	750 River Forest Rd	50707	319-961-3216
Chicago Central Credit Union	3846 Dodge St. IA	50707	332-4659 6407

Community Meeting Roster

 POCKET NO 1434742-50101
 ITEM NO 24
 PAGE 3
 Page 1 of 1

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Rosettey DeWess	181 Jackie Ave Hickory Run Heights	50707	319-233-0300
Robert D. Wess	181 Jackie Ave Hickory Run Heights	50707	319-233-0300
Helen Fitz	2568 Ardip Ave Waterloo	50707	319 230 3627
Shirley Fitz	2568 Ardip Ave Waterloo	50707	319 290 9724
Anis Hoffman	838 Cross Rd Evansdale	50707	319 291 6438
Eliot Hoffman	834 Elkins Road Evansdale	50707	319-230-2123
Rick & Carol Hagerty	626 2nd St. EVANSDALE	50707	319-215-8208
DAVID GIVENS	192 ELDER CT. EVANSDALE, IA	50707	319-236-1447
Ella Givens	119 Eldene Ct Evansdale, Ia	50707	319-291-7162
Marilyn Berhoff	1141 Schons Evansdale, Ia	50707	319-404-0324
Joe Berhoff	1141 Schons Evansdale, Ia	50707	319-404-0324
Rick Walters	1030 S. EUBANK RD EVANSDALE, IA	50707	318-254-3817
JoAnn Walters	1030 S. EUBANK RD EVANSDALE, IA	50707	318-254-3817
DAN HUBBARD	3620 LAFAYETTE RD EVANSDALE, IA 50707	50707	319-233-9258
Robert Roach	671 W Gilbert Dr Evansdale, IA	50707	319-233-2338

Community Meeting Roster

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Page 1 of 1
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Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time: 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Joan Roach	671 W. GILBERT ST. EVANSDALE, IA	50707	319-233-2338
Jane Olson	121 W. Main Ave. Evansdale, IA	50707	319-232-6450
Anne Olson	121 W. Main Ave. Evansdale, IA	50707	319-232-6450
Karen Ahlhelm	359 River Road Evansdale, IA	50707	319-234-4924
Jim Ahlhelm	359 River Road EVANSDALE, IA	50707	319-240-3942
Sandy Krug	511 Adrian Waterloo, IA	50703	319-232-7597
Jeanne Berndt	421 Morrell Ave Evansdale, IA	50707	319-232-1666
Paul Shank	103 Ellendale Evansdale, IA	50707	319-292-3060
Betty Holloway	122 W. Main Evansdale, IA	50707	319-234-1911
Harry Hansen	116 Michigan St Evansdale, IA	50707	319-234-0181
Muriel Holloway	421 Morrell Ave. Evansdale, IA	50707	319-234-2172
Sandra Young	441 Morrell Ave Evansdale, IA	50707	319-234-5128
Patricia Johnson	1034 1st Ave Evansdale, IA	50707	319-232-5465
Donna Johnson	124 1st St Evansdale, IA	50707	319-504-6243
Sandra Burlington	1220 S. Elk Run Rd Evansdale, IA	50703	319-232-6257

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Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time: 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Nichy Wright	216 French W 1/2	50703	319-415-0768
Josiah Anderson	P.O. Box 3117-0117 Evansdale, IA	50707	(319) 233-0732
Randy - L. Loh	P.O. Box 3271	50702	(319) 235-0611
Mike Erhardt	121 Phillips	50707	319-235-0714
Paul Erhardt	121 Phillips Ave	50707	319-235-0774
Donna Jones	611 Jones Rd #32	50707	319-233-1850
Jeff Burley	3520 Lafayette Rd	50707	319-233-9258
Sandra Titus	2035 Evansdale Independence Av	50707	319 2875646
LORRAINE ATKINS	625 River Forest Rd EVANSDALE, IA	50707	319-235-3135
Grace L. Abben	145 Phillips Evansdale	50707	319-294-8421
Eldon Abben	145 Phillips Ave Evansdale	50707	319-234-8421
Janet Abben	138 Phillips Ave EVANSDALE	50707	319-234-0219
Gene Jean Liebert	530 Freeman Ave Evansdale, IA 50707	50707	234-4747
Brenda Quigley	1130 Mary Dr. Evansdale	50707	319-234-8111
Elaine Herman	102 Mary Dr. Evansdale	50707	319-234-1041

Community Meeting Roster

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 TNO 24
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 Page 1 of 1

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
John & Pat Poland	125 Main St PO Box 3310 129 Morris Ave Evansdale	50707	234-0908
Kim Beery	PO Box 3026 1215 SE Evansdale	50707	830-6749
Sandra Brallier	270 Tenth St ELK Run Heights	50707	233-8737
John K. Kline	543 EST END	50707	(319) 415-1204
John P. Kline	1022 Evans Rd.	50707	319-234-1658
Carl V. Kline	3135 Lafayette Rd	50707	319-233-9052
Shirley Kline	1222nd Corners	50707	234-3544
Donna Kline	906 Central Ave Evansdale	50707	233-9052
Shirley Kline	543 E End	50707	233-7367
Janette Kline	925 EAST END	50707	234-1658
Dallas Sands	925 EAST END	50707	233-1846
Sherry Sands	925 EAST END	50707	233-1846
Cathy Snow	206 Oakwood	50707	
Joan McLaughlin	4107 Lafayette Rd	50707	232-3075
Jerry Snow	332 LAURENCE AVE	50707	233-3730

Community Meeting Roster

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NO
RE1434742-50707
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Page 1 of 1

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Ralph MacCallister	155 Joy Dr	50707	2344446
LARRY GRIFFEE	403 LAWRENCE AVE	50707	2345259
Jerald F. Kemmel	630 Ardmore	50701	232-1510
Wm Mackay	1603 Parkcrest	50613	277 6829
Richard Johnson	349 Wema Ave	50707	234-2126
Mark L. Tamm	1747 BURRICK AVE	50707	235-9743
Wayne Gibbs	331 Teller	50707	
Ray Foster	931 Dawn Dr.	50707	233-5359
Carol Dobson	935 Dawn Dr	50707	235-4476
Kathy Stone	1202 Fulton	50707	
Wayne Mura	424 Amber Ln	50707	287-4085
Jolene Turrel	424 Amber Ln	50707	287-4085
Belle Kopp	545 Grand Bl	50707	235-0565
Sean Day	1033 Wyandott St	50707	291-7342
Chad Deutsch	City of Evansdale, Mayor	50707	2326683

1. NET NO
 2. NO
 3. 1

Date: 04/25/2011

Time 6:00

Place: Amvets 706 Colleen in Evansdale IA

Post

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
2. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.
3. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office
Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
4. Concern (UnFavorable):
Customers expressed concern that postal employees at the adminoffice Post Office are rude
Response:
You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.
5. Concern (UnFavorable):
Customers felt the post office should remain open since they paid taxes
Response:
You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
6. Concern (UnFavorable):
How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?
Response:
We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers.
7. Concern (UnFavorable):
The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?
Response:
Residents of Evansdale have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.
8. Concern (UnFavorable):
Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?
Response:
Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.
9. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (Unfavorable):

10. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. Concern (Unfavorable):

Customers were concerned about growth in the community

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

12. Concern (Unfavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

13. Concern (Unfavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

14. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15. Concern (Unfavorable):

Customers were concerned about the limited hours of operation at the post office

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

16. Concern (Unfavorable):

Can another meeting be scheduled so Evansdale can have congressional representation?

Response:

No other community meeting will be scheduled.

17. Concern (Unfavorable):

How is the USPS taking us seriously when they did not send a questionnaire to all residents?

Response:

We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers.

Concern (Unfavorable):

18. How will all concerns be addressed when some Evansdale residents were excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question)

Response:

During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis.

19. Concern (UnFavorable):
How long is the study?
Response:
It typically is 3-6 months.
20. Concern (UnFavorable):
Who initiated the study?
Response:
It was a collective group of individuals including managers from the district, Po Review Coordinators and local managers. The District Manager created the first approval to begin the process.
21. Concern (UnFavorable):
Why don't you raise your stamp prices and go to 5 day delivery?
Response:
To implement those ideas, we need approval from Congress.
22. Concern (UnFavorable):
How will all concerns be addressed tonight at this meeting when it is not being recorded and the person writing all concerns is also addressing the questions?
Response:
I am documenting all questions and concerns as I am taking notes in shorthand
23. Concern (UnFavorable):
How many employees are employed at the Evansdale office? That is right only one and he will not lose his job. so his salary isn't going to be a cost savings in the study is that correct? (APWU representative-USPS employee asked this question)
Response:
The cost savings is yet to be determined.
24. Concern (UnFavorable):
Was Evansdale chosen to be studied for possible discontinuance as the strip mall was sold?
Response:
No. Although the lease amount will be addressed in the study, the sale of the building was not a determining factor in the initiation of the study.
25. Concern (UnFavorable):
Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.
Response:
Those issues need to be addressed with the Waterloo Postmaster.
26. Concern (UnFavorable):
How can we find the financial information included in the study? (APWU rep/USPS employee asked this question)
Response:
To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting.

Nonpostal Concerns

Memo to the record

6/9/2011

Re: Community Meeting Letter

The questionnaire letter and the community meeting letter were combined into one letter as seen in item 21. No need to have another community meeting letter.



Angie Green
Post Office Review Investigator



A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/09/2011
Fax No: (319) 399-5502

DISTRICT MANAGER
USPS ILLINOIS DISTRICT



PM 4:05

COPY

DOCKET NO
ITEM NO
PAGE

Karen
1434742-50767
28
1

6/2/11

	ACTION	INFO
SR MPOO		X
POOMS		
OPS SUPPORT		
HUMAN RESC		
FINANCE		
MARKETING		
DIVERSITY SP		X
INFORMATION		
DES MOINES		
CECIL RAPID		
PLANT MANAG		
EMERGENCY		
SECURITY SP		
Karen		V

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 3 letter on behalf of [REDACTED] of Waterloo, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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Page 2

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Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

U.S. SENATOR
CHARLES E. GRASSLEY
WASHINGTON, D.C. 20510-1501
OFFICE: 202-512-1000
HOME: 515-281-1000
FAX: 202-512-1001

U.S. SENATOR
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United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

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WASHINGTON, D.C. 20510-1501
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HOME: 515-281-1000
FAX: 202-512-1001

2011
RECEIVED
MAY 03 2011
GOVERNMENT RELATIONS

DOCKET NO 1434742-50707
ITEM NO 28
3

May 3, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Chuck Grassley

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

NATIONAL MEMBER,
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

Co-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

BUCKET NO 1434742-50707
NO 28
4

Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

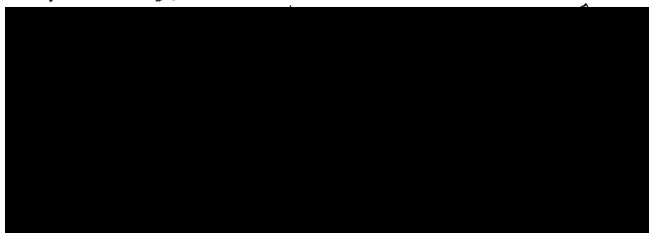
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Some of the options they suggest include using the Waterloo post office. That facility is already stressed with long lines and inadequate staffing for their own needs. The Evansdale facility is already closed on Saturday as well. To close the Evansdale Branch will cause hardship for our growing city. I feel it does have ample usage to sustain the cost to keep it open.

As our government leader will you please address this concern. Everyone is making adjustments for budget reasons and the lack of a local post office will put increased stress on our lives in so many areas. As a centrally located facility it is convenient for all residents and a landmark as well. It's absence and end will make a very negative impact on Evansdale's future growth.

Your assistance in influencing the USPS headquarters to keep our post office open will be greatly appreciated.

Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

CKET NO 1434742-50707
NO 28
5

bcc: 2011 MAY 31 PM 4: 05

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558928-Key:POA~GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0518
RD 05/18
SC 5/25/11
Vita 5/26

Karen

DISTRICT MANAGER
USPS WATERLOO DISTRICT

COPY

DOCKET NO 1434742-50707
FILE NO 28
6

UNITED STATES POSTAL SERVICE
MAY 31 PM 4:04

6/2/11

	ACTION
SR MPOO	X
POOMS	
OPS SUPPORT	
HUMAN RESOURCES	
FINANCE	
MARKETING	X
UNIVERSITY SPECIALIST	
INFORMATION SYSTEMS	
DES MOINES PM	
CEDEX RAPIDS PM	
PLANNING MANAGER	
EMERGENCY PREP	
SECURITY	
Karen	X

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 4 letter on behalf of [REDACTED] of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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BUCKET NO 1434742-50707
SERIAL NO 28
PAGE 7

Page 2

I also would like to note that the Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail and request that the items be picked up via our Carrier Pickup program. Customers also can place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

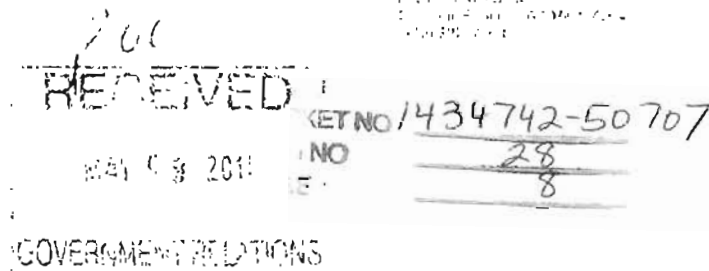
U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

U.S. SENATOR
WASHINGTON, D.C. 20510
202-662-1000
202-662-1001

May 4, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
474 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500



Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nchl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

SENATORIAL MEMBER
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

LET NO 1434742-50707
NO 28
SE 9

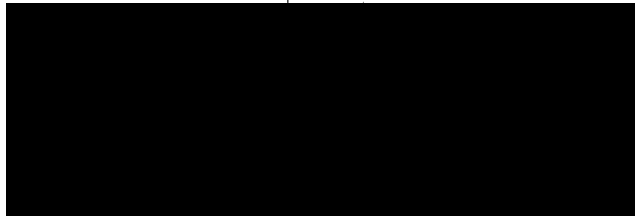
Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

The USPS has advised the citizens of Evansdale, Iowa that they are reviewing for closure the local post office. The reasons they address are decreasing use and reducing their 'footprint' as a matter of budget concerns. As a citizen of approximately 5,000 residents in our growing city I feel this will be detrimental to us. The world in many areas has changed to use postal services less I do understand. However Evansdale residents still buy stamps and money orders. We still mail letters. We still mail packages. We still use post office boxes. And we still use our post office regularly. Many Evansdale residents are seniors and disabled. We have no bus routes. Many do not drive or have limited transportation, especially in winter. Our post office is accessible year round for all citizens.

Some of the options they suggest include using the Waterloo post office. That facility is already stressed with long lines and inadequate staffing for their own needs. The Evansdale facility is already closed on Saturday as well. To close the Evansdale Branch will cause hardship for our growing city. I feel it does have ample usage to sustain the cost to keep it open.

As our government leader will you please address this concern. Everyone is making adjustments for budget reasons and the lack of a local post office will put increased stress on our lives in so many areas. As a centrally located facility it is convenient for all residents and a landmark as well. It's absence and end will make a very negative impact on Evansdale's future growth. Your assistance in influencing the USPS headquarters to keep our post office open will be greatly appreciated.

Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

DOCKET NO 1434742-50707
ITEM NO 28
PAGE 10

2011 MAY 31 PM 4:04

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558924-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0518
RD 05/18
SC 5/25/11
Vita 5/26

DISTRICT MANAGER
USPS
DISTRICT



COPY

Kanen
DOCKET NO 1434742-50707
FBI NO 28
11

6/2/11

	ACTION	BY
SR MPOO		X
POOMS		
OPS SUPPORT		
HUMAN RESOURCES		
FINANCE		
MARKETING		X
DIVERSITY SPECIALIST		
INFORMATION SYSTEMS		
DES MOINES PM		
CEDAR RAPIDS PM		
PLANT MANAGER		
EMERGENCY PREP		
SECURITY SPEC		X

Kanen

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 4 letter on behalf of [REDACTED] of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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1434742-50707
TICKET NO
NO 28
12

Page 2

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Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

MEMORANDUM FOR THE SENATE
DATE: May 4, 2011
SUBJECT: [REDACTED]

TO: Mr. [REDACTED]
FROM: Mr. [REDACTED]

RE: [REDACTED]

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

MEMORANDUM FOR THE SENATE
DATE: May 4, 2011
SUBJECT: [REDACTED]

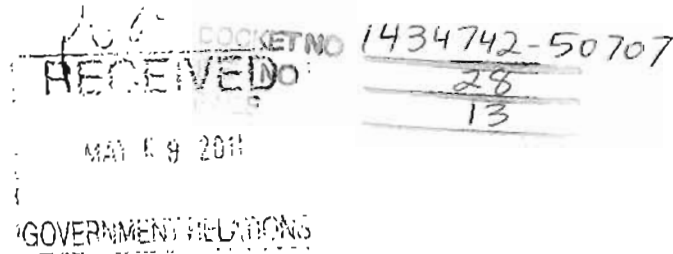
TO: Mr. [REDACTED]
FROM: Mr. [REDACTED]

RE: [REDACTED]

RE: [REDACTED]

May 4, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500



Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

RAISING MEMBERS
JUDICIARY

Committee Assignment:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

PHOTOGRAPH BY [REDACTED]

ENVELOPE NO 1434742-50707
PAGE NO 28
PAGE 14

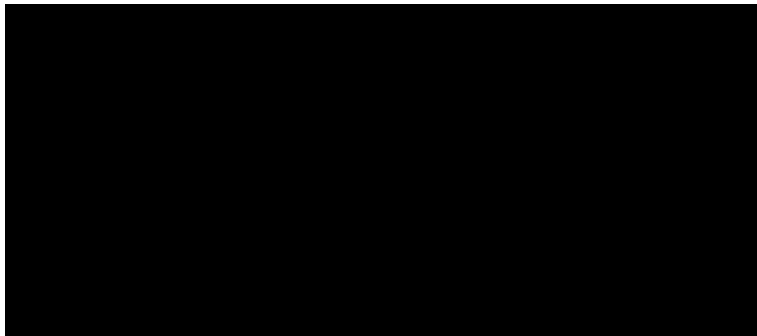
Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

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Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

2011 MAY 31 PM 4:03

POCKET NO 1434742-50707
FILE NO 28
PAGE 15

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558852-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0517
RD 05/18
SC 5/25/11
Vita 5/26

Karen

DISTRICT MANAGER
USPS HAWK EYE DISTRICT

COPY

2011 MAY 31 PM 4:01



1434742-50707

NO

28

16

6/2/11

	ACTION	INFL
PORT		X
SOURCES		
Y		
SPECIALIST		Y
US DEPT		
DEPT		
MANAGER		
REP		
EG		
Karen		X

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 5 letter on behalf of [REDACTED] of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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Sincerely,


Sheila T. Meyers
Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

May 5, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

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Thank you for your attention to my request.

Sincerely,



Charles E. Grassley
United States Senator

CEG/vn
Enclosure

Ranking Member,
JUDICIARY

Committee Assignments

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

1434742-50707
LET NO
INO 28
19

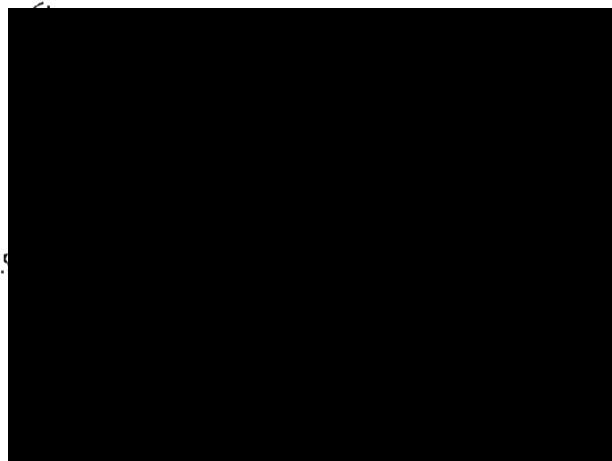
Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

The USPS has advised the citizens of Evansdale, Iowa that they are reviewing for closure the local post office. The reasons they address are decreasing use and reducing their 'footprint' as a matter of budget concerns. As a citizen of approximately 5,000 residents in our growing city I feel this will be detrimental to us. The world in many areas has changed to use postal services less I do understand. However Evansdale residents still buy stamps and money orders. We still mail letters. We still mail packages. We still use post office boxes. And we still use our post office regularly. Many Evansdale residents are seniors and disabled. We have no bus routes. Many do not drive or have limited transportation, especially in winter. Our post office is accessible year round for all citizens.

Some of the options they suggest include using the Waterloo post office. That facility is already stressed with long lines and inadequate staffing for their own needs. The Evansdale facility is already closed on Saturday as well. To close the Evansdale Branch will cause hardship for our growing city. I feel it does have ample usage to sustain the cost to keep it open.

As our government leader will you please address this concern. Everyone is making adjustments for budget reasons and the lack of a local post office will put increased stress on our lives in so many areas. As a centrally located facility it is convenient for all residents and a landmark as well. Its absence and end will make a very negative impact on Evansdale's future growth. Your assistance in influencing the USPS headquarters to keep our post office open will be greatly appreciated.

Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

2011 MAY 31 PM 4:01

LET NO 1434742-50707
NO 28
20

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558955-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0519
RD 05/18
SC 5/25/11
Vita 5/26

DISTRICT MANAGER
USPS HAWAII DISTRICT

COPY

SECRET NO
ITEM NO
PAGE

Karen
1434742-50707
28
21



MAY 31 PM 4:03

6/2/11

	ACTION	IP
SR MPOO		X
POOMS		
OPS SUPPORT		
HUMAN RESOURCES		
FINANCE		
MARKETING		X
DIVERSITY SPECIAL		
INFORMATION SYSTEMS		
DES MOINES FM		
CEDAR RAPIDS FM		
PLANT MANAGER		
EMERGENCY PREP		
SECURITY SPEC		
Karen		X

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 4 letter on behalf of [REDACTED] of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Service facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible.

The Postal Service is conducting a study of postal operations at the Evansdale Finance Branch. The study is ongoing and no decisions have been made. Evansdale Post Office Box customers were sent questionnaires soliciting their feedback. The questionnaires were also available at the Evansdale Finance Branch for all other customers. In addition, a community meeting was held on April 25 for customers to voice their opinions and concerns. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

NETNO 1434742-50707
INO 28
22

Page 2

I also would like to note that the Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail and request that the items be picked up via our Carrier Pickup program. Customers also can place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

U.S. SENATOR
WASHINGTON, D.C. 20510-5501
202-655-5000
FAX 202-655-5001
E-MAIL: CHUCK.GRASSLEY@S.MAIL.GOV

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FAX 202-655-5001
E-MAIL: CHUCK.GRASSLEY@S.MAIL.GOV

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202-655-5000
FAX 202-655-5001
E-MAIL: CHUCK.GRASSLEY@S.MAIL.GOV

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-5501

DOCKET NO. 1434742-50707
ITEM NO. 28
PAGE 23

U.S. SENATOR
WASHINGTON, D.C. 20510-5501
202-655-5000
FAX 202-655-5001
E-MAIL: CHUCK.GRASSLEY@S.MAIL.GOV

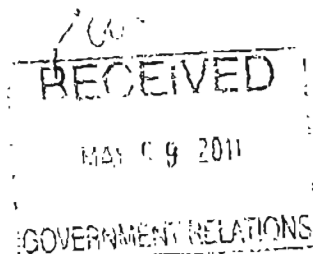
U.S. SENATOR
WASHINGTON, D.C. 20510-5501
202-655-5000
FAX 202-655-5001
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WASHINGTON, D.C. 20510-5501
202-655-5000
FAX 202-655-5001
E-MAIL: CHUCK.GRASSLEY@S.MAIL.GOV

May 4, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500



Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

RANKING MEMBER,
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

POST OFFICE BOX 10000

Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

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Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

BUCKET NO 1434742-50707
NO 28
25

bcc: 2011 MAY 31 PM 4: 03

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558851-Key:POA~GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0517
RD 05/18
SC 5/25/11
Vita 5/26

Karen

DISTRICT MANAGER
USPS HAWAII DISTRICT

COPY



2011 MAY 31 PM 4:01

1434742-50707

NO

28

26

6/22/11

	ACT ON
SR MPOO	
POOMS	X
OPS SUPPORT	
HUMAN RESOURCES	
FINANCE	
MARKETING	
DIVERSITY SPECIALIST	X
INFORMATION SYSTEMS	
DES MOINES PM	
CELEBRATIONS	
PLANT MANAGER	
EMERGENCY PREP	
SECURITY SPEC	
KARLA	V

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 5 letter on behalf of [REDACTED] Waterloo Branch [REDACTED], regarding the Evansdale Finance Branch of the Waterloo Main Post.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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1434742-50707
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ITEM NO 28
PAGE 27

Page 2

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Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

May 5, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

Dear Ms Meyers:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,



Charles E. Grassley
United States Senator

CEG/An
Enclosure

RANKING MEMBER,
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

SENATOR CHARLES GRASSLEY

American Postal Workers Union, AFL-CIO

Waterloo Local 451
P.O. Box 387
Waterloo, IA 50704-0387

1434742-50707
28
29

May 4, 2011

The Honorable Senator Charles Grassley
U.S. Senate

Dear Senator Grassley:

My name is [REDACTED], I am the [REDACTED] of the [REDACTED] in Waterloo, IA. My membership is very concerned about proposed Postal Service changes in our area. As part of a misguided cost-cutting scheme, the Postal Service has announced that it is considering closing the Branch office in Evansdale, IA. This could have a significantly negative impact on this community.

Evansdale is experiencing growth as a community; 5% in the last year. In order to sustain this growth community leaders such as Evansdale Mayor Chad Deutsch, have expressed the need to maintain basic services for the residents. In a meeting held at the Waterloo AMVETS, hosted by the Postal Service on 4/25/11, the mayor noted the USPS Branch office as a major component in the services available to the community and businesses looking to relocate in Evansdale.

It was also well established by the community members attending this meeting that the community is pre-dominantly made up of elderly and disabled individuals. U.S. Bureau of the Census statistics show the community being 30% comprised of individuals over the age of 62, and 58% of the individuals over the age of 65 being disabled. The Postal Service wants these individuals to travel to the Main Post Office in Waterloo without giving any consideration to how difficult that will be for the disabled and elderly. There is limited public transportation available to these citizens for this purpose.

The Postmaster, Anthony Huntley, is quoted in the April 26, 2011 edition the Courier "Nobody wants to hear their post office might close, but it's a business, and we have to look at revenue and expenses." If that were true this office would not currently be considered for closure. Although the union has not yet been provided with all the documentation it has requested regarding the revenue generated at this location, preliminary information indicates that this office is selling on average \$166,000.00 annually in stamp sales alone. Why the Postal Service trains its employees to promote products and services as

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affordable and convenient yet willingly eliminates a profitable outlet for customers to obtain these products and services from experienced employees is beyond comprehension.

This closure will achieve very little as far as real savings for the Postal Service. It was suggested by Postal officials at the community meeting that there would be substantial savings in staffing and other overhead expenses. Closing this office will not eliminate staffing; only relocate the individual working in this Branch office to the Main Post Office in Waterloo. There would be no savings as this individual will continue to get paid. Additionally the Courier reported that the Postal Service renewed a lease for the building in January, 2011. In doing so, they have committed to paying for the building regardless of whether it is occupied by the Postal Service, eliminating any savings for the use of the building. To eliminate your ability to generate revenue when many of your expenses will remain the same is NOT good business.

Evansdale Mayor Chad Deutsch said, "Inefficient people can't do studies about inefficiencies". I hope that the citizens of Evansdale can count on you to demand a full, public accounting of how the closure would affect the local economy, and to oppose any plans that would reduce service for the disabled and handicapped.

In addition, I would urge you to co-sponsor the Access to Postal Services Act (H.R. 658), introduced by Rep. Albio Sires, which would establish appropriate procedures for the USPS to follow before closing or consolidating any postal facility.

Thank you.

Sincerely,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

SECRET NO 1434742-50707
NO 28
31

2011 MAY 31 PM 4: 01

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558956-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0519
RD 05/18
SC 5/25/11
Vita 5/26

MARKETING



DOCKET NO 1434742-50707
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PAGE 32

June 30, 2011

Linda Lucy
Honorable Tom Harkin
350 W 6th St Ste. 315
Dubuque, IA 52001-4669

Dear Senator Harkin:

This is in response to your inquiry on behalf of your constituents regarding the Evansdale Post Office.

The Postal Service is currently conducting a review of postal operations at the Evansdale Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

A handwritten signature in dark ink, appearing to read "Dennis McLaughlin".

Dennis McLaughlin
Manager, Consumer & Industry Contact

DM/mh

Reference: ca105577554

cc: Anthony Huntley, Postmaster, Evansdale, IA
Sharon Parkison, Manager, Post Officer Operations
Karen Lenane, DUO Coordinator
Angie Green, Post Officer Review Coordinator

United States Senate

WASHINGTON, DC 20510-1502

June 28, 2011



Joni Martin, Manager,
US Postal Service Consumer Affairs
PO Box 189996
Des Moines, IA 50318-9996

Dear Ms. Martin:

I have been contacted by the citizens of Evansdale, Iowa, regarding the possible closing of their post office. The citizens of Evansdale believe that their local post office is the center of their community life. It is also very inexpensive to run a small town post office as they have only had a temporary postal worker for the last few years. I would like an update on the status of this post office.

I appreciate your timely review of the issues involved in the closing of their post office and ask that you forward your response to the attention of Linda Lucy in my Dubuque office listed below. Thank you for your assistance.

Sincerely,

Tom Harkin
United States Senator

TH/II

50707

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PAGE 34



December 5, 2011

The Honorable Bruce L. Braley
Member of Congress
1050 Main Street
Dubuque, IA 52001-4723

Dear Congressman Braley:

This responds to your October 20 letters to Postmaster General Patrick R. Donahoe and Vice President Delivery and Retail Operations Dean Granholm, on behalf of The City of Evansdale Mayor Chad Deutsch, regarding the Evansdale Branch of the Waterloo Post Office.

Thank you for the opportunity to address Mayor Deutsch's concerns. I understand your interest in ensuring that all of your constituents continue to have convenient access to essential postal services. Over the past five years our customers' needs have changed dramatically—mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In addition, more than 35 percent of the U.S. Postal Service's retail sales are now conducted in alternate access locations outside of traditional Post Offices. In spite of this, the Postal Service has an extensive retail network of nearly 32,000 Post Offices, stations and branches that has been virtually untouched.

The Postal Service is now closely examining its retail network to identify opportunities where service can be provided regularly and efficiently through alternate access channels. When reviewing a station or branch for discontinuance, our internal policy directs local management to consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of a facility considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the proposed action and on mail service alternatives.

It may be helpful to first note that the Evansdale retail location is classified as a branch of the Waterloo Main Post Office. A branch is a retail facility that is Postal Service-operated and is under the administration of a Post Office. A branch is located outside the corporate limits or city carrier delivery area of the city or town in which the main Post Office is located.

It is the Postal Service's longstanding position that branches are not "Post Offices" as that term is used in federal statutes identifying the procedures the Postal Service must follow when considering facility discontinuance. The Postal Service's legal position is that the Postal Regulatory Commission (PRC) does not have jurisdiction to act on challenges to the discontinuance of Classified Stations and Classified Branches, as well as contractor-operated retail facilities. Nonetheless, the Postal Service submitted an administrative record to the PRC dated October 17, regarding this appeal, documenting how Postal Service management considered the various effects of the discontinuance action on customers, employees, and the community.

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As you are aware, the Evansdale Branch was officially closed at the close of business, Friday, October 21. Effective October 22, delivery and retail services were provided by the Waterloo Main Post Office. Evansdale customers were provided ample opportunity to share their concerns, regarding this study. Customer letters and questionnaires were distributed on April 8 to roughly 133 box customers, in addition to providing questionnaires over the counter. Of the questionnaires distributed, 66 were returned with 46 having no opinion, regarding the closure. In addition to the questionnaires, a community meeting was held on April 25, at which time customers' concerns regarding service alternatives were addressed by local officials.

Hawkeye District postal officials studied the Evansdale Branch for possible discontinuance, and after careful consideration, a final determination was made to close this facility. Customers will continue to have access to the Waterloo Post Office, which is approximately 3 miles away from the Evansdale Branch, and Hy-Vee #1866, located about 2.5 miles from the Evansdale Branch. In addition, most services provided at the Post Office are also available from the carrier, and customers will not have to travel to another location for service.

The Postal Service understands the extent to which local communities rely upon and appreciate our organization. Please be assured that district officials have devoted considerable attention and effort to help ensure that our customers continue to receive regular and effective service well into the future.

If I can be of assistance with other postal issues, please let me know.

Sincerely,

Chatika Copeland
Government Relations Representative

BRUCE L. BRALEY
1ST DISTRICT, IOWA

VETERANS' AFFAIRS COMMITTEE
Ranking Member, Subcommittee on
Economic Opportunity

OVERSIGHT AND GOVERNMENT
REFORM COMMITTEE

POPULIST CAUCUS
Chairman

Congress of the United States
House of Representatives

1727 Longworth Building
Washington, DC 20515
(202) 225-2911 | Fax (202) 225-6666

October 20, 2011

WATERLOO DISTRICT OFFICE

219 East 4th Street
Waterloo, IA 50703
Phone: (319) 287-3233
Fax: (319) 287-5104

DAVENPORT DISTRICT OFFICE

209 W. 4th St., Suite 104
Davenport, IA 52801
Phone: (563) 323-5988
Fax: (563) 323-5231

DUBUQUE DISTRICT OFFICE

1050 Main Street
Dubuque, IA 52001
Phone: (563) 557-7789
Fax: (563) 557-1324

DOCKET NO
ITEM NO
PAGE

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28
36

Patrick R. Donahoe
Postmaster General & Chief Executive Officer
U.S. Postal Service
475 L'Enfant Plaza
Washington DC 20260-3500

Dear Postmaster General Donahoe,

I am writing regarding the imminent closing of the Evansdale, Iowa Post Office. On September 2nd, 2011, my office learned that a final determination was posted and the Evansdale location was scheduled to close. Since that time my staff has been in close contact with the residents and city officials of Evansdale to ensure they were aware of their options to voice their concerns and to file a formal appeal.

The Evansdale Post Office's community meeting was held on April 25th and I sent a member of our staff to that meeting. The City of Evansdale was informed that they had 30 days to file an appeal and that when received, the appeal would trigger a 120 day review during which the Post Office would remain open. A formal appeal from Chad Deutsch, Mayor of Evansdale, Iowa, was received by the Postal Regulatory Commission on September 30th regarding this matter. Recently I was told that the PRC has not yet had time to review the appeal but will move forward with the Post Office closure on October 21 anyway.

I am strongly opposed to the closing of the Evansdale Post Office, and I encourage a swift and thorough review of Mayor Deutsch's appeal before a final decision is made. I am concerned that the rural communities I serve in Iowa's 1st Congressional District are facing the majority of the burden of these office closures and that my constituents will not continue to receive the same quality service if these changes are made.

As the United States Postal Service moves forward on these tough decisions, I would ask that you strongly take into consideration the appeals by members of this community to keep the Evansdale Post Office open. Please respond with any and all necessary information about this closure to Will McIntee in my Dubuque, IA office. You may contact Will by phone at 563-557-7789 or email at will.mcintee@mail.house.gov. I look forward to your response.

Sincerely,



Bruce L. Braley
Member of Congress

BRUCE L. BRALEY
1ST DISTRICT, IOWA

VETERANS' AFFAIRS COMMITTEE
Ranking Member, Subcommittee on
Economic Opportunity

OVERSIGHT AND GOVERNMENT
REFORM COMMITTEE

POPULIST CAUCUS
Chairman

Congress of the United States
House of Representatives

1727 Longworth Building
Washington, DC 20515
(202) 225-2911 | Fax (202) 225-6666

October 20, 2011

DOCKET NO 1434742-50707
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PAGE 37

WATERLOO DISTRICT OFFICE
219 East 4th Street
Waterloo, IA 50703
Phone: (319) 287-3233
Fax: (319) 287-6104

DAVENPORT DISTRICT OFFICE
209 W. 4th St., Suite 104
Davenport, IA 52801
Phone: (563) 323-5988
Fax: (563) 323-5231

DUBUQUE DISTRICT OFFICE
1050 Main Street
Dubuque, IA 52001
Phone: (563) 557-7789
Fax: (563) 567-1324

Dean Granholm
Vice President, Delivery and Retail Operations
U.S. Postal Service
475 L'Enfant Plaza
Washington DC 20260-3500

Dear Vice President Granholm,

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Sincerely,



Bruce L. Braley
Member of Congress

DOCKET NO. 1434742-50707
ITEM NO. 28
PAGE 38
BRUCE L. BRADLEY
1ST DISTRICT, Iowa

VETERANS' AFFAIRS COMMITTEE
Ranking Member, Subcommittee on
Economic Opportunity

OVERSIGHT AND GOVERNMENT
REFORM COMMITTEE

POPULIST CAUCUS
Chairman

Congress of the United States
House of Representatives

1727 Longworth Building
Washington, DC 20515
(202) 225-2911 | Fax (202) 225-6666

WATERLOO DISTRICT OFFICE

219 East 4th Street
Waterloo, IA 50703
Phone: (319) 287-3233
Fax: (319) 287-5104

DAVENPORT DISTRICT OFFICE

209 W. 4th St., Suite 104
Davenport, IA 52801
Phone: (563) 323-5988
Fax: (563) 323-5231

DUBUQUE DISTRICT OFFICE

1050 Main Street
Dubuque, IA 52001
Phone: (563) 557-7789
Fax: (563) 557-1324

October 25, 2011

Ms. Ruth Goldway
Chairwoman of the Commission
Postal Regulatory Commission
901 New York Ave, N.W., Suite 200
Washington DC, 20268-0001

Ms. Shoshana Grove
Secretary of the Commission
Postal Regulatory Commission
901 New York Ave, N.W., Suite 200
Washington DC, 20268-0001

Dear Chairwoman Goldway and Secretary Grove,

The United States Postal Service is attempting to close the Evansdale, Iowa facility. Evansdale is in my Congressional district and I've been working closely with community leaders on this case.

In April USPS officials told Evansdale city leaders their USPS facility would be studied for possible closure. On April 25 USPS officials participated in a community meeting to collect community input. At that meeting USPS officials indicated that when their study was completed a decision would be posted and members of the community could appeal the decision. Throughout the meeting USPS representatives referred to the Evansdale facility as a "post office," not a "branch" or "station." At no point in the meeting did USPS officials distinguish between a post office, USPS station, and USPS branch.

On September 2 USPS officials posted their decision to close the Evansdale facility. On September 21 Evansdale Mayor Chad Deutsch submitted an appeal. My staff helped the mayor prepare this appeal. The Postal Regulatory Commission received the appeal on September 30 and assigned docket number A2011-103. Mayor Deutsch was also informed that he would have until November 4 to submit arguments.

Despite this pending appeal, USPS officials told Mayor Deutsch on October 17 that the Evansdale facility would be closed on October 21. On October 19 USPS officials

acknowledged the pending appeal but argued they are overwhelmed with appeals from other communities and cannot delay the closure. They also argued the Evansdale facility is a "branch" and not a "post office" and, therefore, the community cannot appeal the decision. This is the first time USPS officials told Evansdale leaders that—despite multiple opportunities to clarify the point—the facility is a "branch," not a "post office." On Friday afternoon October 21 the Evansdale facility was closed. It was also closed Monday October 24 and today.

From April through early October USPS indicated with their words and actions that there was an appeal process the Evansdale community could pursue. In that period USPS never asserted the facility is a "branch" rather than a "post office." USPS only brought up this distinction after the Evansdale appeal was filed and the closure deadline was imminent. It seems clear that USPS waived its right to deny any appeal related to Evansdale by explicitly telling concerned residents they had a right to appeal any decision. Also, USPS should be equitably estopped from arguing Evansdale is a "branch," not a "post office." Accordingly, Evansdale should be entitled to an automatic stay while their appeal is pending and the community's appeal should be considered by the PRC. Finally, if the Evansdale facility remains closed for a prolonged period of time and the appeal is successful, the community's remedy will be more difficult to achieve. It is practical and financially feasible to keep the facility open pending the outcome of the appeal.

This is a time sensitive matter. Please take immediate action so residents of Evansdale can fairly appeal the USPS decision as they were promised. Please contact me or my District Director, Pete De Kock (563-508-9119, pete.dekock@mail.house.gov) with your reply. Thank you.

Sincerely,



Bruce Braley
Member of Congress

CC: Jim Herrmann, District Manager of USPS Hawkeye District
Dean Granholm, USPS Vice President of Delivery and Retail Operations

District Manager
Hawkeye District

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March 5, 2012

Will McIntee
Congressman Bruce Braley
1050 Main St
Dubuque, IA 52001-4723

Dear Congressman Braley:

This responds to your February 22 letter regarding the Evansdale Branch of the Waterloo, IA Post Office.

Thank you for sharing your concerns. We are in receipt of the Postal Regulatory Commission's order, remanding the decision to close the Evansdale office back to the Postal Service for further consideration. The appropriate Postal Service officials have been advised and are currently considering all future options for the Evansdale office.

Thank you for the opportunity to address your concerns. If you should have further questions, please do not hesitate to contact Hawkeye Consumer Affairs at (515) 251-2330.

Sincerely,

A handwritten signature in blue ink, appearing to read "W. J. Hermann".

W. J. Hermann

BRUCE L. BRALEY
U.S. House of Representatives

INTERNATIONAL AFFAIRS COMMITTEE
Foreign Affairs Subcommittee -
European Cooperation

INTELLIGENCE AND GOVERNMENT
REFORM COMMITTEE

POPULIST CAUCUS
"Peoples"

Congress of the United States
House of Representatives

1727 Longworth Building
Washington, DC 20515
(202) 225-2911 | Fax (202) 225-6666

February 22, 2012

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WATERLOO DISTRICT OFFICE
113 E. Main St., Suite 200
Waterloo, IA 50601
Phone: (319) 467-5111
Fax: (319) 467-5111

EVANSDALE DISTRICT OFFICE
100 W. 4th St., Suite 104
Evansdale, IA 52001
Phone: (319) 327-5888
Fax: (319) 327-5271

DUBUQUE DISTRICT OFFICE
1100 Main Street
Dubuque, IA 52001
Phone: (319) 331-2781
Fax: (319) 331-2781

Jim Herrmann
District Manager
USPS Hawkeye District
PO Box 189670
Des Moines, IA 50318-9670

Dear Mr. Herrmann,

I am writing regarding the imminent closing of the Evansdale, Iowa Post Office. On September 2nd, 2011, my office learned that a final determination was posted and the Evansdale location was scheduled to close. Since that time my staff has been in close contact with the residents and city officials of Evansdale to ensure they were aware of their options to voice their concerns and to file a formal appeal.

A formal appeal from Chad Deutsch, Mayor of Evansdale, Iowa, was received by the Postal Regulatory Commission on September 30th regarding this matter. The Postal Regulatory Commission released their decision on Evansdale's appeal (Docket No. A2011-103) on January 18, 2012. Their decision remanded the final determination to close the Evansdale Post Office. I request that you follow the Postal Regulatory Commission's decision and reopen the Evansdale Post Office as soon as possible.

As the United States Postal Service moves forward on these tough decisions, I would ask that you strongly take into consideration the decisions that the Postal Regulatory Commission issues. Please respond with an answer to my request to Will McIntee in my Dubuque office. I look forward to your response.

Sincerely,



Bruce L. Braley
Member of Congress

Handwritten note: "See Evansdale 9/8/12"

Administrative routing stamp with fields for "TO", "FROM", "DATE", and "TIME". It includes a grid for tracking the document's progress through various offices and a section for "REMARKS".

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Date of Posting: 06/15/2011

Posting Round Date:

Date of Removal: 08/16/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EVANSDALE, IA BRANCH
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434742 - 50707

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The office is being studied for possible closing or consolidation due to the following reasons: Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch, 8:30 -11:00 12:00-16:00 Monday - Friday, Closed Saturday and lobby hours of 7:45-18:00 on Monday - Friday and none on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 185 transaction(s) accounting for 82 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 25, 2011, representatives from the Postal Service were available at Amvets 706 Colleen in Evansdale IA to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 08, 2011, 133 questionnaires were distributed to delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

One congressional inquiry was received on June 02, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 17:00, Monday through Friday, and on Saturday. There are 220 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed concern for the remaining balance of her Post Office box rent. |
| Response: | The customer expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds. |
| 2. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 4. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 5. Concern: | Customers wanted to know why the customer lines were so long at the adminoffice Post Office |

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

6. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

7. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

9. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. **Concern:** Can another meeting be scheduled so Evansdale can have congressional representation?

Response: No other community meeting will be scheduled.

12. **Concern:** Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?

Response: Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.

13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

14. **Concern:**

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

15. **Concern:**

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

16. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

17. **Concern:**

Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response:

Those issues need to be addressed with the Waterloo Postmaster.

18. **Concern:**

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

19. **Concern:**

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

20. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

21. **Concern:** How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?
- Response:** We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers.
22. **Concern:** How can we find the financial information included in the study? (APWU rep/USPS employee asked this question)
- Response:** To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting.
23. **Concern:** How is the USPS taking us seriously when they did not send a questionnaire to all residents?
- Response:** We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers.
24. **Concern:** How long is the study?
- Response:** It typically is 3-6 months.
25. **Concern:** How many employees are employed at the Evansdale office? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in the study is that correct? (APWU representative-USPS employee asked this question)
- Response:** The cost savings is yet to be determined.
26. **Concern:** How will all concerns be addressed tonight at this meeting when it is not being recorded and the person writing all concerns is also addressing the questions?
- Response:** I am documenting all questions and concerns as I am taking notes in shorthand.
27. **Concern:** How will all concerns be addressed when some Evansdale residents were excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question)
- Response:** During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis.
28. **Concern:** The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?
- Response:** Residents of Evansdale have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.
29. **Concern:** Was Evansdale chosen to be studied for possible discontinuance as the strip mall was sold?
- Response:** No. Although the lease amount will be addressed in the study, the sale of the building was not a determining factor in the initiation of the study.
30. **Concern:** Who initiated the study?
- Response:** It was a collective group of individuals including managers from the district, Po Review Coordinators and local managers. The District Manager created the first approval to begin the process.
31. **Concern:** Why don't you raise your stamp prices and go to 5 day delivery?
- Response:** To implement those ideas, we need approval from Congress.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a manager position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Evansdale is an incorporated community located in Black Hawk County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: St Marks United Methodist Church Prince of Peace Lutheran Church, St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Criag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 62,935 with a breakdown as follows:

Clerk Savings	\$ 32,760
Fringe Benefits @ 33.5%	\$ 10,975
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 62,935
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 62,935</u>

V. OTHER FACTORS

Hy-Vee #1866 is 2.5 miles away. This Hy-Vee has a CPU that can accommodate the retail needs of the area. Clerk savings under economic Savings incorporates last FY years hours multiplied and the lowest PTF wage Level 6 (as shown on PS form 4920). The figure presented under Economic Savings on this proposal has been reduced by 25% to accommodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload. There were a total of 6 congressional inquiries instead of the just one presented above.

VI. SUMMARY

The Postal Service is proposing to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The Evansdale Branch provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 185. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$62,935 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.



SHARON PARKISON
Manager, Post Office Operations

06/15/2011
Date



A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/20/2011
Fax No: (319) 399-5502



06/15/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
EVANSDALE
Docket Number 1434742 - 50707

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: EVANSDALE, IA, 50707-0715
 EAS Level: 24
 District: HAWKEYE PFC
 County: BLACK HAWK
 Congressional District: 01
 Proposal: ☒ Close ☐ Consolidate
 Reason For Proposal: 1
 Alternate Service Proposed: Near By Post Office
 Customers Affected:
 Post Office Box: 133
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 133

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/01/1900	Postmaster vacancy occurred. Reason: 1
	OIC: Career: 1 Noncareer: 0 Other Employees: 0
03/04/2011	District manager authorization to study.
04/08/2011	Questionnaires sent to customers. Number sent: 133 Number Returned: 66 Analysis: Favorable 5 Unfavorable 15 No Opinion 46
	Petition received. Number of signatures: 0 Concerns expressed:
05/02/2011	Congressional inquiry received: Yes Concerns expressed:
05/20/2011	Proposal and checklist sent to district for review.
06/15/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/20/2011	Proposal and invitation for comments posted and round-dated.
06/15/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed:
02/27/2012	Updated PS Form 4920 completed (if necessary).
06/16/2011	Certification of the official record.
06/20/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
06/23/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
10/18/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal. Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE	(319) 399-2902
Name/Title	Telephone Number
KAREN LENANE	(319) 399-2902
District Post Office Review Coordinator	Telephone Number



06/20/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Evansdale Branch.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Sharon Parkison Manager Post Office Operations.

A handwritten signature in cursive script, appearing to read "William M. Herrmann".

WILLIAM HERRMANN
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1434742.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EVANSDALE was received by 06/23/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO 1434742-50707
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PAGE 1

FINAL DETERMINATION TO CLOSE
THE EVANSDALE, IA BRANCH
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434742 - 50707

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The office was studied for possible closing or consolidation due to the following reasons: Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch, provides service from 8:30 -11:00 12:00-16:00 Monday - Friday . Closed Saturday and lobby hours of 7:45-18:00 on Monday - Friday and none on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 185 transaction(s) accounting for 82 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 25, 2011, representatives from the Postal Service were available at Amvets 706 Colleen in Evansdale IA to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 08, 2011, 133 questionnaires were distributed to delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

One congressional inquiry was received on June 02, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 17:00, Monday through Friday, and on Saturday. There are 220 post office boxes available.

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed concern for the remaining balance of her Post Office box rent. |
| Response: | The customer expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds. |
| 2. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 4. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 5. Concern: | Customers wanted to know why the customer lines were so long at the adminoffice Post Office |

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

6. **Concern:** Customers wanted to know why the customer lines were so long at the administrative Post Office

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

7. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

9. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. **Concern:** Can another meeting be scheduled so Evansdale can have congressional representation?

Response: No other community meeting will be scheduled.

12. **Concern:** Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?

Response: Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.

13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

14. **Concern:**

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

15. **Concern:**

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

16. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

17. **Concern:**

Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response:

Those issues need to be addressed with the Waterloo Postmaster.

18. **Concern:**

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

19. **Concern:**

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

20. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

21. **Concern:** How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?
- Response:** We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers.
22. **Concern:** How can we find the financial information included in the study? (APWU rep/USPS employee asked this question)
- Response:** To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting.
23. **Concern:** How is the USPS taking us seriously when they did not send a questionnaire to all residents?
- Response:** We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers.
24. **Concern:** How long is the study?
- Response:** It typically is 3-6 months.
25. **Concern:** How many employees are employed at the Evansdale office? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in the study is that correct? (APWU representative-USPS employee asked this question)
- Response:** The cost savings is yet to be determined.
26. **Concern:** How will all concerns be addressed tonight at this meeting when it is not being recorded and the person writing all concerns is also addressing the questions?
- Response:** I am documenting all questions and concerns as I am taking notes in shorthand.
27. **Concern:** How will all concerns be addressed when some Evansdale residents were excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question)
- Response:** During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis.
28. **Concern:** The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?
- Response:** Residents of Evansdale have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.
29. **Concern:** Was Evansdale chosen to be studied for possible discontinuance as the strip mall was sold?
- Response:** No. Although the lease amount will be addressed in the study, the sale of the building was not a determining factor in the initiation of the study.
30. **Concern:** Who initiated the study?
- Response:** It was a collective group of individuals including managers from the district, Po Review Coordinators and local managers. The District Manager created the first approval to begin the process.
31. **Concern:** Why don't you raise your stamp prices and go to 5 day delivery?
- Response:** To implement those ideas, we need approval from Congress.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Evansdale is an incorporated community located in BLACK HAWK County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: St Marks United Methodist Church Prince of Peace Lutheran Church, St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Criag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 62,935 with a breakdown as follows:

Manager and/or Craft Savings	\$ 32,760
Fringe Benefits @ 33.5%	\$ 10,975
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 62,935
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 62,935</u>

V. OTHER FACTORS

Hy-Vee #1866 is 2.5 miles away. This Hy-Vee has a CPU that can accomodate the retail needs of the area. Clerk savings under economic Savings incorporates last FY years hours multiplied and the lowest PTF wage Level 6 (as shown on PS form 4920). The figure presented under Economic Savings on this proposal has been reduced by 25% to accomodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload. There were a total of 6 congressional inquiries instead of the just one presented above.

VI. SUMMARY

This is the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The Evansdale Branch provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 185. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$62,935 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

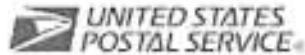
Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/09/2011

Date



11/01/2012

OFFICER-IN-CHARGE/POSTMASTER
Evansdale Branch

SUBJECT: Letter of Instructions Regarding Posting of the Evansdale Branch Final Determination
Docket No. 1434742 - 50707

Please post in the lobby the enclosed final determination to close the Evansdale Branch. The final determination must be posted in a prominent place from 11/01/2012 through close of business on 12/03/2012. It must be posted for at least 30 days and the first day does not count. The Final Determination will also be posted in the Waterloo Post Office. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/04/2012.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Karen Lenane".

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/23/2011
Date removed: 09/24/2011
No. of days posted: 32

Actual discontinuance date: 10/21/2011
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office
Name and State: EVANSDALE, IA
ZIP Code: 50707-9715 Finance no: 189351
County: BLACK HAWK
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility

Post Office ()
Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: KAREN LENANE
Telephone: (319) 399-2902

AFTER CHANGE POST OFFICE INFORMATION

Administrative
Post Office: WATERLOO
ZIP Code: 50701-9998 Finance no: 189351
County: BLACK HAWK
Original name retained? Yes (X) No ()
New last line of customer address is:
EVANSDALE IA, 50707

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: HAWKEYE PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



08/09/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998
ATTENTION: Post Office Review Coordinator
SUBJECT: Final Determination- EVANSDALE

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area



09/02/2011

Dear Postal Customer:

This is to advise you that the Evansdale Branch will be officially closed at the close of business Friday, 10/21/2011.

Effective 10/22/2011, delivery and retail services will be provided by the Waterloo Main Post Office. Customers will be required to change their addresses. Mail will be forwarded in accordance with Postal Service regulations, and change-of-address forms are available from the Postal Service to assist customers in notifying correspondents of the change. For your convenience you may also change your address at www.usps.com. Please visit the retail service counter at the Waterloo Main Post Office to inquire how you may continue Post Office box service at the Waterloo Main Post Office 300 Sycamore Street.

Thank you for your input in helping the Postal Service determine the best form of mail service to meet the needs of the community. Retail and delivery services from the Waterloo Main Post Office will ensure effective and regular services to the Evansdale customers.

We appreciate all comments and concerns that were expressed in the process and we will continue to provide the best mail service to our customers.

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager Post Office Operations

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old	18-8325	51104	IA	Sioux City	Woodbury	Northside	Classified Station	09/16/2011	Classified station discontinued. Retain ZIP Code. Continue to use Sioux City IA 51104 as last line of address.
New	18-8325	51104	IA	Sioux City	Woodbury	Main Office	Post Office	10/22/2011	
Old	18-8325	51106	IA	Sioux City	Woodbury	Morningside	Classified Station	09/16/2011	Classified station discontinued. Retain ZIP Code. Continue to use Sioux City IA 51106 as last line of address.
New	18-8325	51106	IA	Sioux City	Woodbury	Main Office	Post Office	10/22/2011	
Old	18-9765	50218	IA	Winterset	Madison	Patterson	Place Name	11/05/2011	This announcement expands the use of ZIP Code 50218 to include delivery.
New	18-9765	50218	IA	Winterset	Madison	Patterson	Place Name		
Old	18-8037	50241	IA	Saint Marys	Warren	Main Office	Post Office	11/05/2011	This announcement expands the use of ZIP Code 50241 to include delivery.
New	18-8037	50241	IA	Saint Marys	Warren	Main Office	Post Office		
Old	18-7083	50218	IA	Patterson	Madison	Main Office	Post Office	10/07/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Patterson IA 50218 as last line of of address.
New	18-9765	50218	IA	Winterset	Madison	Patterson	Place Name	10/29/2011	
Old	18-9351	50707	IA	Waterloo	Black Hawk	Evansdale	Classified Branch	10/21/2011	Classified branch discontinued. Retain ZIP Code. Establish a place name. Continue to use Evansdale IA 50707 as last line of address.
New	18-9351	50707	IA	Waterloo	Black Hawk	Evansdale	Place Name	11/05/2011	
Old	18-9558	52359	IA	West Chester	Washington	Main Office	Post Office	10/07/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use West Chester IA 52359 as last line of address.
New	18-4635	52359	IA	Keota	Washington	West Chester	Place Name	10/29/2011	
Old	16-1422	62323	IL	Chambersburg	Pike	Main Office	Post Office	09/09/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Chambersburg IL 62323 as last line of of address.
New	16-3330	62323	IL	Griggsville	Pike	Chambersburg	Place Name	09/10/2011	
Old	16-5082	62065	IL	Michael	Calhoun	Main Office	Post Office	09/07/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Michael IL 62065 as last line of address.
New	16-2430	62065	IL	Eldred	Calhoun	Michael	Place Name	09/07/2011	
Old	16-5418	62070	IL	Mozier	Calhoun	Main Office	Post Office	09/07/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Mozier IL 62070 as last line of address.
New	16-3372	62070	IL	Hamburg	Calhoun	Mozier	Place Name	09/07/2011	

Organization Information

Address Management

Post Office Changes

DOCKET NO 1434742-50707
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PAGE 2

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old	18-9351	50707	IA	Waterloo	Black Hawk	Evansdale	Classified Branch	11/05/2011	Classified Branch discontinued. Retain ZIP Code. Establish a place name. Continue to use Evansdale IA 50707 as last line of address. Discontinuance cancelled. Branch is suspended. This amends Postal Bulletin 22324.
New	18-9351	50707	IA	Waterloo	Black Hawk	Evansdale	Place Name	08/04/2012	

— Address Management, Product Information, 8-23-12

Finance

Migratory Bird Stamp Destruction

Per Handbook F-101, *Field Accounting Procedures*, all retail associates were required to return unsold migratory bird stamps to the unit reserve before April 30, 2012, and then all unit reserve stock custodians were required to ship unsold migratory bird stamps to the stamp distribution centers (SDCs) for receipt.

This article is a reminder for any units that have not returned the 2011 issue migratory bird stamps to do so in the next return cycle.

- All postal retail units are required to return unsold migratory bird stamps annually. Only philatelic units may maintain inventories of prior-year bird stamps for sale to collectors. Stamp distribution offices (SDOs) and SDCs must establish and communicate a schedule for postal retail units to submit all unsold migratory bird stamps for destruction based on the dates previously mentioned and on the following requirements: Use PS Form 17, *Stamp Requisition/Stamp Return*, to return all unsold migratory bird stamps. Prepare an original and three copies and annotate "Returned for Destruction" and "Bird Stamps" on PS Form 17.
- List the bird stamps on the PS Form 17 by item number, quantity, redemption rate, and total dollar value.

- Enter the total value of the returned bird stamps in AIC 848 on the unit's PS Form 1412, *Daily Financial Report*, on the date of dispatch to SDO/SDC.
- Enter the system-generated shipment number on PS Form 17.
- Ship unsold bird stamps along with the original and two copies of PS Form 17 to the SDO/SDC. Place the original PS Form 17 in a sealed envelope and tape it to the outside of the carton clearly marked as "Bird Stamps." Place two copies inside the carton and file the third copy locally.
- Do not commingle international reply coupons, redeemed stock, or saleable stock with migratory bird stamps returned for destruction.

See Handbook F-101, *Field Accounting Procedures*, part 11-6.7 at <http://blue.usps.gov/cpim/ftp/hand/f101.pdf> for additional information about migratory bird hunting and conservation stamps.

— Revenue and Field Accounting,
Controller, 8-23-12

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A 2011-103

Received

SEP 26 2011

Office of PAGR

September 20, 2011

Postal Regulatory Commission
901 New York Ave. NW, Suite 200
Washington, DC 20268-0001

RECEIVED

2011 SEP 30 P 12:33

To Whom It May Concern:

I am appealing the decision to close the Evansdale Iowa Post Office.

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Evansdale was not on the original list of possible closures but was initiated locally by another branch Postmaster who since has been removed from his position.

The Postal Service did not consider certain issues it is required to consider; Evansdale is a town of nearly 5000 in population, people not only rely on the Post Office but it is very busy. The City is increasing in population as seen by the 2010 Census as well as new business growth.

Some facts not apparently considered in closing the Evansdale Post Office: the Post Office signed a five year lease in December 2010. The lease does not have an out clause, therefore, expenses will remain the same, but the revenue will cease for a Post Office that is busy and likely profitable.

The Postal Service did not follow their guidelines properly in closing the Post Office. The closing notice was received by post box patrons only, no residents or businesses received a notice. The patrons that did receive the notice were given only fifty (50) days notice.

If you would like additional information or to speak with me personally, please contact me at the City of Evansdale 319-232-6683 or my cell phone at 319-239-5550.

Respectfully,

A handwritten signature in black ink, appearing to read "Chad Deutsch".

Chad Deutsch
Mayor - City of Evansdale

DOCKET NO 1434742-50707
ITEM NO 5
PAGE 2

Postal Regulatory Commission
Submitted 10/3/2011 3:42:32 PM
Filing ID: 76295
Accepted 10/3/2011

Docket No. A2011-103

Postal Regulatory Commission
Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on September 30, 2011, the Commission received a petition for review of the Postal Service's determination to close the Evansdale post office located in Evansdale, Iowa. The petition for review was filed by Chad Deutsch, Mayor of the City of Evansdale (Petitioner) and is postmarked September 20, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than October 17, 2011.



Ruth Ann Abrams
Acting Secretary

Date: October 3, 2011

Attachment

DOCKET NO 1434742-50707
ITEM NO 55
PAGE 3

Postal Regulatory Commission
Submitted 10/5/2011 4:02:22 PM
Filing ID: 76403
Accepted 10/5/2011
ORDER NO. 896

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
Tony L. Hammond; and
Nanci E. Langley

Evansdale Post Office
Evansdale, Iowa

Docket No. A2011-103

NOTICE AND ORDER ACCEPTING APPEAL AND
ESTABLISHING PROCEDURAL SCHEDULE

(Issued October 5, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on September 30, 2011, the Commission received a petition for review of the Postal Service's determination to close the Evansdale post office in Evansdale, Iowa. The petition for review was filed by Chad Deutsch, Mayor of the City of Evansdale (Petitioner) and is postmarked September 20, 2011. The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2011-103 to consider Petitioner's appeal. If Petitioner would like to further explain his position with supplemental information or facts, Petitioner may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than November 4, 2011.

Issue apparently raised. Petitioner contends that the Postal Service failed to consider the effect of the closing on the community. See 39 U.S.C. 404(d)(2)(A)(i).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than the one set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is October 17, 2011. See 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is October 17, 2011.

Availability; website posting. The Commission has posted the appeal and supporting material on its website at <http://www.prc.gov>. Additional filings in this case and participants' submissions also will be posted on the Commission's website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at prc-webmaster@prc.gov.

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at prc-dockets@prc.gov or via telephone at 202-789-6846.

Filing of documents. All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, <http://www.prc.gov>, unless a waiver is obtained. See 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website or by contacting the Commission's docket section at prc-dockets@prc.gov or via telephone at 202-789-6846.

The Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

Intervention. Persons, other than Petitioner and respondent, wishing to be heard in this matter are directed to file a notice of intervention. See 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before October 31, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website unless a waiver is obtained for hardcopy filing. See 39 CFR 3001.9(a) and 3001.10(a).

Further procedures. By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. See 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by the Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. See 39 CFR 3001.21.

It is ordered:

1. The Postal Service shall file the applicable administrative record regarding this appeal no later than October 17, 2011.
2. Any responsive pleading by the Postal Service to this Notice is due no later than October 17, 2011.
3. The procedural schedule listed below is hereby adopted.
4. Pursuant to 39 U.S.C. 505, Patricia A. Gallagher is designated officer of the Commission (Public Representative) to represent the interests of the general public.

Docket No. A2011-103

- 4 -

5. The Secretary shall arrange for publication of this Notice and Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove
Secretary

PROCEDURAL SCHEDULE

September 30, 2011	Filing of Appeal
October 17, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
October 17, 2011	Deadline for the Postal Service to file any responsive pleading
October 31, 2011	Deadline for notices to intervene (see 39 CFR 3001.111(b))
November 4, 2011	Deadline for Petitioner's Form 61 or initial brief in support of the petition (see 39 CFR 3001.115(a) and (b))
November 25, 2011	Deadline for answering brief in support of the Postal Service (see 39 CFR 3001.115(c))
December 12, 2011	Deadline for reply briefs in response to answering briefs (see 39 CFR 3001.115(d))
December 19, 2011	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (see 39 CFR 3001.116)
January 18, 2012	Expiration of the Commission's 120-day decisional schedule (see 39 U.S.C. 404(d)(5))

Postal Regulatory Committee
901 New York Avenue, NW, Suite 200
Washington, D.C. 20268-0001

Dear Sir:

I just learned of the deadline for the submission of this appeal: October 2nd – and saw nothing in the guidelines that indicated that you needed to *receive* this by that date. Only that submission must be made by then.

Therefore, in good faith, I am mailing this to you 30 hours prior to the deadline. On October 1, 2011, via First Class Mail with a Delivery Confirmation.

And thanks to the very kind assistance of Shoshana Grove, who returned my phone call to provide me with your FAX number – (202) 789-6891 – I am *also* FAXing this correspondence to her attention, and to the further attention of Miss Annie Kennedy. That FAX also is being transmitted to you this afternoon.

I hope that – along with the many other appeals you are receiving from residents of Evansdale, Iowa, the points I'm making in the attached appeal document will help you to make the fair, sensible, and equitable decision to reverse the closure of the Evansdale, Iowa post office – and thereby avert the imposition of the closest equivalent any American city of several thousand people could experience to Third-World Status, upon it. In America, communication and commerce are paramount, and no city in this nation should ever be subjected by its own government – at any level, much less the federal one -- to being unnecessarily and unconscionable hamstrung in that manner.

Thank you.

Sincerely,



Craig Chilton

Attachment: Letter of Appeal to Not Close the Evansdale, Iowa Post Office.

RECEIVED
123 Forest Circle
Evansdale, Iowa 50707-1013
October 1, 2011

2011 OCT 11 P 1:10

Postal Regulatory Commission
Office of the Chief Admin. Officer
OCT 07 2011

123 Forest Circle
Evansdale, Iowa 50707-1013
October 1, 2011

Postal Regulatory Committee
901 New York Avenue, NW, Suite 200
Washington, D.C. 20268-0001

Dear Sir:

There are many excellent reasons for cancelling and reversing the process of implementing the imminent closure of the Post Office in Evansdale, Iowa 50707, and I respectfully ask that you do precisely that.

It is likely that other valid and cogent reasons besides the ones I'm listing below exist for rescinding the planned and impending closure of the Evansdale Post Office on October 21, 2011, but all of the following need to be seriously and strongly considered:

- Evansdale is not a small or rural town. And in making this point I do not downplay the value to such towns of their local post offices. This point is made to stress the magnitude of impact that the closure would have upon a very substantial population, suddenly and irrevocably. Evansdale is a city of more than 5,000 who depend upon all of the window services that a staffed post office affords to them.
- This service is vitally-important to businesses in many ways. E.g., parcel-shipping, and specialized mailing services that either necessitate or are greatly facilitated by the presence of a window clerk. One example of this is the need to present all mail pieces that weigh more than 13 ounces in that manner, when stamped, rather than metered. (In my own case, as a book publisher, I mail books out to people regularly that weigh a pound or more. I should not have to have the need imposed upon me to go to the extra and unnecessary expense of obtaining a postage meter to accomplish that.) Another example is the sending of Certified and Registered Mail. The latter cannot be mailed without the personal services of a postal clerk, and when doing the former, there is no way to be assured that Certified Mail and mail having Delivery Confirmations will be scanned *into* the system properly, on the mailing end. If and when that is not properly done, there is no recourse if the piece isn't delivered to the recipient. The system simply will report that the item does not *exist* in the system, and that there is no record of it.

Page 2 of 4 – Appeal to Rescind Closure of the Evansdale, Iowa Post Office – Craig Chilton

- In a city of 5,000+, there are literally hundreds of elderly people, and many of them are on foot. In Evansdale, many such folks live close to the post office, and depend upon being able to access its services. There is no way that many of those folks could travel the 3-1/2-mile distance to the post office in downtown Waterloo, or the 4-mile distance to Raymond, Iowa, in the opposite direction. Local city bus service that once linked Evansdale to Waterloo no longer exists. That route was cancelled. For anyone who is on foot, this would mean walking a minimum distance of nearly a mile from the closest populated part of Evansdale to the nearest city bus stop. From that point, it would take 45 minutes of bus-riding to reach the Waterloo Post Office, which is next door to the downtown city bus depot. After that, it just gets worse. After visiting the post office, the person's bus back would have departed. And they depart hourly. So then, there would be *that* long wait, followed by the long hike back to Evansdale from the closest bus stop – where the bus originally had been caught. Figure a total of a *minimum* of 2-1/2 hours for a person to go to the Post Office in that manner... including the long hikes, which would be impossible for most elderly people.
- Upwards of 150 people currently rent P.O. Boxes in the Evansdale Post Office, and many of those folks have rented their boxes over a period of many years, and even decades. As a business owner, I've rented three of those boxes since 1990, and have served tens of thousands of customers over those decades. There is no way in the world that I could notify all of those people of an address change, even if I could afford to. And many of my customers give me return business by mail – sometimes with years intervening between contacts. Unless there could be some way for those same P.O. Boxes *and* the current ZIP Code for Evansdale – 50707 – to be retained and serviced elsewhere in the community, those addresses will simply be LOST forevermore as soon as the forwarding orders for them expire. NO customer mail sent to them would ever again be able to reach me or my business, and countless orders would be irrevocably lost. The same fate awaits all the other renters of P.O. Boxes in the Evansdale Post Office, to varying extents, case-by-case. In a nation that should be very concerned for the well-being of small businesses, this hardship would be antithetical to such goals.
- Consider now the serious economic impact and inconvenience that the loss of the Evansdale Post Office would have upon the majority of its 5,000+ residents who *do* own motor vehicles, and *can* drive to the Waterloo Post Office from Evansdale. And in so doing, let's examine that using the 3-1/2-mile distance from the Evansdale Post Office to the Waterloo Post Office. Which is half of the *additional* travel that people

Page 3 of 4 – Appeal to Rescind Closure of the Evansdale, Iowa Post Office – Craig Chilton

would have to incur. With the intervening traffic lights, traffic conditions, and speed limits, that is about a 20-minute *round* trip. Longer, in poor winter driving conditions.

Upon reaching the Waterloo Post Office, there's the matter of parking. The lot there often either is full, or close to it. It could become necessary sometimes to park a block or two away from the post office, adding even more time and inconvenience to the chore.

Once inside of the post office, there almost always is a line to wait in, no matter how many of the windows are being attended. And frequently, one or more of the windows is/are unmanned, no matter how long the customer line is. One can count on a wait in line there of – typically – between five and fifteen minutes, and often even longer. Especially during the holidays.

If a person is lucky, he may accomplish the entire mission in the course of spending an extra half hour of time out of his day – *every* time he makes the trip. And for many people – especially business people – that would be daily, Monday through Friday. Amounting to at least 2-1/2 hours wasted in such cases, per week, for every such person. Out of a typical week of 40 business hours. That would amount to a total of 6.25% of business time for each such person that otherwise could be used productively that would be totally – und unnecessarily! – wasted. In *this* economy, which already has more than enough problems and hardships to deal with.

Finally, not even considering the additional wear-and-tear on vehicles with each mile they are driven, consider the fact that local, stop-and-go driving, such as this round trip would entail, yields a driver fuel economy of about 15 miles per gallon, if he's lucky. At \$3.50 per gallon for gas, that makes *each* 7-mile round trip a financial hardship of \$1.63. If the person has to make five such trips a week, that is \$8.17/week down the drain for each such person doing that. Which would amount to \$424.84 per year. For EACH such person. (Again... in *this* economy!)

- Ironically, a five-year lease was signed for the Evansdale Post Office at the beginning of this year – 2011 – just a little more than three months prior to the announcement that the Evansdale Post Office could be closed. Breaking that lease would be certain to cause more expense to the Postal Service. Money wasted.
- The Evansdale Post Office normally is staffed by just one clerk. If the post office is closed, he will still have his job, and simply continue working for the USPS in Waterloo, instead. So the post office will be saving absolutely *no* money in terms of salary or benefits that it is paying out, by closing the Evansdale Post Office. The clerk will be paid exactly as he has been all along, and simply be working in a different location.
- As most customers who frequent the Evansdale Post Office can tell you, the times when there are not customers at the counter being served there

Page 4 of 4 – Appeal to Rescind Closure of the Evansdale, Iowa Post Office – Craig Chilton

are rare, and there often are three or four people standing in line. This post office does a substantial and profitable amount of business for the USPS, when everything I've pointed out about it, above, is considered. In fact, there are times when it is sufficiently busy that a second clerk is called in to man a second window/work-station there, providing excellent service to the community during the busy mailing seasons.

Any reasons that could be put forth favoring the closing-down of the Evansdale Post Office would be minimal at best, if not completely specious, in light of all of the above-listed points.

Now I have just one last – and very significant! – point to make:

- Evansdale residents are just now coming to the full realization that this impending closure of our Post Office is *not* a result of actions being taken at the federal level as a cost-cutting measure. But *instead* was a "locally-initiated" action on the part of the Waterloo Post Office. And documentation of this has been found and reviewed by our Mayor, Chad Deutsch, and by many other people who've found this on the Internet. And that stunning aspect adds a *vast* insult to this impending injury and devastating blow to our community.
- Ironically, too, the post office in Raymond, Iowa, about 4 miles east of Evansdale, which is a community of only a few hundred people, appears to be under *no* threat of closure. And I've heard that the reason for this may be the fact that the Raymond Post Office has a Postmaster, while the Evansdale Post Office has a clerk instead. If this is the case, it is one more example of the way that the system called "RHIP" – Rank Has Its Privileges – can truly be unconscionable and totally devoid of merit.

It is apparent that there really could be only one possible "winner" in this entire debacle: the Postmaster in Waterloo, Iowa, who would then reap the additional Postal Service business of most of Evansdale.

Tragically, for our middle-American city of Evansdale, there would be more than 5,000 losers.

I ask you to please kindly find it in your hearts to rescind the closure of the Evansdale Post Office, and spare our city from the closest equivalent of "Third-World" status that could be relegated upon us by a service that is so valuable to our nation.

Sincerely,



Craig Chilton

Postal Regulatory Commission
Submitted 10/12/2011 2:52:44 PM
Filing ID: 76633
Accepted 10/12/2011



U.S. POSTAL REGULATORY COMMISSION
Washington, DC 20268-0001

Office of the Secretary

October 12, 2011

Craig Chilton
123 Forest Circle
Evansdale, IA 50707-1013

Re: Appeal of the Postal Service's Determination to Close the Evansdale Post Office,
Evansdale, Iowa

Dear Mr. Chilton:

The Postal Regulatory Commission received your appeal regarding the Postal Service's determination to close the Evansdale post office in Evansdale, Iowa. Your appeal has been assigned Docket No. A2011-103.

A copy of Commission Form 61 is enclosed. You may complete Form 61 or file a brief to provide the Commission with arguments to support your appeal. See 39 CFR 3001.115. The deadline for submission of your arguments is November 4, 2011.

Sincerely,

A handwritten signature in black ink, appearing to read "Shoshana M. Grove".

Shoshana M. Grove
Secretary

Enclosure

**PLEASE READ THIS ENTIRELY BEFORE
FILLING OUT THE ENCLOSED
"PARTICIPANT STATEMENT"**

**APPEALS OF POSTAL SERVICE DETERMINATIONS
TO CLOSE OR CONSOLIDATE POST OFFICES**

INTRODUCTION

Congress statutorily requires the Postal Service to follow specific procedures and consider certain factors before making a Final Determination to close or consolidate a post office. The law gives any patron the right to appeal the Postal Service's final determination to the Postal Regulatory Commission, ("PRC" or "Commission"), an independent agency which is not affiliated with the Postal Service. When a patron appeals a Postal Service Final Determination, the PRC must decide whether the Postal Service's closure or consolidation of a post office is consistent with the law.

To assist the Commission in its consideration of an appeal of the Postal Service's decision to close or consolidate your post office, you may want to send a written statement explaining why you believe the Commission should reverse the Final Determination and return the entire matter for further consideration. Enclosed, please find a *Participant Statement* form that you may use to present your written argument.

POSTAL REGULATORY COMMISSION AUTHORITY

With respect to appeals of Postal Service Final Determinations to close or consolidate a post office, the Commission is limited to "appellate jurisdiction." As a result, the Commission cannot conduct its own fact-finding investigation and must consider appeals based solely upon the record which consists of the Proposal, Final Determination and other documents the Postal Service collected during closure or consolidation consideration. Postal Service regulations require that a copy of the record be available at the affected post office for thirty (30) days after the Final Determination is posted. After the initial posting period, Postal Service employees will have information on how a copy of the record may be obtained.

Limitations on the Commission's authority prohibits it from returning a Final Determination to the Postal Service simply because the Commission believes a different result might be better. Rather, the PRC may only examine the Postal Service's decision and record in order to determine whether the Postal Service abided by the statutory guidelines. Specifically, the law requires that the Commission affirm the Postal Service's Final Determination unless the determination is:

- (A) arbitrary, capricious, an abuse of discretion or otherwise not in accordance with the law;

- (B) without observance of procedure required by law; or
- (C) unsupported by substantial evidence on the record.

Furthermore, the Commission may not change the Postal Service's Final Determination. It may only (1) affirm the decision or (2) remand the entire matter to the Postal Service for further consideration.

AUTHORITY OF POSTAL SERVICE

In keeping with its responsibility to operate the nation's mail system, the Postal Service has been given considerable authority over the operations of post offices; this authority includes the power to decide whether an office should be closed or consolidated. However, before reaching a decision to close or consolidate a post office, the Postal Service must follow a procedure set up by law as well as consider specific factors involved in such an action.

PROCEDURE

The law sets out the steps the Postal Service must take before it closes or consolidates a post office. Specifically, the Postal Service, prior to making a determination . . . as to the necessity of the closing and consolidation of any post office, shall provide adequate notice of its intention to close or consolidate such post office *at least sixty (60) days prior to the proposed date of such closing or consolidation* to persons served by such post office to insure that that such persons will have an opportunity to present their views.

The Postal Service calls its "notice of its intention to close or consolidate" the "Proposal." As noted above, the proposal must be posted for sixty (60) days. During the sixty (60) days, patrons are invited to give the Postal Service their comments on the proposed closing or consolidation. The Postal Service calls its determination to close or consolidate the "Final Determination." Any determination of the Postal Service to close or consolidate a post office shall be in writing and shall include the findings of the Postal Service with respect to the considerations required to be made. Such determination and findings shall be made available to persons served by such post office. The Postal Service shall take no action to close or consolidate a post office *until sixty (60) days after its written determination is made available to persons served by such post office.*

FACTORS TO BE CONSIDERED

In addition to following the required procedure, the Postal Service must also consider certain factors.

The Postal Service, in making a determination whether or not to close or consolidate a post office, shall consider:

- (A) the effect of such closing or consolidation on the community served by such post office;
- (B) the effect of such closing or consolidation on employees of the Postal Service employed at such office;
- (C) whether such closing or consolidation is consistent with the policy of the Government . . . that the Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities and small towns where post offices are not self-sustaining;
- (D) the economic savings to the Postal Service resulting from such closing or consolidation; and
- (E) such other factors as the Postal Service determines are necessary.

PARTICIPANT STATEMENT

We have included a form that you may use for your written argument. The purpose of the Participant Statement is the same a formal brief which is to point out issues that you believe that Commission should consider in its review of the Postal Service's actions. You may file a Participant Statement as a formal brief. General examples of some issues that would be proper to include would be:

1. That the Postal Service did not consider certain issues it is required to consider;
2. The facts relied on by the Postal Service have not been established;
3. The Postal Service did not follow the procedure required by law; or
4. The facts is the Postal Service's final determination are true, but they do not prove what the Postal Service says they prove.

The Participant Statement should be as specific as possible.

In reviewing Postal Service determinations to close or consolidate post offices, Commission proceedings can be much less formal than is customary in courts. The Commission does not require patrons appealing Postal Service decisions to meet the usual format requirements for filed documents. No technical formalities are required. However, it is important that papers sent to the PRC are legible. It is also important for statements to be clear and as specific as possible.

The due date for a Participant Statement or brief can be found in the schedule which is attached as an Appendix to the "Notice and Order of Filing of Appeal." You should have a copy of the Notice and Order. If you do not, you should be able to find a copy posted at the post

Participant Statement

office. Under its rules, the Commission expects to receive briefs on the day specified in the schedule, rather than receiving briefs that are simply postmarked by that day.

FILING THE PARTICIPANT STATEMENT OR BRIEF

Address the Participant Statement or brief to:

Office of the Secretary
Postal Regulatory Commission
901 New York Avenue, NW, Suite 200
Washington, DC 20268

Please include the PRC Docket Number on your Statement and any other papers you send to the Commission concerning the case.

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268

In the Matter of:

Post Office

State

ZIP Code

Docket No: _____

_____, Petitioner(s) :

PARTICIPANT STATEMENT

1. Petitioner(s) are appealing the Postal Service's Final Determination concerning the _____ post office. The Final Determination was posted _____, (date)

2. In accordance with applicable law, 39 U.S.C. § 404(d)(5), the Petitioner(s) request the Postal Regulatory Commission to review the Postal Service's determination on the basis of the record before the Postal Service in the making of the determination.

3. Petitioners: Please set out below the reasons why you believe the Postal Service's Final Determination should be reversed and returned to the Postal Service for further consideration. (See pages of the Instructions for an outline of the kinds of reasons the law requires us to consider.) Please be as specific as possible. Please continue on additional paper if you need more space and attach the additional page(s) to this form.

Participant Statement

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

Postal Regulatory Commission
Submitted 10/12/2011 2:54:30 PM
Filing ID: 76636
Accepted 10/12/2011



U.S. POSTAL REGULATORY COMMISSION
Washington, DC 20268-0001

Office of the Secretary

October 12, 2011

Chad Deutsch
Mayor, City of Evansdale
123 North Evans Road
Evansdale, IA 50707

Re: Appeal of the Postal Service's Determination to Close the Evansdale Post Office,
Evansdale, Iowa

Dear Mr. Deutsch:

The Postal Regulatory Commission received your appeal regarding the Postal Service's determination to close the Evansdale post office in Evansdale, Iowa. Your appeal has been assigned Docket No. A2011-103.

A copy of Commission Form 61 is enclosed. You may complete Form 61 or file a brief to provide the Commission with arguments to support your appeal. See 39 CFR 3001.115. The deadline for submission of your arguments is November 4, 2011.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shoshana M. Grove".

Shoshana M. Grove
Secretary

Enclosure

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FILLING OUT THE ENCLOSED
"PARTICIPANT STATEMENT"**

**APPEALS OF POSTAL SERVICE DETERMINATIONS
TO CLOSE OR CONSOLIDATE POST OFFICES**

INTRODUCTION

Congress statutorily requires the Postal Service to follow specific procedures and consider certain factors before making a Final Determination to close or consolidate a post office. The law gives any patron the right to appeal the Postal Service's final determination to the Postal Regulatory Commission, ("PRC" or "Commission"), an independent agency which is not affiliated with the Postal Service. When a patron appeals a Postal Service Final Determination, the PRC must decide whether the Postal Service's closure or consolidation of a post office is consistent with the law.

To assist the Commission in its consideration of an appeal of the Postal Service's decision to close or consolidate your post office, you may want to send a written statement explaining why you believe the Commission should reverse the Final Determination and return the entire matter for further consideration. Enclosed, please find a *Participant Statement* form that you may use to present your written argument.

POSTAL REGULATORY COMMISSION AUTHORITY

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Limitations on the Commission's authority prohibits it from returning a Final Determination to the Postal Service simply because the Commission believes a different result might be better. Rather, the PRC may only examine the Postal Service's decision and record in order to determine whether the Postal Service abided by the statutory guidelines. Specifically, the law requires that the Commission affirm the Postal Service's Final Determination unless the determination is:

- (A) arbitrary, capricious, an abuse of discretion or otherwise not in accordance with the law;

- (B) without observance of procedure required by law; or
- (C) unsupported by substantial evidence on the record.

Furthermore, the Commission may not change the Postal Service's Final Determination. It may only (1) affirm the decision or (2) remand the entire matter to the Postal Service for further consideration.

AUTHORITY OF POSTAL SERVICE

In keeping with its responsibility to operate the nation's mail system, the Postal Service has been given considerable authority over the operations of post offices; this authority includes the power to decide whether an office should be closed or consolidated. However, before reaching a decision to close or consolidate a post office, the Postal Service must follow a procedure set up by law as well as consider specific factors involved in such an action.

PROCEDURE

The law sets out the steps the Postal Service must take before it closes or consolidates a post office. Specifically, the Postal Service, prior to making a determination . . . as to the necessity of the closing and consolidation of any post office, shall provide adequate notice of its intention to close or consolidate such post office *at least sixty (60) days prior to the proposed date of such closing or consolidation* to persons served by such post office to insure that that such persons will have an opportunity to present their views.

The Postal Service calls its "notice of its intention to close or consolidate" the "Proposal." As noted above, the proposal must be posted for sixty (60) days. During the sixty (60) days, patrons are invited to give the Postal Service their comments on the proposed closing or consolidation. The Postal Service calls its determination to close or consolidate the "Final Determination." Any determination of the Postal Service to close or consolidate a post office shall be in writing and shall include the findings of the Postal Service with respect to the considerations required to be made. Such determination and findings shall be made available to persons served by such post office. The Postal Service shall take no action to close or consolidate a post office *until sixty (60) days after its written determination is made available to persons served by such post office.*

FACTORS TO BE CONSIDERED

In addition to following the required procedure, the Postal Service must also consider certain factors.

The Postal Service, in making a determination whether or not to close or consolidate a post office, shall consider:

- (A) the effect of such closing or consolidation on the community served by such post office;
- (B) the effect of such closing or consolidation on employees of the Postal Service employed at such office;
- (C) whether such closing or consolidation is consistent with the policy of the Government . . . that the Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities and small towns where post offices are not self-sustaining;
- (D) the economic savings to the Postal Service resulting from such closing or consolidation; and
- (E) such other factors as the Postal Service determines are necessary.

PARTICIPANT STATEMENT

We have included a form that you may use for your written argument. The purpose of the Participant Statement is the same a formal brief which is to point out issues that you believe that Commission should consider in its review of the Postal Service's actions. You may file a Participant Statement as a formal brief. General examples of some issues that would be proper to include would be:

1. That the Postal Service did not consider certain issues it is required to consider;
2. The facts relied on by the Postal Service have not been established;
3. The Postal Service did not follow the procedure required by law; or
4. The facts is the Postal Service's final determination are true, but they do not prove what the Postal Service says they prove.

The Participant Statement should be as specific as possible.

In reviewing Postal Service determinations to close or consolidate post offices, Commission proceedings can be much less formal than is customary in courts. The Commission does not require patrons appealing Postal Service decisions to meet the usual format requirements for filed documents. No technical formalities are required. However, it is important that papers sent to the PRC are legible. It is also important for statements to be clear and as specific as possible.

The due date for a Participant Statement or brief can be found in the schedule which is attached as an Appendix to the "Notice and Order of Filing of Appeal." You should have a copy of the Notice and Order. If you do not, you should be able to find a copy posted at the post

office. Under its rules, the Commission expects to receive briefs on the day specified in the schedule, rather than receiving briefs that are simply postmarked by that day.

FILING THE PARTICIPANT STATEMENT OR BRIEF

Address the Participant Statement or brief to:

Office of the Secretary
Postal Regulatory Commission
901 New York Avenue, NW, Suite 200
Washington, DC 20268

Please include the PRC Docket Number on your Statement and any other papers you send to the Commission concerning the case.

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268

In the Matter of:

_____, _____, _____
Post Office State ZIP Code

:

:

:

Docket No: _____

_____, Petitioner(s)

:

PARTICIPANT STATEMENT

1. Petitioner(s) are appealing the Postal Service's Final Determination concerning the _____ post office. The Final Determination was posted _____ (date).

2. In accordance with applicable law, 39 U.S.C. § 404(d)(5), the Petitioner(s) request the Postal Regulatory Commission to review the Postal Service's determination on the basis of the record before the Postal Service in the making of the determination.

3. Petitioners: Please set out below the reasons why you believe the Postal Service's Final Determination should be reversed and returned to the Postal Service for further consideration. (See pages of the Instructions for an outline of the kinds of reasons the law requires us to consider.) Please be as specific as possible. Please continue on additional paper if you need more space and attach the additional page(s) to this form.

Participant Statement

This image shows a single page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page, leaving small margins at the top and bottom. There is no handwriting or other markings on the paper.

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of:
Evansdale Branch
Evansdale, Iowa 50707
(Mayor Chad Deutsch, Petitioner)

Docket No. A2011-103

**UNITED STATES POSTAL SERVICE NOTICE
AND APPLICATION FOR NON-PUBLIC TREATMENT**
(October 17, 2011)

By means of Order No. 896 (October 5, 2011), the Postal Regulatory Commission docketed correspondence from the Mayor of Evansdale, Iowa, assigning PRC Docket No. A2011-103 as an appeal pursuant to 39 U.S.C. § 404(d). That Order, at page 3, set October 17, 2011 as the date by which "[t]he Postal Service shall file the applicable administrative record regarding this appeal" or "[a]ny responsive pleading" to this Notice. This pleading responds to that directive.

As an initial matter, this appeal concerns the discontinuance of a branch, which is a retail facility that is Postal Service-operated and is under the administration of an independent Post Office. See Handbook PO-101, Postal Service-Operated Retail Facilities Discontinuance Guide (July 2011), at 53 (defining Classified Branch); *Wilson v. United States Postal Service*, 441 F. Supp. 803, 806-807 (C.D. Cal. 1977) (recognizing the situation where a "station or branch is ... subordinate to another Post Office"). In the Postal Service's view,

the discontinuance of the Evansdale Branch does not require an official administrative record because the Evansdale Branch is not a Post Office.¹ Nonetheless, the Postal Service submits the attached administrative record,² which documents how Postal Service management considered the various effects of the instant discontinuance action on customers, employees, and the community.

The Postal Service also notes that the procedural requirements of 39 U.S.C. § 404(d) do not apply because the discontinuance of Evansdale Branch does not qualify as a closure envisioned by 39 U.S.C. § 404(d). As recognized in PRC Docket No. A2010-3, the section 404(d) procedural requirements apply only where postal customers lose access to postal services, and postal customers do not lose access to postal services where alternate retail facilities are located in "close proximity" to the discontinued station. See Order No. 477, PRC Docket No. A2010-3 (June 22, 2010) at 7-8. In this case, customers will continue to have access to the Waterloo Post Office, located approximately 3 miles from the Evansdale Branch, and Hy-Vee #1866, located about 2.5 miles from the

¹ The Postal Service understands that 39 U.S.C. § 404(d) does not extend to the review of Postal Service decisions regarding the discontinuance of stations and branches. See *generally* Reply Brief of the United States Postal Service (December 16, 2009), section III (pp. 6-12), PRC Docket No. N2009-1; Comments of United States Postal Service Regarding Jurisdiction Under (Current) Section 404(d), PRC Docket No. A2010-3 (April 19, 2010); Initial Comments of the United States Postal Service, section I (pp. 2-7), PRC Docket No. RM2011-13 (October 3, 2011). In this matter, Petitioner does not allege facts that constitute a condition precedent to any jurisdiction of the Commission under section 404. 39 U.S.C. § 404(d)(5). Although the Postal Service has modified its regulations to apply many of the section 404(d) requirements to stations and branches, these rules apply prospectively, and not to this discontinuance action because it commenced well before July 14, 2011, when the new rules in 39 CFR 241.3 took effect.

² As set forth in its Application for Non-Public treatment, filed concurrently with this Notice as Exhibit 1, the Postal Service files a non-public version of the administrative record under seal to protect certain commercial information of the Postal Service, as well as personal identifiable information of individual customers.

Evansdale Branch. Also, services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Administrative Record at Item No. 33, Proposal Exhibit, at 1, and Item No. 47, Final Determination, at 1. Accordingly, due to the close proximity of other postal facilities and the presence of alternate access options, the discontinuance of Evansdale Branch will not cause postal customers to lose access to postal services, and the section 404(d) procedures do not apply.

Even assuming the section 404(d) requirements were applied to the discontinuance of Evansdale Branch, the Postal Service satisfied the salient provisions of section 404(d). On April 8, 2011, the Postal Service distributed questionnaires to customers notifying them of the possible discontinuance of Evansdale Branch, and inviting comments on the potential change to the postal retail network. Administrative Record at Item No. 20, Questionnaire Instruction Letter to Postmaster, and Item No. 21, Cover Letter and Questionnaire, at 1. The Postal Service also made these questionnaires available over the counter for retail customers at the Evansdale Branch. *Id.* Through this notification, the Postal Service furnished customers with well over 60 days' notice of the Postal Service's intention to consider discontinuance of the facility. The Postal Service received 66 customer responses to the questionnaires. Administrative Record at Item No. 23, Postal Customer Questionnaire Analysis, at 1. Upon making the final decision to discontinue Evansdale Branch, the Postal Service announced its decision through a public notice dated September 2, 2011. Administrative Record at Item No. 55, Customer Notification of Closure.

The Postal Service further considered all of the pertinent criteria of section 404(d), including the effect on postal services, the community, and employees, and the economic savings arising from the discontinuance. Administrative Record at Item No. 47, Final Determination to Close the Evansdale Branch, Iowa Post Office and Continue to Provide Service by Independent Post Office (FD). Customers notified the Postal Service of their concerns related to postal services, including the conditions of other nearby postal facilities; the community, including the effect on senior citizens and local businesses; and employees. *Id.* As reflected in the administrative record, the Postal Service considered these concerns during the decision-making process. *See id.* With respect to economic savings, the Postal Service developed an assessment of the costs that serve as a basis for its estimate of economic savings. FD, at 6.

In its responses to customer questionnaires, the Postal Service addressed customer concerns about obtaining services from a different postal retail location. Specifically, the Postal Service informed customers that if they were currently receiving letter carrier delivery, after the discontinuance of Evansdale Branch, there would be no change to their delivery service. If they were a Post Office box customer, after the discontinuance of Evansdale Branch, they would have a choice of post office box delivery at the Waterloo Post Office or carrier delivery at their residence. Administrative Record at Item No. 55, Customer Notification of Closure; see also Item No. 21, Cover Letter and Questionnaire, at 1, and Item No. 33, Proposal Exhibit. The Postal Service also explained that customers currently renting a Post Office Box would be required to change their mailing

address. Administrative Record at Item No. 55, Customer Notification of Closure.

In addition, the Postal Service identified the numerous retail service options available to customers, including the Waterloo Post Office within 3 miles of Evansdale Branch, the Hy-Vee contract Postal Unit of Evansdale, Iowa located 2.5 miles away, the automated Postal center in the Cedar Falls Post Office main lobby, and through the carrier. Administrative Record at Item No. 21, Cover Letter and Questionnaire, Item No. 33, Proposal Exhibit, at 1, and Item No. 55, Customer Notification of Closure.

In summary, the Postal Service submits the attached documentation in support of the foregoing discussion.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Anthony F. Alverno
Chief Counsel
Global Business and Service Development

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475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-6036; Fax -5287
October 17, 2011

ATTACHMENT 1**APPLICATION OF THE UNITED STATES POSTAL SERVICE FOR NON-PUBLIC TREATMENT OF MATERIALS**

In accordance with 39 C.F.R. § 3007.21 and Order No. 225,¹ the United States Postal Service (Postal Service) applies for non-public treatment of certain materials filed under seal with the Commission. The Evansdale Branch Administrative Record includes financial and customer information related to operations at the Evansdale Branch 50707, and other postal retail facilities in close proximity to the Evansdale Branch.

(1) The rationale for claiming that the materials are non-public, including the specific statutory basis for the claim, and a statement justifying application of the provision(s);

The materials designated as non-public consist of information of a commercial nature that under good business practice would not be publicly disclosed. In the Postal Service's view, this information would be exempt from mandatory disclosure pursuant to 39 U.S.C. § 410(c)(2) and 5 U.S.C. § 552(b)(3). Materials designated as non-public also include personally identifiable information (PII) that was redacted in conformity with 39 U.S.C. § 410(c)(1) and 5 U.S.C. § 552(b)(6). Because the portions of the materials that the Postal Service applies to file under seal fall within the scope of information not required to be publicly disclosed, the Postal Service asks the Commission to support its determination that these materials qualify as exempt from public disclosure and grant its application for their non-public treatment.

¹ PRC Order No. 225, Final Rules Establishing Appropriate Confidentiality Procedures, PRC Docket No. RM2008-1 (June 19, 2009).

(2) Identification, including name, phone number, and email address for any third-party who is known to have a proprietary interest in the materials, or if such an identification is sensitive, contact information for a Postal Service employee who shall provide notice to that third party;

Adriene M. Davis
United States Postal Service Law Department
475 L'Enfant Plaza, SW
Washington, DC 20260-1137
(202) 268 6036; Fax -5287
adriene.m.davis@usps.gov

(3) A description of the materials claimed to be non-public in a manner that, without revealing the materials at issue, would allow a person to thoroughly evaluate the basis for the claim that they are non-public;

The non-public material contains commercial information of the Postal Service, such as income, costs, and staffing at affected facilities. In addition, the PII of individual customers, including names, addresses, and contact information, is treated as non-public in this filing. The Postal Service maintains that the non-public portions of these materials should remain confidential.

(4) Particular identification of the nature and extent of commercial harm alleged and the likelihood of such harm;

If the information that the Postal Service seeks to protect from disclosure due to its confidential nature was disclosed publicly, the Postal Service considers it quite likely that it would suffer harm. Revealing Postal Service financial information would enable competitors to focus marketing efforts on particular Postal Service locations with many potential customers for the competitor. In particular, stations and branches are located in urban areas where competition with private commercial receiving agencies is quite common. The Postal Service considers it highly probable that, if this information were made public, local competitors would take advantage of it. In addition, although the harm

concerning disclosure of PII about customers is not "commercial" in nature, the Postal Service notes that the disclosure of the PII of its customers would expose these customers to an increased risk of invasions of privacy and the greater possibility of identity theft and related crimes.

(5) At least one specific hypothetical, illustrative example of each alleged harm;

Harm: Revealing facility-specific financial information would enable competitors to target the location for sales and marketing purposes.

Hypothetical: Facility-specific financial information at a particular location is revealed to the public. A nearby private commercial mail receiving agency reviews the information, and determines that a discontinuance will affect enough potential customers at the postal location to justify an advertising campaign targeted at existing Postal Service customers. The private company directs advertising for its mailbox and shipping services to existing Postal Service customers, thereby causing the Postal Service to lose business to the competitor.

Harm: Disclosing personal identifying information of Postal Service customers would expose these customers to an increased risk of identity theft and related crimes.

Hypothetical: A party uses the PII of Postal Service customers, in combination with other data sources, to steal a customer's identity through fraudulent credit applications. This could have a temporary negative impact on the customer's credit status, and prevent the customer from engaging in financial transactions until the false applications are purged from credit files.

(6) The extent of protection from public disclosure deemed to be necessary;

The Postal Service maintains that the redactions of PII should be withheld from any persons who have not agreed to the Commission's standard confidentiality requirements.

(7) The length of time deemed necessary for the non-public materials to be protected from public disclosure with justification thereof; and

The Commission's regulations provide that non-public materials shall lose non-public status ten years after the date of filing with the Commission, unless the Commission or its authorized representative enters an order extending the duration of that status. 39 C.F.R. § 3007.30. The Postal Service submits that the ten year period is not sufficient to protect the interests of individuals whose PII is included in the filed information. As such, the Postal Service believes that such information should be accorded non-public status indefinitely.

(8) Any other factors or reasons relevant to support the application.

Under prior Postal Service practices which continue to apply to this discontinuance action, a discontinuance study for a station or branch, such as the Evansdale Branch, is not undertaken pursuant to the standards for a discontinuance study affecting an independent Post Office, where a formal proposal is posted for sixty days, with the underlying administrative record then made available for inspection. In discontinuance studies subject to section 404(d), customers participating in or providing input for the discontinuance study's purposes are customarily advised that their input may become part of a public record, a fact which customers may want to consider as they craft their

comments or other input. With respect to participants in a discontinuance study affecting a station or branch, however, study participants are not necessarily made aware that their input may become part of a public record. The Postal Service accordingly proceeds with an expectation that, consistent with 39 U.S.C. § 410(c)(1) and 5 U.S.C. § 552(b)(6), other federal agencies will also keep such information confidential.

Conclusion

For the reasons discussed, the Postal Service requests that the Commission grant this application for non-public treatment of the identified materials.

Before The
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

<i>In the Matter of:</i>	:	
Evansdale Branch	:	
Evansdale, Iowa 50707	:	Docket No. A2011-103
(Mayor Chad Deutsch, Petitioner)	:	
	:	

**MOTION OF PETITIONER FOR AN
EXTENSION OF TIME TO FILE THE INITIAL BRIEF**
(November 4, 2011)

Petitioner Mayor Chad Deutsch hereby respectfully requests an extension of time to file the initial brief, which is due on November 4, 2011, until November 21, 2011. Petitioner requires additional time to review the administrative record and prepare the brief. Attorney James M. Mecone stated that the Postal Service does not object to a reasonable extension of the deadline for filing the initial brief.

For the foregoing reasons, Petitioner requests an extension of time to file the initial brief until November 21, 2011.

Respectfully submitted,

Mayor Chad Deutsch
123 North Evans Road
Evansdale, Iowa 50707
(319) 232-6683

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268

In the Matter of:

Evansdale, Iowa 50707
Post Office State ZIP Code _____

Docket No.: A2011-103

Craig Chilton, Petitioner

_____PARTICIPANT STATEMENT_____

1. Petitioner is appealing the Postal Service's Final Determination concerning the Evansdale, Iowa post office. The Final Determination was publicly posted on September 2, 2011. But in the case of these postal patrons, only to a very limited audience: 133 P.O. boxholders.

2. In accordance with applicable law, 29 USC Sec. 404(d)(5), the Petitioner requests the Postal Regulatory Commission to review the Postal Service's determination on the basis of the record before the Postal Service in the making of the determination.

3. Petitioner: Please set out below the reasons why you believe the Postal Service's Final Determination should be reversed and returned to the Postal Service for further reconsideration. (See pages 1-3 of the Instructions for an outline of the kinds of reasons the law requires us to consider.) Please be as specific as possible. Please continue on additional paper if you need more space and attach the additional pages to this form.

[Remainder of Petitioner's Statement follows as an Attachment, starting as Page 2 of 10.]

Participant Statement by Craig Chilton, Evansdale, Iowa 50707

Opening Statement

Per Page 1, Item A of the Instructions for making this Petition of PRC Form 61 (based upon 39 USC 404 (d)(5)(A,B,C) petitioners are advised to ensure that facts are presented that demonstrate that the Final Determination of the Postal Service was “arbitrary, capricious, an abuse of discretion or otherwise not in accordance with the law,” and/or per Item (B) “without observance of procedure required by law,” and/or per Item © “unsupported by substantial evidence on the record.”

It is my intention to demonstrate and prove beyond any shadow of a doubt that in its determination to close the Evansdale, Iowa Post Office, the Postal Service was in clear violation of several aspects of both the letter and the spirit of the law, per items (A) and (B) above, and indeed, with respect to Item (C), it even provided clear proof of a reason for why the Evansdale Post office should not be closed. That last point is so significant, I am presenting it below as my first reason for reversing the Postal Services (hereinafter “USPS”) Final Determination to close this post office.

1. The Evansdale, Iowa Post Office is a PROFITABLE Entity for the U.S. Postal Service

Except for the fact that the USPS has been claiming that it needs to make major cutbacks on expenses for various reasons, this issue of the closing or consolidation of up to 3,653 post offices either would not be under consideration, or else it would involve far fewer post offices. In light of its desire to save money, I submit that any decision of the part of the USPS that clearly would result in the loss of sales and revenue for the USPS would be irrational and ill-conceived at best, and totally counterproductive at worst. It makes no sense to dispose of a profitable entity if the stated objective for doing so is to save money.

I refer the PRC to the Final Administrative Record that was submitted by the USPS on June 20, 2011, in which the most recent three years of activity of the Evansdale Post Office was reviewed

Petition by Craig Chilton on Nov. 4, 2011, for PRC Docket No. A2011-103 – Page 3 of 10.

in documented in detail, and call attention to the page entitled, “I. Responsiveness to Community Postal Needs,” which appears on page 274 of my .pdf printed-out copy. On that page is reported the following Office Receipts:

\$270,763 in FY 2008

\$244,212 in FY 2009

\$253,050 in FY 2010.

So despite the continuing growth and power of the Internet during those years, I call your attention that what we see above is a fluctuation in revenue, and not a steady decline. To the contrary, revenue declined from FY 2008-09, but it increased by a substantial \$8,838 from FY 2009-10. And fluctuations are further rendered moot by the fact that all of those figures proved that the Evansdale Post Office is profitable.

Consideration must be made to the actual costs of continuing the functioning of the Evansdale Post Office. There are three significant categories: Rental payments on the lease, the salary of the USPS clerk on duty (usually one, and it is two during the busiest holiday seasons), and the utilities.

Taken in order, the USPS just negotiated and signed a 5-year-lease for the Evansdale Post Office in January, 2011, which runs until January 1, 2016. Whether or not the post office is reopened, a financial obligation to the lessor for that 5-year period still must be met. So closure of the post office would be detrimental from that standpoint.

The clerks (usually just one) continue to be USPS employees whether or not they are running the Evansdale Post Office, so no money is being saved by the USPS from that standpoint.

The only significant costs saved by the USPS are utility payments on this facility. And an entire year's worth of those can be offset by the revenues realized by the Evansdale Post Office in between 1 and 5 days, depending upon level of customer activity.

Petition by Craig Chilton on Nov. 4, 2011, for PRC Docket No. A2011-103 – Page 4 of 10.

Unless some very significant additional cost of running the Evansdale Post Office can be substantiated beyond those I have just enumerated, it would appear that the Evansdale Post Office is not merely a profitable facility, but additionally should be regarded by the USPS as an asset that they should never have considered closing. Shutting it down is detrimental to many thousands of people and dozens of businesses, to no good purpose. Given the above facts, should the PRC regard the USPS' determination to close it be regarded as "arbitrary?" Or "capricious?" Or "an abuse of discretion?" I submit that all three charges are applicable here.

2. The Evansdale Post Office Serves a Larger Community than its Name Implies

The city of Evansdale, Iowa has about 5,000 residents, and that alone would make it sizeable enough to warrant its continued operation. However, we also need to consider that this city borders the larger city of Waterloo, Iowa, and thus, the Evansdale Post Office serves perhaps an additional 5,000 or more people who live closer to it than they do to the main post office in downtown Waterloo. The Waterloo line is only one mile from the Evansdale Post Office, and the Waterloo Post Office lies 2-1/2 miles beyond that. And besides that, many people who patronize the Evansdale Post Office actually live closer to the Waterloo one – but go to Evansdale for the convenience of not having to wait as long (on average) in line, and to enjoy the convenience of shopping at the Fareway supermarket that's only a block from the Evansdale Post Office.

So the continued closure of the Evansdale Post Office would detrimentally impact around 10,000 residents, and perhaps more, including many local businesses and hundreds of seniors.

3. Improper/Unlawful, Insufficient Closing Notification was Made to the Community

The USPS has repeatedly claimed that it is exempt from the notification rules that clearly are stated in multiple locations in the regulations pertaining to post office closings and consolidations,

Petition by Craig Chilton on Nov. 4, 2011, for PRC Docket No. A2011-103 – Page 5 of 10.

if the facility in question is designated as being a “branch.” And the PRC has often accepted that.

However, my question is this: Why should the Americans that the USPS serves (and the word, “Service” in its name is noteworthy here) be victimized by that which cannot help but be a deliberate and capricious action on the part of the USPS that is purposely designed to marginalize and almost eliminate the appeals process capability of the populace that is served by the facility slated for closure? The USPS already knows the addresses, and most of the names, of all of the people who live within a 2-mile radius of the Evansdale Post Office. So it is not too much to ask that the USPS have the courtesy and decency to adhere to the very clear, plain-English, specifications for such notification that is spelled out in many regulations that I am citing below in this regard. Which even are made quite clear in the Instructions for Participants for filing PRC Form 61.

In those instructions, the necessity for that notification to patrons of the facility slated for closure even are stressed by the use of italics in that document. In the Instructions, at the end of the second paragraph entitled, PROCEDURE, is this sentence – presented exactly as shown here, italics and all:

The Postal Service shall take no action to close or consolidate a post office *until sixty (60) days after its written determination is made available to persons served by such post office.*

If the USPS believes that it can provide inadequate notification to 10,000 people who are faced with closure of a facility that has been an important part of their lives for many decades on the grounds that the facility is a “branch,” in the absence of any clear authorization to so in the regulations, that is clearly a violation at the spirit of the law, even if not technically the letter of the law. And that is no way for it to treat those served by the Evansdale Post Office or any of the countless of thousands of other Americans across the nation served by Post Office “branches.” To all of those people, the term, “branch” is meaningless. Their concern is with the possible loss of their *post offices.*

The USPS failed in two ways to treat those served by this post office fairly:

- (1) It failed to provide 60 days notice, in writing, to all of the persons that it serves. Which reasonably can be considered to be the 10,000 or so people (as well as businesses) located within a 2-mile radius of the facility. The written notification was provided on September 2, 2011 – only 49 days prior to the declared closing date of October 21. To see how profound that violation was, see 39 USC 404 (d)(3).
- (2) It provided the written notification only to the 133 current boxholders at the facility, and left the remainder of the community unaware of the decision, the date, and of their right to appeal the decision. See 39 USC 404 (d)(4)

Per Title 39 CFR 3001.110 (Applicability):

Pursuant to section 404(b) of the Act any decision to close or consolidate a post office must be preceded by 60 days notice to persons served by such post office, the opportunity for such persons to present their views, and a written determination based upon consideration of each of the factors listed in section 404(b)(2) of the Act. This notice must include a provision stating that, pursuant to Pub. L. 94-421, a final Postal Service determination to close or consolidate a post office may be appealed to the Postal Regulatory Commission at 901 New York Avenue NW., Suite 200, Washington, DC 20268-0001, within 30 days after the issuance of a written determination by the Postal Service.

Except for the 133 boxholders, none of the persons served by the Evansdale Post Office received the above-required written notification from the USPS. Ever.

As a result, nearly 10,000 people learned of the determination to close the Evansdale Post Office only after a headline story to that effect was run in the *Waterloo Courier*. (By the *Courier*, not from the USPS). On September 29, 2011. And that provided the people with only a scant 2 days to file appeals to the PRC. Most of whom had not a clue as to how to do that! As a result, only the Mayor of Evansdale, Chad Deutsch, and I, got appeals in prior to the October 1st postmark deadline.

Petition by Craig Chilton on Nov. 4, 2011, for PRC Docket No. A2011-103 – Page 7 of 10.

Whether or not there is any verbiage in any of the regulations that the USPS could employ to extricate itself from the requirement to provide a 60-day minimum notification in writing of a determined closing date for post office on the seemingly-specious basis of its being a “branch,” there can be no doubt that it would have been the right thing to do. The American people already have more than enough problems being caused to them by big banks, mega-corporations that pay no taxes, and a Congress that 91% of the people no longer respect -- without having to face being adversely impacted by possible dishonesty, and being treated like dirt, by an agency that it has always trusted and respected the most.

The only possible exclusion I’ve November 4, 2011 been able to find in the regulations that the USPS could employ to subvert the best interests of the people with respect to procedures pertaining to formal closure notifications is one that states that exceptions could be made for facilities that were not being staffed by USPS employees. See 39 CFR 241.3 (a)(C)(ii). However, that is inapplicable to Evansdale, where the clerk was a USPS employee.

4. Even Early in the Process, the Rules were Blatantly Disregarded by the USPS.

Here is another example of whether or not the procedures when pursued in a slipshod manner, or regulations were purposely ignored or disregarded by the USPS in an attempt to curtail public input from persons served by the Evansdale Post Office to the greatest degree they could have hoped to get away with.

Reference: LIBRARY REFERENCE USPS-LR-N2011-1/1
USPS HANDBOOK PO-101
POSTAL SERVICE-OPERATED RETAIL FACILITIES
DISCONTINUANCE GUIDE

242.12 Questionnaire

The customer questionnaire containing the name of the retail facility under study and the customer’s address should be mailed to all PO Box and carrier delivery customers in the ZIP Code area of the facility under study. The questionnaire should also be

Petition by Craig Chilton on Nov. 4, 2011, for PRC Docket No. A2011-103 – Page 8 of 10.

mailed to all customers in other ZIP Codes to whom the retail facility under study provides allied delivery services, such as retrieval of held mail. The mailing should include the cover letter, customer questionnaire, copy of the Summary of Postal Service Retail Facility Change Regulations, and a pre-addressed postage paid envelope for return of the questionnaire.

242.11 Cover Letter

A cover letter must be included online or enclosed with each printed questionnaire that clearly explains the discontinuance process and why the Postal Service is investigating the possible discontinuance of a facility. The cover letter should include information about the distance to nearby retail facilities, their hours, alternative access channels, and how customers can request curbside delivery. The cover letter should also notify the customer of any possible change in delivery and retail services, and any changes to PO Box fees.

The above materials were provided only at the Community Meeting held in the Amvets Hall in Evansdale in April, 2011 as handouts to those who attended, and they were made available over the counter at the Evansdale Post Office by the clerk. And to the facility's 133 boxholders. But not to the rest of those served by the facility, as prescribed (and mandated?) by 242.12, above.

I now wish to call your attention again to 39 USC Sec. 404.

As you read references that I provide as needed in the rest of this document, I respectfully ask the Commission to please keep in mind the fact that I am not a lawyer, not do I in any way seek to present myself as having those skills. Thus, in citing certain regulations, I may mis-cite some, in some manner, but it is my hope that if such errors on my part are made, that I will have provided you with sufficient direction to find the referenced material.

In 404 (d)(2) it says "The Postal Service, in making a determination to close or consolidate a post office, shall consider the effect of such closing or consolidation on the community served...."

I submit that the effect upon the community served by the closing of the Evansdale Post Office (Evansdale, Elk Run, and the neighboring eastern portions of Waterloo) will be a profoundly

Petition by Craig Chilton on Nov. 4, 2011, for PRC Docket No. A2011-103 – Page 9 of 10.

negative one. Even though most Americans cannot really appreciate the deprivations undergone by people in third-world nations, a city's losing its post office comes about as close to third-world status as they're ever likely to see in America. And causing such a facility to close down when it is profitable to all concerned, including the USPS, is unconscionable. And completely irrational.

In 404(d)(2)(A)(iv), it says that "the Postal Service ... shall consider the economic savings to the postal service resulting from such closing."

That is a criterion for justifying a closing – and per that criterion, in the case of Evansdale, the post office should not be closed, because, as I showed earlier, it makes money for the USPS!

5. The "Delivery" Customers vs. "Retail" Arguments in a USPS Response Brief are Unrealistic

On June 30, 2011, in PRC Docket No. A2011-18, a Response of the USPS in the matter of the suspension of the Valley Falls Station, Cumberland, RI 02864 included a distinction being made between the retail customers who come into the facility to do business (including the station's boxholders), and the customers to whom mail is delivered outside of the facility. And the claim was made by the USPS that its notification procedures were adequate because all who actually go into the facility would have received the USPS-determined closure date. That's a weak argument on the face of it because countless postal patrons go into post offices without paying attention to any other paperwork that may be in sight, and simply attend to their own business at hand; *i.e.*, whatever the purpose of the visit may be. But it gets far worse than that when one realizes that even though the Questionnaires discussed in the previous portion of this appeal were available over the counter, the closure notifications were not. There's no way to know what percentage of walk-in customers learned about the scheduled closing by happening to visit with the clerk about it, but my bet would be that the figure would be 'way down in the single digits. There is no doubt in my mind that the USPS made a deliberate and concerted effort to keep this closing as low-profile as they possibly could. And subject themselves to as minimal as possible feedback and appeals from the 10,000 or so people that would be impacted by it, until it was too late for them to respond.

6. Concluding Statement

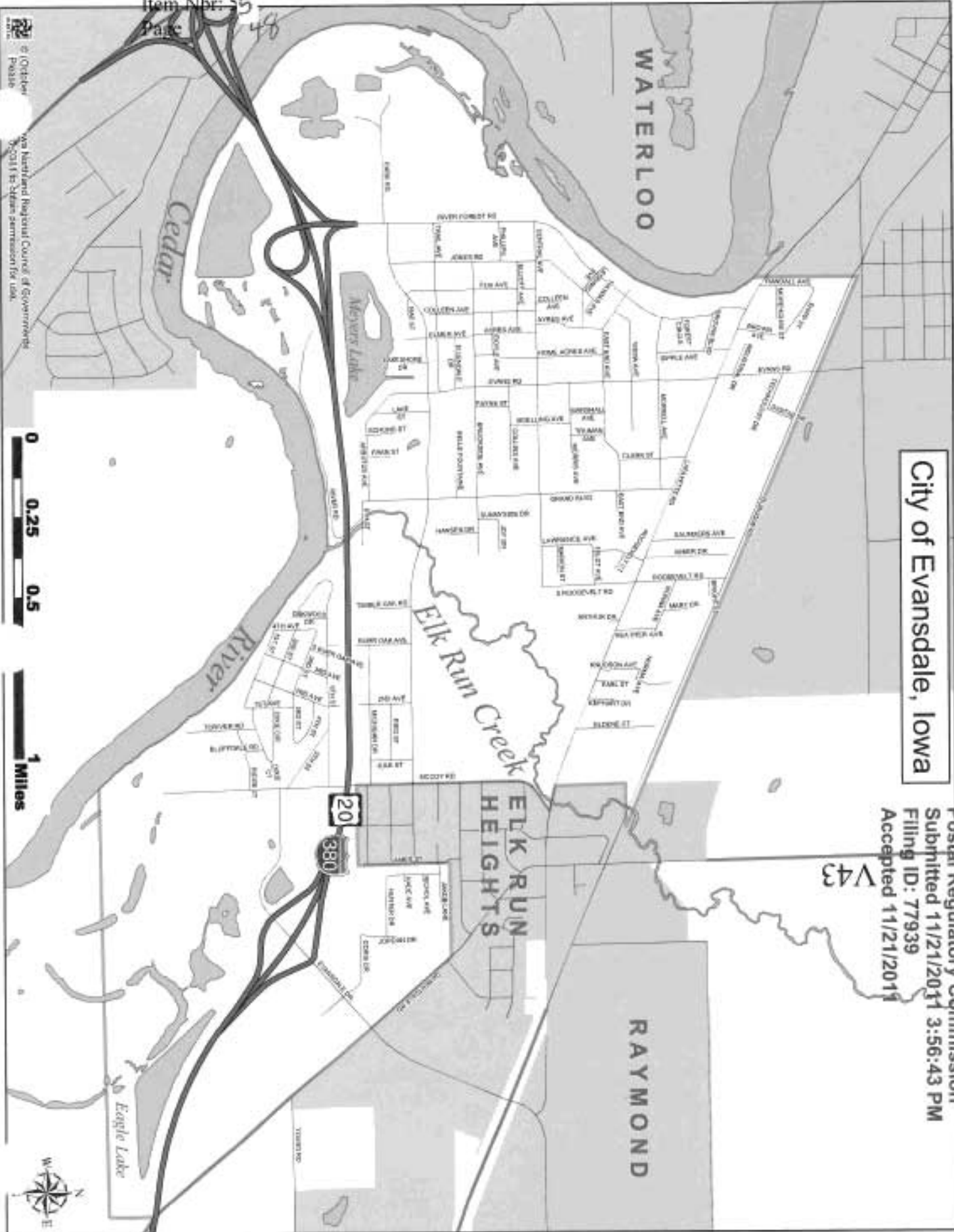
Upon review of many of the relevant rules and regulations, as I have cited them in this Participant's Statement, and several of the more relevant PRC Dockets pertaining to closings of postal facilities, it is my considered opinion, based upon the best understanding that I could have without being a lawyer, that the USPS has frequently played fast and loose with the regulations, and that in its attempts to justify that, has engaged often in a practice that I, as a former technical writer for the R&D Division of a defense plant, called "weasel-wording." In such a position, one sees a lot of that, and if he's honest, tries to avoid employing it himself.

The USPS has displayed blatant disregard for the well-being of the population that has so well and efficiently been served by the Evansdale Post Office, and when it removed all of the equipment and furnishings from that facility within a 2-day period after the 2:00 p.m. final closing on October 21, it left a stunned city in its wake. The word I've been hearing the most from my fellow residents in that aftermath, is "surreal."

Evansdale never deserved to lose its profitable post office, and it was treated very brusquely, unfairly, and deceptively by the USPS throughout the entire process. This is a situation that needs to be rectified and reversed as quickly as humanly possible. We are almost at the start of the holiday season, and during that time, even when two clerks are on duty, it often is necessary to spend a few minutes waiting in line at this busy and prosperous post office.

Let's treat the people of this city like the Americans they are, and restore for them this most American and respected of institutions and services, at the level they have used and deserved so well.

Thank you.



City of Evansdale, Iowa

Postel Regulatory Commission
 Submitted 11/21/2011 3:56:43 PM
 Filing ID: 77939
 Accepted 11/21/2011

V43



City of Evansdale

"Fall News"

September 2011
 Volume 2 Issue 2

City of Evansdale, 123 N Evans Rd., Evansdale, Iowa 50707 <http://evansdale.govoffice.com> Phone: 319-232-6683
 Business Office Hours: Monday - Friday 7:30 a.m. - 4:30 p.m.

THIS ISSUE

- Recycle Carts
- Commissions & Boards
- Trick-or-Treat
- Post Office
- Recycling/Yard Waste
- Department News
- Waste Water
- Library
- Water Works
- Street Department
- Parks
- Animal Control
- Fire Department

Recycle Carts Now Available For Purchase

We received a shipment of 64-gallon blue recycle carts! The blue recycle carts have wheels (just like the green garbage carts) that allow for ease and convenience of maneuvering recycling to the curb. If you are interested, you may purchase a cart for \$42.50 at the Evansdale City Hall located at 123 N Evans Rd. from 7:30 a.m. to 4:30 p.m. You will be able to take your cart home with you the same day! Quantities are limited. For more details on curbside recycling, see the next page. Call City Hall Business Office at 319-232-6683 if you have questions.



Commissions and Boards

If you are you looking for a way to become more involved in City government, consider serving on a City board or commission. A bill passed by State government in 2009 requires cities of more than 1,000 to have an equal number of men and women on boards and commissions by the year 2012. As terms expire or board members resign, the City will actively seek members to achieve gender balance for the Library Board. Check our website under the boards and commissions section for information about the committees or visit our Business Office at City Hall for more information. Current vacancies: Storm Water Commission and Board of Adjustment Committee.

City Directory:

Animal Control: 291-2515
 Building Inspector: 232-6683
 City Hall Business Office: 232-6683
 Deerwood Campground: 493-0655
 Dispatch (Non-emergency): 291-2515
 EMERGENCY: 911
 Fire Department: 233-6930
 Library: 232-5367
 Municipal Housing: 234-0385
 Police Department: 232-6682
 Shelter Rentals: 232-6683
 Street Department: 232-5253
 Waste Water Dept.: 233-4062
 Water Works: 233-5524

Mayor and City Council:

Chad Deutsch - Mayor
 Timmy Loftus - Ward 1
 I Wyant - Ward 2
 Rick Hibben - Ward 3
 Dick Dewater - Ward 4
 Gene Walker - At Large

Halloween Trick-or-Treat

Evansdale Trick-or-treat hours will be from 6 to 8 p.m. on Monday, October 31st.

City Hall

The interior of the City Hall remodel was completed this spring. City Hall houses the Business Office (Mayor, City Clerk and Building Inspector), the Water Works Office, and the Evansdale Public Library. If you visit the Business Office or Waterworks, please park in the side parking lot that is located on Industrial Drive (south side of the building) and enter through the front doors of the City Hall. The Library entrance is in the back of the building. Library patrons may park in the back lot and enter the Library through the back entrance (west side of the building).

Thank you to all of the individuals who volunteered their time to help make the remodel a success. Also, special thanks to the Evansdale Economic Development Committee for the donation of the new City Hall doors.

Evansdale Post Office

On September 2, 2011, the Evansdale Post Office posted notice that it's office will close on October 21, 2011. Mayor Deutsch contacted U.S. Representative Bruce Braley's office to put pressure on the Postal Service to reconsider the closing. According to USPS, the final determination to close a Post Office may be appealed by any person that is served by that Post Office within 30 days of the date the final determination is posted. The City of Evansdale will send a letter appealing the closure of the Evansdale office. Any resident may also file an appeal to: Postal Regulatory Committee at 901 New York Ave NW, Suite 200, Washington DC 20268-0001 by October 2, 2011. Copies of appeal documents prepared by the appealing party and the Postal Regulatory Commission will be made available for public inspection at the said Post Office during normal office hours. •

Recycling

The City of Evansdale offers a convenient way to recycle, without any hassle! You can set your recyclables on your curb every other week on your regular garbage pick-up day. Recycle and Garbage are picked up at separate times of the day. cycle pick-ups are on the weeks of September 19th, October 3rd, October 17th, October 31st and so on... You can also check our website for the recycle schedule.

For your convenience, the City is offering a 64-gallon blue recycle cart for \$42.50. See page 1 for details on purchasing a recycle cart. If you do not purchase a blue recycle cart from the City, you can use your own recycle container. If you use your own recycle container, please mark it "Recycle" with a marker or you can pick up a recycle sticker at City Hall. Place all recycle carts at least 3 feet away from your garbage cart.

If you use curbside recycling, you do not need to separate plastic, cardboard, newspaper, etc...just throw it all in together! For a detailed list on what can be recycled, please visit our website at www.evansdale.govoffice.com click the City Departments tab for the Garbage and Recycling page.

The Evansdale Recycling Center, located at the Evansdale Street Garage Facility at 130 Brown Street, north of Lafayette Road in downtown Evansdale, is also available for your convenience.



Garbage Cart Placement

Black Hawk Waste will only pick up garbage that is placed in the City provided cart. On garbage day, place your green cart at the end of your driveway or curb so that the front of the cart is facing the street. Please place the garbage cart at least 3 feet from your mailbox and at least 3 feet from your recycle cart. Garbage carts that are not placed properly on the curb will not be picked up. Ensure that your garbage cart set out before 7:00 a.m. on your garbage day.

Excess Trash

If you have extra garbage, you can purchase a yellow garbage sticker at the City Hall Business Office for \$1.00. You may place your garbage bag on top of your green garbage cart so that the automated truck can pick up the cart and extra garbage bag. Be sure to attach the sticker on the garbage bag so that it is visible to the driver. Only one extra bag will be allowed per week. Bags without the yellow garbage sticker will not be picked up. To save a trip, you can purchase multiple stickers for future use. •

Yard Waste Disposal

Christmas trees, grass clippings, garden waste, flowers, leaves, branches and cut-up wood from downed trees all may be disposed of at the Evansdale Yard Waste Center. The center is open to Evansdale, Elk Run Heights and Raymond residents only.

The Yard Waste Center is located on the river side of the dike in Deerwood Park next to the Waste Water Treatment Plant.

Residents are asked to remove the clippings and leaves from bags and take the bags with you as this material is composted.

The center does not accept stumps or branches larger than 6" in diameter.

YARD WASTE CENTER HOURS:

APRIL 1st - OCTOBER 31st

MONDAY 7 A.M. - 7 P.M.

TUESDAY - FRIDAY 7 A.M. - 4 P.M.

SATURDAY AND SUNDAY 10 A.M. - 7 P.M.

NOVEMBER 1st - MARCH 31st

MONDAY - FRIDAY 7 A.M. - 4 P.M.

SATURDAY AND SUNDAY 10 A.M. - 4 P.M.



Managing your grass clippings and leaves

When you mow your lawn or do other yard work, be sure to sweep or blow grass clippings and leaves out of the street and back into your yard. When grass clippings and leaves are left in the street, they enter the City's storm water system and ultimately, the Cedar River. When nitrogen and phosphorus from these materials enter the aquatic ecosystem oxygen levels can drop, harming fish and other wildlife. Water and materials entering the storm water drains are not treated before being deposited into the Cedar River.

What you can do: Aim your mower discharge away from the street. Sweep, rake, blow any remaining clippings or leaves that get in the street. You can also collect your grass clippings and drop them off at the Yard Waste Center. Yard waste (excluding tree stumps) may also be burned in accordance with City Code. Please make sure that the climate is safe to do so (low wind, not too dry, etc.) and all fires MUST always be attended while it's burning.

City Ordinance prohibits the practice of depositing leaves or grass clippings into the street. Violators may receive a warning or citation and the clean up charges may be assessed against your property. •

Waste Water

Thank you to all of the Evansdale residents that have come into compliance by not illegally discharging floor drain, sump pump, roof drains and exterior yard water into the sanitary sewer system. The sanitary sewer system has experienced an inflow decrease over 100,000 gallons per day as residents have become aware of overloading the system. By keeping the water flow in compliance with the City of Evansdale as well as the Iowa Department of Natural Resources, it helps to prevent the sewer system from backing up into your home or your neighbors homes. •

City Council Meetings are held on the
first & third Tuesday of each month
at 6:00 p.m. in the
Council Chambers at City Hall



Department News

Evansdale Public Library

Summer is coming to a close, the kids are going back to school, and you have free time on your hands. What to do?

If you haven't been to the library lately, there have been a lot of changes. Aside from the expansion that happened in December 2010 and the remodel that is still ongoing, the library also received two grants. One grant, in the amount of \$15,000 came from the Black Hawk Gaming Association and the other from the Community Foundation of Northeast Iowa in the amount of \$5,000. Matching funds were given from the City of Evansdale. The library is in the process of receiving a long overdue facelift with new shelving already being made, a new circulation counter to come and other new furniture and items planned for your use. We invite you to stop in and see the changes that are going on!


Another fabulous opportunity available to library users is the Universal Class database, which was provided to us free of charge from the Northeast Iowa Library Service Area. This database provides users with over 500 online continuing education courses. If you are a person who loves to learn or maybe you're looking to learn something new, check this database out. It has everything from classes in algebra to photography, event planning to coaching youth basketball and everything in between. Look for the link to register on the library's homepage at <http://www.evansdale.lib.ia.us>

Do you play cribbage? Have you always wanted to learn? A cribbage crew meets on Mondays from around 3:30 or 4:00 until about 6:00 p.m., depending on how many people show up to play. They are always looking for more players to make things more social and exciting. If this interests you, feel free to come on in, open to all ages.

The book discussion group selected books for the next six months. October's choice is *THE WHITE* by Deborah Larsen. November's discussion book is *AMERICAN WIFE* by Curtis Sittenfeld and December's is *THE CHILDREN'S BLIZZARD* by David Laskin. The Thursday Page-turners meet on the third Thursday of each month at 6 p.m. All are welcome.

Finally, with school being back in session, don't forget the AR program that will cause the kids to search high and low for the books in their reading levels. The library has many of these AR books here for your student(s) if the school library doesn't have what they are looking for, designated with an AR sticker with the reading and point level written on the inside for easy reference.

Library hours of operation are Monday and Thursday 11 a.m. - 7 p.m. and Tuesday, Wednesday, Friday and Saturday 11 a.m. - 5 p.m. We are closed on Sundays. For questions about these or any of the services the library provides call us at 232-5367 or email at epplib@mchsi.com. *



Water Works

The Water Works will be conducting their semi-annual hydrant flushing in late October or the first half of November. We try to do it as late in the year as possible, before freezing weather begins. Since most hydrants are near the edge of a street, water can mist or actually run into the street, causing slippery road conditions. Therefore, weather projections will be studied in early October, and dates will be determined. We will contact local radio stations, the Courier, and the Evansdale News with information to help you plan ahead, as well as post a notice on the City's website.

In response to customer requests, a new payment is now available - automatic deduction from your checking or savings account! You will need to complete an authorization form and include a voided check or deposit ticket. Once we receive the necessary documentation, your account will be set up to have the payment for your utility bill deducted on the seventh (7th) of the months that your bills are due. You will still receive a postcard bill by the first (1st) of the month, letting you know how much the bill is and telling you it will be paid by draft. Funds will need to be available in your bank or credit union account on the seventh (7th) in order to avoid an overdraft situation. Forms are available in the office or on the City's website. We are excited to be able to offer this option, and hope that a significant portion of our customer base will find this to be extremely convenient!

Online bill paying (which is different than automatic deduction) continues to gain popularity. Use your bank or credit union's bill pay service, and your Water Work's account number, to authorize a payment any time, any place, day or night. Check with your bank to determine how to post your request in time for the payment to be sent by the fifteenth (15th) to avoid late charges. This works well for customers who leave for the winter, work odd shifts or work the same hours that we are open, pay all their bills online, or just got done feeding the baby at 2 o'clock in the morning!

As always, we are happy to accept traditional payments in person, by mail, or in the drop box. We encourage you to include the Water Works, City Hall, and the Library in the stops you make throughout town! *

Public Works-Street Department

You may have noticed the new road surface on Sippel, Morrell, Wema, East End and Ayres Avenues. These streets have recently been chip sealed by applying a layer of rock chip seal. The process extends the life of asphalt roads by up to ten years. It provides a good driving surface and seals cracks to promote a waterproof surface.

Following the application of the rock chip seal, the loose rocks are then swept by the City street sweepers. *

Please send us your comments...

We would like to hear your comments on our City of Evansdale Newsletter. Email Becky Walters at evansdaleclerk@mchsi.com or DeAnne Hunter evansdaledeputy@mchsi.com with comments or suggestions.

PRESORTED
STANDARD
US POSTAGE PAID
WATERLOO, IA
PERMIT #1730

Evansdale Parks

Deerwood Park

Deerwood Park will remain open until mid to late October (weather permitting)! You may have noticed the new playground equipment at Deerwood Park across near the Amvets Shelter. The project is expected to be finished this fall. The Evansdale Parks Department extends a special thank you to the Black Hawk Gaming Association for a \$50,000 contribution to the project.

Friday night Rec

Friday Night Rec is open to all 4th and 5th graders at Poyner Elementary School. The program starts mid-October. Activities include dodge ball, volleyball, science related activities partnered with the Grout Museum, etc. Details will be scheduled in early October-you can check our website or call the City Hall Business Office at that time for further details. ▪

Animal Control

If you haven't yet licensed your dog or cat this year, please do so. All dogs and cats older than 4 months old shall be licensed at the beginning of every year. Be sure to bring in proof of rabies vaccination to the City Hall Business Office. ▪

Fire Department

Smoke Alarms

All smoke alarms should be tested at least once a month to make sure they operate properly. If a smoke alarm is battery operated, replace the batteries at least once a year to make sure the alarm will work when it is needed. It's a good practice to make replacement of batteries a seasonal routine, such as when resetting clocks in the fall or spring. Always follow the manufacturer's instructions for testing smoke alarms and replacing the batteries.

Fire Prevention Week

Help us celebrate Fire Prevention week October 9-15, 2011 by stopping by the Fire Station during our Open House from 6-8 PM Wednesday, October 12th. There will be refreshments and giveaways for the kids along with a display of posters created by students at Poyner Elementary School. Be sure to bring your camera to take pictures of your children with the firefighters as they explore the fire trucks and ambulances!

Volunteers Wanted

The fire department is continuously accepting applications for membership and encourages any resident over 18 years old with an interest in learning, training, excitement, and a desire to give back to your community. If you live in Evansdale, Elk Run Heights, or the Maywood addition of Waterloo and are interested in joining the department, you may pick up an application at the Community Response Center at 911 Evans Road or visit our website at www.evansdalefire.com. ▪

WE ARE ON THE WEB!

EVANSDALE.GOVOFFICE.COM

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Evansdale Branch		Docket No. A2011-103
Evansdale, Iowa		

INITIAL BRIEF OF PETITIONER CHAD DEUTSCH

(November 21, 2011)

Respectfully submitted,

/s/ Elaine Mittleman

Elaine Mittleman

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Falls Church, VA 22043

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Attorney for Petitioner

Chad Deutsch

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STATEMENT OF THE CASE

On September 30, 2011, the Commission received a petition for review of the determination by the Postal Service to close the Evansdale Branch in Evansdale, Iowa. The petitioner is Chad Deutsch, Mayor of the City of Evansdale. In Order No. 896, issued on October 5, 2011, the Commission instituted a proceeding under 39 U.S.C. § 404(d)(5) and established Docket No. A2011-103 to consider petitioner's appeal. On October 11, 2011, the Commission received a petition for review from Craig Chilton.

On October 17, 2011, the Postal Service filed the Administrative Record. On November 4, 2011, a Participant Statement was received from Craig Chilton. Also on November 4, 2011, petitioner Chad Deutsch filed a motion for an extension of time until November 21, 2011, to file the Initial Brief.

PERTINENT STATUTORY AUTHORITY

The applicable statute is 39 U.S.C. § 404(d). The Commission has explained that, under 39 U.S.C. § 404(d), the Postal Service must provide notice prior to making a determination to close any post office. Notice of its intent to close is required at least 60 days before the proposed closure date to ensure that patrons have an opportunity to present their views regarding the closing. If the Postal Service decides to close the post office, it must make its Final

Determination available to the public for 30 days, allowing the patrons the opportunity to appeal the determination to the Commission. The Commission reviews the Postal Service's determination to close or consolidate a post office "on the basis of the record before the Postal Service in the making of such determination, as required by 39 U.S.C. § 404(d)(5). *See* Docket No. A2011-16, Order No. 843, Order Affirming Determination (Akron-East Station), September 8, 2011, at 8. The Postal Service shall take no action to close or consolidate a post office until 60 days after its written determination is made available to persons served by such office. *See* 39 U.S.C. § 404(d)(4).

In making a determination whether or not to close a post office, the Postal Service must consider the following factors, pursuant to § 404(d)(2)(A): the effect on the community; the effect on postal employees; whether a maximum degree of effective and regular postal service will be provided; and the economic savings to the Postal Service.

The Commission has repeatedly rejected the Postal Service's jurisdictional arguments based on the Postal Service's internal categorization of its retail facilities. *See* Docket No. A2010-3, Order No. 477, Order Dismissing Appeal (East Elko), June 22, 2010, at 5-6.

The provisions in § 404(b), now codified as § 404(d), were found to apply to closings and consolidations and not to the transfer of sorting activities. A major distinction was that postal customers would not be affected by the transfers. In light of the continuation of all postal services rendered to the public, the public would not know where the bulk mail sorting operations occurred. *Knapp v. United States Postal Service*, 449 F.Supp. 158, 162 (E.D.Mi. 1978). Thus, the important policy considerations of 39 U.S.C. § 404(d) are based on the effect of closings and consolidations on the postal customers.

The Commission shall set aside any determination, findings, or conclusions found to be (A) arbitrary, capricious, an abuse of discretion, or otherwise not in accordance with the law; (B) without observance of procedure required by law; or (C) unsupported by substantial evidence on the record. The Commission may affirm the determination of the Postal Service or order that the entire matter be returned for further consideration. *See* 39 U.S.C. § 404(d)(5).

FACTUAL BACKGROUND

City of Evansdale

The city of Evansdale is incorporated community located in Black Hawk County, Iowa. It is governed by a Mayor and council. There are an Evansdale

Police Department and Evansdale Fire Department. Evansdale has numerous businesses, organizations and churches. *See* Final Determination.

A map of the city of Evansdale is attached hereto. The city of Evansdale has a newsletter. The September 2011 issue (attached hereto) discusses the September 2, 2011, announcement that the Evansdale Post Office would close on October 21, 2011. According to census data, the population of Evansdale, Iowa, has increased from 4,526 in 2000 to 4,751 in 2010. This constitutes a 5% increase in population. *See* [http://en.wikipedia.org/wiki/Evansdale, Iowa](http://en.wikipedia.org/wiki/Evansdale,_Iowa).

Notice to Evansdale Postal Customers

A letter dated March 4, 2011, to the District Manager from the Manager of Post Office Operations stated that “I request your authorization to investigate a possible change in postal services for the office in the 01 congressional district.” The letter also stated that “Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.” Administrative Record, Item No. 1.

The Postal Service has acknowledged “the relative paucity of station and branch discontinuance proposals that had trickled up from the field to headquarters in the past five years,” noting that there “were only 21.” Thus, it is important to identify and evaluate the circumstances under which this discontinuance proposal

was initiated. *See* Docket No. N2009-1, Station and Branch Optimization and Consolidation Initiative, 2009, Reply Brief of the United States Postal Service, December 16, 2009, at 36, n. 26.

The Post Office Survey Sheet indicates that the lease expires on 1/31/2016. It does not state whether there is a cancellation clause. This document includes the number “19200,” which apparently is the annual lease payment. The document also states that one career employee will be reassigned. Administrative Record, Item No. 15.

The Community Survey Sheet states that Evansdale is incorporated and is governed by a Mayor and council. There are an Evansdale Police Department and Evansdale Fire Department. The Community Survey Sheet includes a question about expected population growth and states “Please document your source.” The answer (not very legible in the Administrative Record) appears to be “.35 from Facilities Planning Website.” There is no explanation as to what the Facilities Planning Website is or where it can be accessed. There is also a question about expected residential, commercial or business growth. That question includes the same instruction, “Please document your source.” No answer is given to that question. Administrative Record, Item No. 16.

The copy of Post Office Closing Fact Sheet included in the Administrative Record is blurred and difficult to read. In the category about Staffing, there is a check mark by PM Vacancy & Date. The writing following that phrase cannot be read. The information about Receipts is very difficult to read. The category concerning Quarters has a check mark by Leased, but the expiration date is illegible. There is a check by the answer, no, to the question about a 30-day cancellation clause. Administrative Record, Item No. 18.

The document concerning the Final Determination 30-Day Posting Dates indicates that the date posted was 8/23/2011 and the date removed was 9/24/2011. However, a footnote states that "Final determination posting is not required for CPO, classified station, or classified branch discontinuance." Administrative Record, Item No. 50.

The procedure for posting the Final Determination is described in a letter dated 8/09/2011 to the District Manager in Cedar Rapids, Iowa. The letter instructs that the Change Announcement form should be completed on the day the Final Determination is removed. One copy of the form would be used to document the official record. The letter also states that "the law prohibits discontinuance sooner than 60 days after the date the final determination was posted." Administrative Record, Item No. 54. There apparently is no indication in the Administrative Record that the Final Determination was actually posted. The

indication would be shown by Item 49, showing the round-date stamped Final Determination cover sheet.

The Administrative Record includes a letter dated 9/02/2011, which is addressed to "Postal Customer." The letter states that "This is to advise you that the Evansdale Branch will be officially closed at the close of business Friday, 10/21/2011." The letter also states that "Retail and delivery services from the Waterloo Main Post Office will ensure effective and regular services to the Evansdale customers." Administrative Record, Item No. 55.

The letter dated September 2, 2011, did not provide the required 60-day notice before the closing date of October 21, 2011. Also, the Final Determination was not posted.

Comments of Postal Customers

In a letter to postal service customers dated 4/08/2011, the Manager, Post Office Operations stated "I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service. A review of the business activities at the Evansdale Branch revealed that the office workload had declined. This reduced workload suggests that the maintenance of the Evansdale Branch may

not be warranted.” The letter included a questionnaire. Administrative Record, Item No. 21.

The questionnaires included numerous comments. Following are some of those comments.

Closing the Evansdale P.O. would cause a disruption in my business & would add to my expenses either in gas going to W’Loo more frequently or having a mail slot installed in the building. The Evansdale Chamber has spent quite a bit of money sprucing up Evansdale & enlisting new businesses to locate here. Closing the P.O. is a step in the opposite direction. Administrative Record, Item No. 22, p. 1a.

I will not get a P.O. Box in Waterloo. Gas is too costly and do not like downtown Waterloo. Administrative Record, Item No. 22, p. 2b.

Please do not close this Branch. I noticed much activity here, and closing would cause hardship esp. for those who need it most! Administrative Record, Item No. 22, p. 8b.

I am 80 years old and would be hurt to lose my P.O., I am at my P.O. every day. Administrative Record, Item No. 22, p. 9c.

I think it would be a big loss to our community to lose the Post Office.
Administrative Record, Item No. 22, p. 12b.

Why would I want to drive 6 or 7 miles out of my way with gas pushing \$4.00 a gal. I don't like driving downtown and I don't have any problems with this post office. Plus I would have to take off work early just to make it to the post office. Leave it alone. If it isn't broke, don't fix it. Administrative Record, Item No. 22, p. 14b.

I depend on my sister to drive me wherever I need to go. This would put an additional hardship on her because she shops here in Evansdale for groceries. Administrative Record, Item No. 22, p. 15b.

If we had no post office in Evansdale our senior citizens that live in the housing behind would have to find transportation ... now they just walk in or are in motorized wheel chairs. Administrative Record, Item No. 22, p. 19b.

Answered Yes "but a lot less" to the question about continuing to use local businesses if the Post Office is discontinued. Administrative Record, Item No. 22, p. 21b.

My availability of home delivered mail at my apartment is not

dependable or secure. I have maintained by PO box since 1977 and feel it is best for my mail. As a disabled adult I will not have easy access to buy stamps or mail packages which I do regularly. There are many Evansdale residents who are in the same situation. Please reconsider and keep our PO open. Even if hours are cut we still need our PO. Administrative Record, Item No. 22, p. 23b.

We have had our postal box at the Evansdale branch for 40 years. If Evansdale is closed we will no longer rent a box. We have always had very courteous service from the Evansdale branch workers. They do their jobs well. Also, there are many senior & handicapped users that don't drive that will no longer be getting their postal needs met. Please do not close the Evansdale Post Office. Administrative Record, Item No. 22, p. 25c.

I am writing in regards to your survey about the Evansdale, Iowa post office branch. I am not the kind of person that takes time to fill out surveys or even write a letter, however I feel that in this instance I would like my voice heard and that of those close to me. I have been a resident of Evansdale for 8 years and my husband for 33 years. We are a small community but we take a lot of pride in it. Evansdale has the advantage of small town appeal, but also the proximity to big city conveniences. My husband and I have watched business come

and go from the community, but the loss of the post office would be devastating. Personally we use the post office several times a week as we have a post office box there as well as general mailing and postage needs. EVERY time I go to the post office there is a line of people and our one postal worker is so helpful and courteous even though he is very busy. People chatter in line as they wait and many know each other by name. I hope this illustrates to you how close knit our community is and how losing what may seem to you as just a small postal office, but to us is part of the small town pride and nostalgia. I know we are in a time of finding ways to save money, but this particular post office is special and needn't be closed. Right now this little town I live in meets all of my needs. I can get groceries, go to the post office, get gas, get household items, worship, have work done on my house and eat out all within our small city limits. I as well as my husband and our family would hate to see the loss of our Post Office. Being a skeptical person, I imagine my one letter will not change the minds of such a large operation, but my voice will at least be heard. And my voice represents many of those who would be deeply saddened at the thought of losing this part of our small town community. Thank you so much for your time.

Administrative Record, Item No. 22, p. 28c.

If the Evansdale Branch is closed, my PO Box will be permanently Closed – Waterloo Branch is too far away – has long lines – I do

all the postal work for my work as well as personal on my hour lunch. That couldn't be done @ the Waterloo Branch. I'll have no choice but to use online communications for everything and all packages will have to go UPS or Fedex. I will not go to the downtown Waterloo Branch. Administrative Record, Item No. 22, p. 30b.

We can't defend any reason for not having our own post office. W'loo isn't that safe and parking isn't that good either. Who wants to wait in line for an hour or more? I use a cane and can't stand for that long at a time. Administrative Record, Item No. 22, p. 31b.

Evansdale needs the service of this Post Office. It is very important to many of the citizens. There's got to be better ways to save a buck or two instead of punishing the customers. Administrative Record, Item No. 22, p. 35b.

My husband and I manage Deerwood Park Campground in Evansdale. A majority of our campers are seasonal and receive all of their mail via the Evansdale Post Office. Administrative Record, Item No. 22, p. 39b.

I very much need the Evansdale branch to remain open for the following reasons: 1. The Waterloo PO is hard to get to in winter

as Waterloo doesn't plow well. 2. I live on limited income, so try to make one trip (PO, bank, grocery, gas, breakfast) to save gas. 3. I live 2 miles from Evansdale, 3 miles from Waterloo PO, 7 miles to HYVee. 4. HYVee overcharges frequently. 5. I run a business and mail orders out daily. 6. Since I own a business, I need verification packages are sent out, if I bought stamps I would not have this. 7. If everyone goes to HV, Fanny & bank in Evansdale lose business. PLEASE KEEP EVANSDALE BRANCH OPEN! Administrative Record, Item No. 22, p. 40c.

I have had a Post Office Box in Evansdale since 1975. It has been and still is extremely handy for me and my family to use the post office in Evansdale. My son also has a box in Evansdale. When I get off work in the morning I have to drive only a few blocks to get my mail and any packages I might have. I can also get my son's mail at the same time as his work hours conflict with the time the post office is open. My other 2 sons come past the post office as they come home from work so it is easy for them to stop also. When we go on vacation our mail is securely held at the post office. When we get home it is so handy to be able to get our mail right away. The clerks past and present have been and still are very knowledgeable and pleasant and accommodating and also efficient. There is no standing in line to have to wait for service. Anytime I have had to wait in line the time has been less than 5 minutes. Can you say that about your service in Waterloo? From all the

complaints I have heard I don't think so. Also it does not make sense to close a post office in a CITY the size of Evansdale to keep a post office open in a TOWN the size of Raymond. With the price of gas I for one will not appreciate having to drive 3 or 4 miles extra to get my mail and stamps when I only have to drive a few blocks now. The idea of closing the Evansdale office is ridiculous. Closing the Raymond office would make more sense. Administrative Record, Item No. 22, p. 41c.

If our Post Office would close, it would put a hardship on me and my friends. Especially during winter months, when most senior citizens don't drive their cars. I for one put mine in storage till spring, as I am unable to clean the snow off of it & move it for snow plowing of parking lot. We have no garage where I live. I certainly can't afford to hire transportation to all the places I need to go. Administrative Record, Item No. 22, p. 42c.

Closing this Post Office would be inconvenient for lots of the residents. We have very good employees at this Post Office. Please do not close, and make it a convenience for older persons to get their mail. Administrative Record, Item No. 22, p. 43b.

I think closing down the Evansdale post office is a huge mistake! There are many elderly people living in Evansdale, for them to have to drive downtown Waterloo to the post office is a very

big inconvenience. Not to mention all of the people and the steps. Also, whenever I am in the post office it is very busy. If business has seemed to decline you might take into account it was just winter. People try to limit trips out in the elements, particularly the elderly. I also want to voice my opinion on the hours of operation for the p.o. boxes. I do not know how you would working people to obtain their mail before 4:30! We pay to have a box and sometimes cannot get our mail. At least stay open until 6:00, so working people can get their mail and it wouldn't hurt to have it unlocked on Saturdays as well. Administrative Record, Item No. 22, p. 45c.

I think it would be a real shame if the Evansdale Post Office were closed. We are an ever expanding population that relies on our local P.O. Administrative Record, Item No. 22, p. 46b.

I also work at ... We do all of our buying of stamps and mailing statements and such. I also do most of my shopping in Evansdale. Administrative Record, Item No. 22, p. 47b.

Checked box that proposal would provide worse service. Stated - Mail comes as late as 6 PM. Have to travel to another P.O. Lines longer. Administrative Record, Item No. 22, p. 50b.

Please do not close the Evansdale Post Office, it is a great asset to

the city of Evansdale as well as a large surrounding community of people that do business there. By closing this post office you will lose money. Instead of paying one individual a daily wage to operate and perform a multitude of tasks for numerous individuals, you will have to pay for the gas, time, and wages of many workers and carriers to ensure the same services are met to the wide and vast array of customers the Evansdale Post Office handles on a daily basis. The city of Evansdale and its existing businesses will be negatively impacted immensely if you close our post office. PLEASE DO NOT HURT OUR COMMUNITY!

Administrative Record, Item No. 22, p. 62c.

Time, distance, gas use would increase dramatically. Checked Box that proposed service would be worse. Administrative Record, Item No. 22, p. 64b.

The Postal Service Customer Questionnaire Analysis states that 133 questionnaires were distributed. According to the Analysis, 5 of the questionnaires were favorable to the proposal, 15 were unfavorable and 46 expressed no opinion. The total number of questionnaires returned was 66. Administrative Record, Item No. 23, p.1.

The record does not appear to support the conclusion that 15 questionnaires were unfavorable and 46 expressed no opinion. It appears that there were more

unfavorable responses and responses expressing an opinion than this Analysis states. The discussion of customer concerns and responses in the Analysis included in the Administrative Record is not legible, but it does not appear that the responses sufficiently addressed the many concerns in the questionnaires.

A community meeting was conducted on April 25, 2011. Administrative Record, Item No. 24. The Community Meeting Analysis included in the Administrative Record is only one page and appears to be incomplete. Administrative Record, Item No. 25.

There were several congressional inquiries. Administrative Record, Item No. 28. The certification of the record occurred on June 15, 2011. Administrative Record, Item No. 43.

The letter sent to the postal service customers on April 8, 2011, indicated that the “recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.” Administrative Record, Item No. 21. There does not appear to be a formal proposal included in the Administrative Record. In addition, the record does not show or explain how the Postal Service reached a conclusion that the change would “provide a maximum degree of regular and effective service.”

Final Determination

The Final Determination was signed by Dean J. Granholm, Vice President of Delivery and Post Office Operations, on August 9, 2011. It states that “This is the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.”

The office receipts for the last three years were \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. Thus, the revenue has been fairly steady and showed an increase from FY 2009 to FY 2010.

The Final Determination lists advantages and disadvantages of the proposal. The final determinations consist of boilerplate phrases repeatedly used by the Postal Service. The advantages and disadvantages include those boilerplate phrases. In the Final Determination for the Evansdale Branch, there are references to retail services being provided by rural or contract carriers. However, there is no indication that the Evansdale community will be served by rural or contract carriers. These boilerplate phrases about rural and contract carriers were apparently included erroneously in the Final Determination.

Similarly, the Final Determination states that “There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service.” This statement also is boilerplate language, which is apparently used for closings that include establishing rural route service. The Evansdale Final Determination does not indicate that rural route service is to be established. Thus, this boilerplate phrase about rural or contract delivery service was erroneously included in the Final Determination.

ARGUMENT

I. There was not a valid reason to conduct a discontinuance study.

The letter concerning the authorization to conduct a discontinuance study stated that the request was based on “declining workload, volume, and the ability of the Postal Service to provide service by alternate means.” These are not factors supported by the record. The Evansdale Branch is profitable and the revenue increased from FY 2009 to FY 2010. It is inexplicable why the Postal Service would propose to conduct a discontinuance study on a profitable retail facility.

There is a substantial question as to what criteria the Postal Service has used to select stations and branches for discontinuance studies. There had only been 21

discontinuance proposals for stations and branches in the past five years, according to a statement by the Postal Service in a brief dated December 16, 2009.

The request to conduct a discontinuance study for the Evansdale Branch was dated March 4, 2011. That request was about a month after the five-year lease term began on February 1, 2011. If the Postal Service was considering closing the Evansdale Branch, it should not have signed a five-year lease just before it conducted the discontinuance study.

II. The Commission should remand the Final Determination for further consideration.

The Postal Service must consider the following factors in making a determination on whether or not to close a post office: the effect on the community, the effect on postal employees, whether a maximum degree of effective and regular postal service will be provided, and the economic savings to the Postal Service. *See* 39 U.S.C. § 404(d)(2)(A).

In light of the inadequate record and failure to address substantive concerns of the Evansdale postal customers, this matter should be remanded. The determination is arbitrary and capricious, without observance of procedure required by law and unsupported by substantial evidence on the record.

A. The Postal Service failed to make adequate findings supported by the record concerning the effect on the community.

The record does not support the findings about the effect on the community of Evansdale in closing the Evansdale Branch. First, it is necessary to understand what is meant by community in the requirement that the Postal Service shall consider “the effect of such closing or consolidation on the community served by such post office.” 39 U.S.C. § 404(d)(2)(A)(i).

In the East Elko case, the Postal Service discussed what constitutes a community. *See* Docket No. A2010-3, East Elko Station, Elko, Nevada, Comments of Postal Service, April 19, 2010, at 12. The Postal Service quoted at length a passage from the Oceana Station appeal and concluded that “(t)his language clarifies that for purposes of section 404(b), the entire city is a single community.” *See* Docket No. A82-10, Oceana Station, Virginia Beach, Virginia 23453, Order No. 436, June 25, 1982, at 7-8.

The responses to the questionnaires provide extensive comments about the effects of closing the Evansdale Branch on the city of Evansdale. The residents have shown a lot of civic pride in their town and do not want to lose the post office. In addition, it is clear that Evansdale businesses rely on the post office. Further, the elderly, persons who do not want to drive or are unable to drive and

persons with mobility problems need the convenience and accessibility of the Evansdale post office. There were specific references to the price of gas and the need to avoid unnecessary trips.

The standard, boilerplate response of the Postal Service to the comments includes the statement that “Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.”

This response is unsupported by the record and wholly inadequate. It appears to assume that the only issue concerning the effect on the business community is whether customers will continue to use local businesses. Obviously, if postal customers are forced to go to Waterloo or some other location to obtain postal services, that would take time away from shopping in Evansdale. Further, the businesses themselves rely upon the Evansdale post office. The Postal Service simply states that regular and effective postal services will always be provided to the community, but it does not state how those postal services will be provided in a convenient manner to the businesses and people in the Evansdale community.

The Final Determination apparently did not include a discussion about the expected growth in Evansdale. The Community Survey Sheet includes a question about expected population growth and states "Please document your source." The answer (not very legible in the Administrative Record) appears to be ".35 from Facilities Planning Website." There is no explanation as to what the Facilities Planning Website is or where it can be accessed. There is also a question about expected residential, commercial or business growth. That question includes the same instruction, "Please document your source." No answer is given to that question. Administrative Record, Item No. 16.

The lack of a substantive record concerning the community and its expected growth has been discussed by the Commission. In a very recent order concerning the Innis, Louisiana, Post Office, the Commission found that it "cannot conclude that the Postal Service has given adequate consideration to the closing of the Innis post office on the community. ... The survey relied upon by the Postal Service contains only conclusory statements and, contrary to the instructions on the form itself, fails to provide sources of support for those conclusory statements." *See* Docket No. A2011-34, Innis, LA Post Office, Innis, Louisiana, Order Remanding Determination, November 16, 2011, at 9.

The record concerning the expected growth in Evansdale is faulty, just as was the record in the Innis, Louisiana case. This is an example of the

shortcomings in the Evansdale determination which shows that a remand is necessary.

B. The Postal Service failed to make adequate findings supported by the record concerning effective and regular service.

The Postal Service did not properly address the issues concerning effective and regular service. The comments are very moving in expressing concerns about traveling to Waterloo and the difficulties it presents, particularly in the winter. There are also strong concerns about the access and convenience for the elderly, those with mobility problems and those without a car or who do not want to pay for more gas to drive to Waterloo.

The Postal Service uses boilerplate responses in its final determinations. However, the Postal Service apparently used the wrong boilerplate responses in this determination. The responses used are those which apparently apply to determinations when a rural route service is established. For example, one of the advantages in the Final Determination is that "The rural and contract carriers may provide retail services, alleviating the need to go to the post office."

The advantages and disadvantages also are simply boilerplate and are quite similar to the advantages and disadvantages in the Final Determination to Close the Chillicothe, Iowa Post Office and Establish Service by Rural Route Service. In the

Chillicothe, Iowa, case, the Postal Service had indicated that customers would not be required to travel to another post office because the services would be provided by carriers at a roadside mailbox located near the customer's residence. The current 32 post office box customers will receive rural route delivery. *See* Docket No. A2011-32, Chillicothe Post Office, Chillicothe, Iowa, Order Affirming Determination, November 16, 2011, at 6.

However, there apparently is no plan to establish rural route delivery service in Evansdale. Thus, the findings based on the existence of such a service are wholly arbitrary and not supported by the facts concerning the city of Evansdale and its postal customers.

In the recent Innis, Louisiana, appeal, the Commission stated that it "cannot conclude that the Postal Service gave meaningful consideration to the concerns expressed by Petitioner." The Commission found that the Postal Service had not satisfied the requirement that it consider whether customers will receive adequate and regular service if the Innis post office is closed. *See* Docket No. A2011-34, Innis, LA Post Office, Innis, Louisiana, Order Remanding Determination, November 16, 2011, at 11.

In this case, the Postal Service has clearly failed to consider the heartfelt and persuasive concerns from the customers of the Evansdale Branch concerning receiving adequate and regular service if the Evansdale Branch is closed.

C. The Postal Service failed to make adequate findings supported by the record concerning the economic savings to the Postal Service.

The Postal Service estimated that the total annual savings is \$62,935. This includes the following cost savings: \$32,760 for manager and/or craft savings; \$10,975 for fringe benefits; and \$19,200 for annual lease costs.

The estimated savings are not supported by the record. The Final Determination states that “Any Employees assigned to this facility will be relocated with the Postal Service.” Thus, it appears that there will be no cost savings for the manager and fringe benefits.

The purported savings in annual lease costs is also not supported by the record. There is a five-year lease that began on February 1, 2011, and expires on January 31, 2016. The annual lease payment is \$19,200. If the Postal Service has to pay for the lease from the date of closing, October 21, 2011, until the lease expiration on January 31, 2016, it will incur a cost of approximately \$81,600. In light of this five-year lease, there would be no cost savings from the lease in closing the Evansdale Branch. In fact, the Postal Service is apparently required to pay \$81,600 for the remainder of the lease after the Branch was closed.

The economic savings calculation is incomplete because it omits any discussion of revenue. The Postal Service has explained that the “discontinuance

review process does not measure potential revenue loss associated with a station or branch closure because the Postal Service is unaware of any reliable method for such estimation.” However, the Postal Service acknowledged that there is “the expectation that some revenue would be lost.” *See* Docket No. N2009-1, Station and Branch Optimization and Consolidation Initiative, 2009, Reply Brief of the United States Postal Service, December 16, 2009, at 35.

As the record presently stands, the Postal Service will achieve no cost savings, will incur additional payments for a five-year lease and will suffer a loss in revenue. The comments clearly indicated that the customers did not want to go to Waterloo for their postal needs and intended to cancel their post office boxes. Those customers apparently will use other services, such as UPS and FedEx, or simply use fewer mail services. In light of the presumed objective of the Postal Service to increase revenue to improve its severe financial problems, the closing of the Evansdale Branch directly contradicts that objective.

The failure to explain accurately and completely estimated savings has been noted in the need for a remand. The Commission found that the “Postal Service should incorporate these factors [additional costs for alternative service] in its evaluation of the potential economic savings resulting from closing the Innis post office when it reconsiders its decision.” *See* Docket No. A2011-34, Innis, LA Post

Office, Innis, Louisiana, Order Remanding Determination, November 16, 2011, at 12.

If the closing of the Evansdale Branch was based on expected cost savings to the Postal Service, the record clearly does not support that cost savings. In fact, it appears that the closing will actually cause the Postal Service to lose revenue and incur additional costs. The findings about economic savings are arbitrary and not supported by the record.

CONCLUSION

For the foregoing reasons, the Postal Service's determination to close the Evansdale, Iowa, Branch should be remanded for further consideration.

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

<i>In the Matter of:</i> Evansdale Branch Evansdale, Iowa 50707 (Chad Deutsch and Craig Chilton, Petitioners)	Docket No. A2011-103
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**MOTION OF UNITED STATES POSTAL SERVICE FOR EXTENSION OF TIME
TO FILE COMMENTS IN RESPONSE TO PETITIONERS' SUBMISSIONS**
(November 22, 2011)

The United States Postal Service (the "Postal Service") hereby respectfully requests an extension of time to file its comments to Petitioners' initial briefs. Pursuant to Order No. 896, dated October 5, 2011, and 39 CFR § 3001.115, Petitioners' initial briefs were to be filed with the Postal Regulatory Commission (the "Commission") on November 4, 2011. On that date, Petitioner Deutsch filed a motion requesting an extension until November 21, 2011 to file his brief. The Commission has not ruled on Petitioner Deutsch's motion, but nevertheless, on November 21, 2011, Petitioner Deutsch filed a 30-page initial brief.

Pursuant to the original schedule set forth in Order No. 896, the Postal Service's response must be filed no later than November 25, 2011, 20 days after Petitioners' initial briefs were to be filed. However, because of Petitioner Deutsch's recent filing and the breadth of evidence and numerous arguments in Petitioner Deutsch's initial brief, and due to the absence of lead counsel from the office this week, the Postal Service respectfully requests an extension until December 2, 2011 to file its responsive comments. Elaine Mittleman, Esq.,

counsel for Petitioner Deutsch, stated that she had no objection to an extension of the Postal Service's deadline.

For the foregoing reasons, the Postal Service requests an extension until December 2, 2011 to file its comments to Petitioners' initial brief and participant statement.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

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November 22, 2011

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

*In the Matter of:*Evansdale Branch
Evansdale, Iowa 50707
(Chad Deutsch and Craig
Chilton, Petitioners)Docket No. A2011-103

COMMENTS OF UNITED STATES POSTAL SERVICE
(December 2, 2011)

By means of Order No. 896 (October 5, 2011), the Postal Regulatory Commission (Commission) docketed correspondence from the Mayor of the City of Evansdale and a customer of the Evansdale Branch in Evansdale, Iowa (Petitioners), assigning PRC Docket No. A2011-103 as an appeal pursuant to 39 U.S.C. § 404(d).

I. The Commission Lacks Jurisdiction over the Controversy.

As an initial matter, the Postal Service renews the arguments that the Commission lacks jurisdiction to hear Petitioners' appeal.¹ This appeal concerns a branch, and not a Post Office for purposes of 39 U.S.C. § 404(d). Section 404(d) does not apply to retail locations such as branches which are subordinate to a Post Office. In the Postal Service's view, Congress knowingly used "Post Office" in its technical sense, excluding stations and branches from the scope of 39 U.S.C. § 404(d).

¹ See Initial Comments of the United States Postal Service, section 1 (pp. 2-7), PRC Docket No. RM2011-13, October 3, 2011.

II. The Postal Service Provided Customers Advance Notice of Its Plans.

Even assuming the section 404(d) requirements were applied in the context of the discontinuance of the Evansdale Branch, the Postal Service satisfied the salient provisions of section 404(d)(5)(A) – (C). On April 8, 2011, the Postal Service distributed questionnaires to customers notifying them of the possible discontinuance of the Evansdale Branch, and inviting comments on the potential change to the postal retail network. Administrative Record at Item No. 21, pg. 1. The Postal Service also made these questionnaires available over the counter for all interested retail customers. *Id.* at Item No. 23, pg. 1. Through this notification, the Postal Service furnished customers well over 60 days' notice of the Postal Service's intention to consider discontinuance of the facility. The Postal Service received 66 customer responses to the questionnaires, thereby confirming receipt of such notice and the extensive input customers provided. *See id.* Upon making the final decision to discontinue the Evansdale Branch, the Postal Service informed the community of the decision through a letter to customers dated September 2, 2011. *See id.* at Item No. 55, pg. 1. The Postal Service considered all of the pertinent criteria of section 404(d), including the effect on postal services, the community, and employees, and the economic savings arising from the discontinuance. Administrative Record at Item No. 33.

III. The Final Determination Demonstrates Thoughtful Consideration of the Issues Raised by Petitioners.

The final determination indicates that the Evansdale Branch provided service to 133 Post Office Box customers 32.5 hours per week. Daily retail

window transactions averaged 185. FD at 2. Office receipts have declined from \$270,763 in FY 2008 to \$253,050 in FY 2010. The Evansdale Branch had no permit customers. FD at 5. Upon implementation of the final determination, the Postal Service will continue to provide service through rural or contract delivery carrier.² Delivery and retail services will be provided at the Waterloo Post Office, located approximately 3 miles away. *Id.* at 8. Retail services are also available at the Hy-Vee contract postal unit, located approximately 2.5 miles away. *Id.* at 7. Customers will have the option of Post Office Box delivery at the Waterloo Post Office or the existing carrier delivery administered by the Waterloo Post Office. See *id.* Below, the Postal Service briefly addresses the issues raised by Petitioners Deutsch and Chilton.

Petitioners express concern about the effect on postal services of the Evansdale Branch's closing, noting the convenience of the Evansdale Branch and requesting its retention. In particular, Petitioners raise the following issues: the conditions of nearby postal facilities and mail security. Administrative Record at Item No. 33. These issues were thoughtfully considered by the Postal Service, as is evident in the administrative record.

In its responses to customer questionnaires, the Postal Service addressed customer concerns about obtaining services from a different postal retail location.

² Petitioners claim that the Postal Service "did not properly address the issues concerning effective and regular service," provided inaccurate information regarding service, and had "no plan to establish rural route delivery service in Evansdale." Petitioners' claims reflect a misunderstanding of the services provided to Evansdale Branch customers. There is no need to establish contract or rural carrier service for the Evansdale community, because it was available before the discontinuance of the Evansdale Branch. Evansdale Branch Post Office Box customers purchased Post Office Box delivery service as a supplement to the free carrier delivery service they already received.

Specifically, the Postal Service informed customers that, if the Evansdale Branch is discontinued, they would have a choice of carrier delivery or Post Office Box service. *Id.* at Item No. 33. In addition, the Postal Service identified the numerous retail service options available to customers, including the Waterloo Main Post Office located approximately 3 miles from the Evansdale Branch, the Raymond Post Office located approximately 4 miles from the Evansdale Branch, the Automated Postal Center at the Cedar Falls Post Office, and the ability to purchase stamps through the internet or at stamp consignment locations listed at www.usps.com. *Id.* at Item No. 21.

With respect to Petitioners' concern about mail security, the Postal Service explained that customers may place locks on their mailboxes, provided that there is a slot large enough to deposit the mail. *Id.* at Item No. 33, pg. 3. Cluster Box Units provide another secure mail delivery option that might be available. *Id.* at Item No. 33, pg. 6.

Petitioners claim that the Postal Service provided inaccurate "boilerplate responses" in response to customer concerns. They further suggest that the Postal Service failed to make an independent inquiry regarding these concerns. However, the Administrative Record reflects that while some answers may be "standard" to the extent that these questions have been posed in other discontinuance dockets, the answers provided are responsive to the concerns raised.

The Postal Service considered the Petitioners' concerns regarding the effect of its decision to close the Evansdale Branch upon the Evansdale

community. *Id.* at Item No. 33. More specifically, Petitioners expressed concerns regarding the effect of the discontinuance on senior citizens, disabled customers, and local businesses. *Id.* With respect to senior citizens and disabled customers, the Postal Service explained that carriers can provide many postal services, often eliminating the need to visit a retail facility, and that where existing delivery methods cause extreme hardship, alternate arrangements can be made with the administrative postmaster. *Id.* at Item No. 33, pg. 4. In responding to concerns regarding local businesses, the Postal Service cited customer questionnaire responses as evidence that the discontinuance of the Evansdale Branch would not have an adverse impact on the local business community, and that customers would continue to visit local businesses in the event of the Evansdale Branch's discontinuance. *Id.* at Item No. 33, pg. 2.

Petitioners question whether the Postal Service considered growth in the Evansdale community as part of the discontinuance study process. As reflected in the administrative record, the Postal Service considered this issue and determined that Evansdale had experienced minimal growth in recent years. Item No. 33, at 4. The Postal Service also explained that the growth of a community does not depend on the location of a Post Office. *Id.*

Petitioners contend that the survey results were used unfairly in support of the discontinuance action. The Postal Service notes that the surveys are intended to assess usage patterns and customer needs. They are not intended to accomplish any particular outcome. Moreover, the categorization of opposition, support, or neutrality of a survey is not, in and of itself, dispositive.

The important issue is whether effective and regular service can be provided in the event of a discontinuance, and in this case, the conclusion was affirmative.

Customers notified the Postal Service of their concerns related to employees of the Evansdale Branch. *Id.* at Item No. 33. As reflected in the administrative record, the Postal Service considered these concerns during the decision-making process. *See id.* Affected postal employees will be reassigned to other postal facilities in full accordance with agreements between the Postal Service and employee organizations. *Id.*

Postal officials also considered the economic savings that would result from the discontinuance of the Evansdale Branch, and identified the costs that serve as a basis for the Postal Service's estimate of economic savings. *Id.* at Item No. 33, pg. 7. The Postal Service estimates that discontinuing the Evansdale Branch and providing retail and delivery services to the Evansdale community through alternate sources would cost the Postal Service substantially less than maintaining the Evansdale Branch and would still provide regular and effective service. The estimated annual savings associated with discontinuing the Evansdale Branch are \$62,935.00. *Id.*

Petitioners allege that the Postal Service's estimate of economic savings is inaccurate, and specifically that the Postal Service will experience no labor savings from the discontinuance of the Evansdale Branch. Participant Statement from Craig Chilton, PRC Docket No. A2011-103 (November 17, 2011) (Participant Statement), at 3. Regardless of whether any employees of the Evansdale Branch remain employed by the Postal Service after the

discontinuance of the Evansdale Branch, all positions at the Evansdale Branch are eliminated upon discontinuance. In the context of a Post Office discontinuance, the Commission has recognized that the elimination of a position contributes to economic savings. See Order Affirming Determination, PRC Order No. 950, PRC Docket No. A2011-23 (November 4, 2011), at 9.

Petitioners state that the Postal Service did not consider the amount that the Postal Service will have to pay in rent on the property that it continues to lease in Evansdale (\$19,200.00 a year). As Petitioners point out, the lease expires on January 31, 2016. Administrative Record at Item No. 15, pg. 1. The lease cost savings will arise from that point forward, and perhaps earlier if the Postal Service is able to sublease the property. Accordingly, it is not necessary to deduct \$19,200 from the anticipated annual savings on a long-term basis.

Addressing the economic circumstances of the Evansdale Branch more generally, Petitioners allege that the Evansdale Branch is profitable for the Post Office, and that this assertion, if true, prevents the Postal Service from discontinuing the Evansdale Branch. See Participant Statement at 2-4. The Postal Service does not cite profitability as a reason for its decision to study the Evansdale Branch, but instead refers to workload, volume, and alternate access as justifications. Administrative Record at Item No. 33, pg. 2. And Petitioners present no authority for the assertion that a retail facility's profitability precludes its discontinuance.³ See Participant Statement. In other appeals, the

³ This case arose prior to the new Handbook PO-101 published on July 14 2011, and is subject to the procedures set forth in Chapter 7 of Handbook PO-101 (August 2004) updated with Postal Bulletin revisions through August 2, 2007. These regulations were carried forward for discontinuance actions commencing before July 14, 2011. See 39

Commission has affirmed a Postal Service final determination despite allegations of the discontinued retail facility's profitability. See, e.g., Order Affirming Determination, PRC Order No. 912, PRC Docket No. A2011-19 (October 20, 2011) (affirming final determination despite Chairman's concurring opinion discussing facility's profitability).

For the reasons set forth above, the appeal should be dismissed.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

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December 2, 2011

Before The
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

<i>In the Matter of:</i>	:	
Evansdale Branch	:	
Evansdale, Iowa 50707	:	Docket No. A2011-103
(Mayor Chad Deutsch, Petitioner)	:	

**MOTION OF PETITIONER FOR AN
EXTENSION OF TIME TO FILE THE REPLY BRIEF**
(December 12, 2011)

Petitioner Mayor Chad Deutsch, through undersigned counsel, hereby respectfully requests an extension of time to file the reply brief, which is due on December 12, 2011, until December 19, 2011. Petitioner has other briefs due and requires additional time prepare the reply brief. Attorney James M. Mecone stated that the Postal Service does not object to a reasonable extension of the deadline for filing the reply brief.

For the foregoing reasons, Petitioner requests an extension of time to file the reply brief until December 19, 2011.

Respectfully submitted,

/s/ Elaine Mittleman
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Before the
POSTAL REGULATORY COMMISSION
WASHINGTON DC 20268-0001

Evansdale Branch
Evansdale, Iowa 50707

Docket No. A2011-103

PUBLIC REPRESENTATIVE'S REPLY COMMENTS

(December 12, 2011)

I. INTRODUCTION AND BACKGROUND

This case concerns an appeal of the Postal Service's decision to close the Evansdale Branch, in Black Hawk County, Iowa, and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Main Post Office, located about 3 miles away. Administrative Record Item No. 7. The discontinuance study was based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means. *Id.*, Item, No. 1 at 1.

Appeals of the Postal Service's decision to close the Evansdale station were filed by Craig Chilton and Mayor Chad Deutsch.¹ The Commission accepted the appeals in Order No. 896, issued October 5, 2011 (Order No. 896).²

¹ See Petition for Review filed by Craig Chilton, October 11, Determination to Close Post Office, September 21, 2001 and Petition for Review filed by Evansdale Mayor Chad Deutsch, September 30, 2011 (Deutsch Petition). See also Participant Statement, November 4, 2011 (Chilton's Participant Statement) and Initial Brief of Petitioner Chad Deutsch, November 21, 2011 (Brief).

² Order No. 896 appears at 76 FR 63332 (October 12, 2011).

II. STANDARD OF REVIEW AND APPLICABLE LAW

The Commission's authority to review post office closings provided by 39 U.S.C. § 404(d)(5). The Commission is aware of this provision and the standards that apply to its review of appeals of post office closing decisions. These Reply Comments therefore incorporate by reference the recitation of standards and law in Commission Order No. 974 at 6 (Part V) in Docket No. A2011-34, Innis, Louisiana.

III. PARTIES' POSITIONS

A. The Petitioners' Positions

Petitioner Chilton's position. In addition to his Petition, Mr. Chilton also filed a Participant Statement. Therein, he presents a candid perspective on the Postal Service's decision and the discontinuance process. In particular, he:

- asks (Chilton's Participant Statement 2 and 9) why the Postal Service is closing the profitable Evansdale office if its interest is in saving money, and further asserts that the closing is unconscionable and irrational;
- questions (*id.* at 3) the accuracy of the savings estimate, contending that the only significant savings are utilities, as an obligation for most of the remaining 5-year lease remains and clerk's salary may be continued;
- maintains (*id.* at 3) the Evansdale Branch not only serves Evansdale residents, but also persons within Waterloo city limits who live closer to this facility than to the Waterloo Post Office;
- claims (*id.* at 3-4 and 6) notice was improper, unlawful, and insufficient, stressing that to patrons, the Postal Service's distinction between a branch and an office is meaningless, that 60 days' notice was not provided; and that only boxholders received written notification; and

- asserts (*id.* at 8) that questionnaires were distributed at the community meeting, rather than beforehand.

Finally, with respect to the effect on the community, Petitioner Chilton says: “I submit that the effect upon the community served by the closing of the Evansdale Post Office (Evansdale, Elk Run, and the neighboring eastern portions of Waterloo) will be a profoundly negative one.” *Id.* at 9.

Mayor Deutsch's position. On brief, Mayor Deutsch highlights several deficiencies in the record, especially as they relate to notice and timing of critical disclosures and issuances. *See generally* Brief at 5-8. The deficiencies also include the alleged absence of a formal proposal to close the facility and of a demonstration or explanation of how the Postal Service reached a conclusion that the change would “provide a maximum degree of regular and effective service.” *Id.* at 18.

The Mayor quotes extensively from responses to the questionnaire, pointing to these as support for his disagreement with the Postal Service's characterization that only 15 of the respondents to the questionnaire expressed “unfavorable” positions and 46 expressed no opinion. *Id.* at 17. He further asserts, among other things related to finances, that office revenue (in the mid-to-upper \$270,000s over the course of the past 3 years) has been “fairly steady and showed an increase from FY 2009 to FY 2010.” *Id.* at 19.

B. The Postal Service's Position

The Postal Service asserts that the Commission lacks jurisdiction to hear the Petitioners' appeal because this case concerns a branch, not an office.³ Postal Service Comments at 1. In particular, it asserts that section 404(d) does not apply to retail locations, such as branches, which are subordinate to a Post Office. *Id.* Notwithstanding this position, the Postal Service asserts that is satisfied the salient provisions of section 404(d)(5)(A) –(C) by distributing questionnaires (as well as making questionnaires available over the counter) and inviting comments on the possible discontinuance of the Evansdale branch. *Id.* at 2. It asserts that this approach furnished customers with well over 60 days' notice of the Postal Service's intention to consider discontinuance. *Id.*

The Postal Service further maintains that the Final Determination "demonstrates thoughtful consideration" of the issues raised by Petitioner. In response to Petitioners' references to the convenience of the Evansdale facility, it notes that there are numerous retail service options available, including at the Waterloo Main Post Office (3 miles away); the Raymond Post Office (4 miles away); the Automated Postal Center at the Cedar Falls Post Office; plus the ability to purchase stamps through the internet or at stamp consignment centers. *Id.* at 4. As to security, it says it explained that customers may place locks on their mailboxes, provided there is a slot large enough to deposit mail. *Id.* It says senior citizens and the disabled may obtain many postal services from carriers, which often eliminates the need to visit a retail facility, and that where existing delivery methods cause extreme hardships, alternate arrangements can be made with the administrative postmaster. *Id.* at 5.

The Postal Service also provides this clarification about the alleged lack of a plan to establish rural delivery: "There is no need to establish contract or rural carrier service for the Evansdale community, because it was available before the discontinuance of the Evansdale Branch. Evansdale Branch Post Office Box customers purchased Post

³ Comments of the United States Postal Service, December 2, 2011 (Postal Service Comments).

Office Box delivery service as a supplement to the free carrier delivery service they already received. *Id.* at 3.

As to questions whether it considered growth estimates, the Postal Service asserts that the record reflects that it considered this issue and found that Evansdale has experienced minimal growth in recent years. *Id.* at 5. It also says that its categorization of patrons' positions based on survey responses is not, in itself, dispositive. Instead, it maintains that the important issue is whether effective and regular service can be provided in the event of a discontinuance and, in this case, the conclusion was affirmative. *Id.* at 6-7.

With respect to economic savings, the Postal Service agrees that the lease expires on January 31, 2016, but asserts that savings will arise from that point forward, and perhaps earlier if it is able to sublease the property. It therefore contends that it is not necessary to deduct \$19,200 (the annual rent) from the anticipated annual savings. *Id.* at 7. More generally, it responds to the assertion that the Evansdale branch is profitable by saying that it did not cite profitability as a reason for its decision to study the Evansdale, but instead refers to workload, volume, and alternate access, and claims that Petitioners present no authority for the assertion that a retail facility's profitability precludes its discontinuance. *Id.*

IV. PUBLIC INTEREST ISSUES

Due process is a cornerstone of the Government's dealings with persons affected by its actions. By extension, the interests of the general public in appeals of post office closings generally pertain to due process considerations, such as the accuracy of the record, the transparency of the Postal Service's reasoning, and its responsiveness to affected patrons. This case is complicated by the fact that the Postal Service (i) classifies the facility as a branch and, (ii) at least traditionally, maintains that certain notice and other procedural requirements do not attach the closing or consolidation of a branch or office. The Postal Service recently modified its closing

regulations to provide patrons of stations and branches with more procedural rights, but it initiated the closing of the Evansdale facility prior to the effective date of the new regulations; therefore, its decisionmaking process here more closely follows the traditional Postal Service approach.⁴

A. Question of relationship between closing the profitable Evansdale Branch and Postal Service's stated goals

Both Petitioners note that the Evansdale Branch is profitable and question the size of the estimated savings. The Postal Service's response to the profitability question is twofold: it says it did not cite this as a reason for the discontinuance and the Petitioners failed to cite any authority for why they raised this as a bar to discontinuance. Postal Service Comments at 7. However, the Petitioners clearly indicate that their authority is common sense, if not business sense. Petitioner Chilton, for example, states:

Except for the fact that the USPS has been claiming that it needs to make major cutbacks on expenses for various reasons, this issue of the closing or consolidation of up to 3,653 post offices either would not be under consideration, or else it would involve far fewer post offices. In light of the desire to save money, I submit that any decision of the part of the USPS that clearly would result in the loss of sales and revenue for the USPS would be irrational and ill-conceived at best, and totally counterproductive at worst. It makes no sense to dispose of a profitable entity of the stated objective for doing so is to save money.

Chilton Participant Statement at 2. He provides figures from the Administrative Record showing revenue of more than \$250,000 in FY 2010.

⁴ See Postal Service Comments at 7, fn. 3 on the timing question.

Petitioners' overarching point is that Evansdale, like some other branches and stations, does not fit the mold of low revenue offices in areas with declining population. Instead, it appears to be a thriving office, and the Postal Service's own documentation shows expected growth. Thus, keeping it open could *help* the Postal Service improve its bottom line, not harm it. However, the standard the Postal Service invokes is whether effective and regular service can be provided following the discontinuance. The difficulty with this response is that, having long since written the qualifier "maximum degree" out of the equation, it is possible that almost any substitute service will provide "effective and regular service" to postal patrons.

In situations where retail facilities are clearly far above a "minimal or low" revenue point, patrons understandably expect a better explanation for discontinuance. It would be helpful if the Commission would encourage the Postal Service to more fully address its rationale.

B. Accuracy of the Record

Petitioners here, as in other cases, note that a continuing lease obligation undermines the Postal Service's savings estimate. The Postal Service acknowledges it is obligated until January 31, 2016, but claims that this does not warrant reducing the annual savings, for any year, by the annual lease cost of \$19,200.

The Petitioners argue for more accuracy in the Postal Service's savings estimate. The Commission has encouraged the Postal Service to improve several aspects of its savings presentations. The Evansdale annual lease cost is more than \$19,000. It is likely that under most circumstances, a business with outlets similar to those the Postal Service maintains would regard an annual lease cost of this amount a material factor affecting the soundness of its annual savings estimates, at least until it became clear that a sublease had been arranged. The Postal Service's omission of this offset undermines the soundness of its savings estimate.

Mayor Deutsch questions the accuracy of the Postal Service's characterization of the responses to its survey. The Postal Service contends that its assessment of opposition, support, or neutrality is not, in itself, dispositive on the question of the facility's fate. The fact that the Postal Service includes an assessment of this sort (and does so routinely in these cases) in its supporting documentation understandably leads those who read the record to think there is something meaningful in the exercise. If there is not, the Postal Service might consider eliminating this assessment from its documentation. If it serves any purpose, it would be useful if the Postal Service would clarify the role it plays.

VI. CONCLUSION

Review of the Evansdale Administrative Record and other submissions in this case leads to the conclusion that the discontinuance of the Evansdale Branch means the Postal Service is electing to close a profitable retail facility as part of an initiative most might think was oriented toward offices with low or minimal revenue in areas of declining population and/or declining postal needs. The Commission may want to consider encouraging the Postal Service to view these situations through a different lens. Aside from notice and other procedural points, the points the Petitioners raise go to the heart of the process in which the Postal Service and the Commission are enmeshed. Their concerns go straight to the heart of transparency about "why" Evansdale has been caught up in an initiative seemingly aimed at low-performing offices and "whether" the consolidation will really help the Postal Service achieve its stated objectives.

As for notice, the Petitioners note that Evansdale patrons did not receive the same type of procedural due process as patrons of post offices. It is understandable that they question the distinction the Postal Service has traditionally drawn between offices, on the one hand, and branches, on the other. This discrepancy in treatment will be lessened under the new regulations. It is unfortunate that some Evansdale patrons

may not have received notice or had an opportunity to comment; however, it appears that the Postal Service is aware that many patrons are dissatisfied with the alternative plan, but proceeded with its plan based on reference to the standard it invokes, namely "effective and regular service" via alternative means. The appropriateness of this standard, and the role "maximum degree" plays, is an area the Commission and the Postal Service may need to explore as this closing, consolidation, and discontinuance process unfolds because the public will likely continue to raise questions about it.

Respectfully submitted,

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Public Representative in Docket No. A2011-103

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Postal Regulatory Commission
Submitted 12/19/2011 3:59:48 PM
POSTAL NEWS
Accepted 12/19/2011

FOR IMMEDIATE RELEASE
Dec. 13, 2011

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Statement on Delay of Closing or Consolidation of Post Offices and Mail Processing Facilities

The U.S. Postal Service, in response to a request made by multiple U.S. Senators, has agreed to delay the closing or consolidation of any Post Office or mail processing facility until May 15, 2012. The Postal Service will continue all necessary steps required for the review of these facilities during the interim period, including public input meetings. The Postal Service hopes this period will help facilitate the enactment of comprehensive postal legislation. Given the Postal Service's financial situation and the loss of mail volume, the Postal Service must continue to take all steps necessary to reduce costs and increase revenue.

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

###

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation, 150 million residences, businesses and Post Office Boxes. The Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. With 32,000 retail locations and the most frequently visited website in the federal government, usps.com, the Postal Service has annual revenue of more than \$65 billion and delivers nearly 40 percent of the world's mail. If it were a private sector company, the U.S. Postal Service would rank 35th in the 2011 Fortune 500. *Black Enterprise* and *Hispanic Business* magazines ranked the Postal Service as a leader in workforce diversity. The Postal Service has been named the Most Trusted Government Agency six consecutive years and the sixth Most Trusted Business in the nation by the Ponemon Institute.

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Evansdale Branch		Docket No. A2011-103
Evansdale, Iowa		

REPLY BRIEF OF PETITIONER CHAD DEUTSCH

(December 19, 2011)

Respectfully submitted,

/s/ Elaine Mittleman

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Attorney for Petitioner
Chad Deutsch

Petitioner Chad Deutsch respectfully submits this Reply Brief. The Comments of the United States Postal Service, filed on December 2, 2011, include a number of statements unsupported by facts in the record. The faulty record indicates that a remand is necessary.

On December 13, 2011, the Postal Service announced that it had agreed to delay the closing or consolidation of any Post Office or mail processing facility until May 15, 2012. *See* Postal News press release, dated December 13, 2011 (attached hereto). This release stated that “Given the Postal Service’s financial situation and the loss of mail volume, the Postal Service must continue to take all steps necessary to reduce costs and increase revenue.”

As the Postal Service noted, in light of its financial situation and the loss of mail volume, the Postal Service must take all steps necessary to increase revenue. However, in spite of the need to increase revenue, the Postal Service is not including revenue calculations or discussions in its final determinations. The decision-making process by the Postal Service for closings is fundamentally flawed by its omission of any analysis of revenues.

The Evansdale Branch is a good example of that omission. The office receipts for the last three years were \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY

2010. Thus, the revenue has been fairly steady and showed an increase from FY 2009 to FY 2010.

The Final Determination should be remanded to permit the Postal Service to include an analysis of revenue. If the Postal Service is taking all steps necessary to increase revenue, a beginning step in post office closings should be the determination of revenue and how it would be affected by closing a facility. Particularly in light of the alternative means of delivery, including the internet, FedEx and UPS, the Postal Service should do as it said – take all steps necessary to increase revenue. Closing profitable and convenient retail facilities is wholly counterproductive and violates the promise of the Postal Service to work to increase revenues.

The closing of the Evansdale Branch cannot be justified by cost savings. In discussing economic savings concerning employees, the Postal Service stated in its brief at 7 that all positions at the Evansdale Branch are eliminated upon discontinuance. However, that assertion does not support a claim of cost savings. The Post Office Survey states that one career employee will be reassigned. Administrative Record, Item No. 15. The Final Determination states that “Any Employees assigned to this facility will be relocated with the Postal Service.” Because the employees will be reassigned, there are no employee cost savings.

The Postal Service referred in its brief at 7 to the appeal of closing of the Rosser, Texas Post Office. In that case, the issue involved the status of the former Rosser postmaster. The Commission found that the status of the former Rosser postmaster is not relevant to computing savings. That issue has no bearing on the Evansdale closing. Evansdale is a branch and there is no postmaster.

Moreover, in the Rosser order, the Commission emphasized that it “has stated on numerous occasions that the Postal Service should not compute savings based on compensation costs that are not eliminated by the discontinuance of an office. See Docket No. A2011-23, Rosser Post Office, Rosser, Texas, Order No. 950, Order Affirming Determination, November 4, 2011, at 9. In making its argument in this appeal, the Postal Service referred to the order in the Rosser appeal, but failed to cite the Commission’s repeated admonition that compensation costs that are not eliminated should not be considered cost savings. The Postal Service has made the same error again by claiming cost savings even though the employees at Evansdale will be reassigned and their positions will not be eliminated.

There is information in the Final Determination that indicates that employee costs may actually increase. In a page that just includes one paragraph (no page number), the determination of economic savings was discussed. The paragraph states that “Clerk savings under economic savings incorporates last FY years hours

multiplied and the lowest PTF wage level 6 (as shown on PS form 4920). The figure presented under economic savings on this proposal has been reduced by 25% to accommodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload.”

According to this statement, there will be an increase in clerk hours at the main post office. The cost increase for the increase in clerk hours was assumed to be 25% of the figure in the economic savings. Thus, according to the Final Determination, there will be a cost increase, not a cost savings, in employee costs from closing the Evansdale Branch.

In discussing the expected lease cost savings, the Postal Service in its brief at 7 acknowledges that the lease expires on January 31, 2016. However, the Postal Service argues that the lease cost savings will arise from that point forward and perhaps earlier if the Postal Service is able to sublease the property.

The Postal Service should not claim cost savings that begin in 2016. Those cost savings are speculative and do not include other factors which may occur more than four years in the future. Further, the Postal Service indicates that there might be a cost savings earlier than January 31, 2016, if the Postal Service is able to sublease the property. This matter should be remanded so the Postal Service can supplement the record with information about the potential for subleasing the

property. The competency of the Postal Service to achieve cost savings is placed in great doubt in light of the five-year lease. At a minimum, it seems that the Postal Service should have provided some options and discussion about meeting this commitment, rather than just assuming that cost savings begin in 2016.

Commissioner Langley commented on the issue of long-term leases in a recent dissent. She stated that “the current lease does not terminate until April 14, 2018, and does not have a 30-day termination clause. The Postal Service should note that any savings from the lease will not be realized for over six years. As a government entity, the Postal Service should ensure that its cost/benefit analysis accurately identifies capturable costs savings and does not overstate savings. I find that the Postal Service’s decision to discontinue operations at the Fishers Landing post office is unsupported by evidence on the record and thus, should be remanded.” *See* Docket No. A2011-55, Fishers Landing Post Office, Fishers Landing, New York, Order No. 1052, Order Affirming Determination, December 16, 2011, Dissenting Opinion of Commissioner Langley.

It is obvious that the Final Determination in this appeal does not support the cost savings determination. There will be no employee cost savings and there likely will be an increase in costs because of the increase in clerk hours at the main post office. There will be no lease cost savings until 2016. Thus, the closing of the Evansdale Branch produces no cost savings and, in fact, will cause a cost

increase. Moreover, as discussed above, the Evansdale Branch is profitable. The lost revenue from closing the Evansdale Branch makes the determination to close an even greater financial folly.

Chairman Goldway has emphasized in dissenting opinions that “It is not the statutory responsibility of the Postal Regulatory Commission to correct the record for the Postal Service and certainly not to make its own surmise about what and/or whether there would be savings if accurate data was in the record. Therefore, the decision to close should be remanded to the Postal Service to correct the record and present a more considered evaluation of potential savings.” *See* Docket No. A2011-55, Fishers Landing Post Office, Fishers Landing, New York, Order No. 1052, Order Affirming Determination, December 16, 2011, Dissenting Opinion of Chairman Goldway; Docket No. A2011-57, Ottosen Post Office, Ottosen, Iowa, Order No. 1055, Order Affirming Determination, December 19, 2011, Dissenting Opinion of Chairman Goldway.

One argument supporting a closing may be that a community is in decline. The Postal Service stated in its brief at 5 that the Postal Service had “determined that Evansdale had experienced minimal growth in recent years.” However, the Administrative Record does not support this claim of minimal growth. The Community Survey Sheet includes a question about expected residential, commercial or business growth. That question has the instruction, “Please

document your source.” No answer is given to that question. Administrative Record, Item No. 16. The Final Determination does not include facts necessary to make a finding about the expected growth of Evansdale.

Further, the Postal Service asserted in its brief at 5 that “the growth of a community does not depend on the location of a Post Office.” This is an illogical statement with no support in the record. It is not clear if the statement is trying to claim that a community can grow with or without a post office or if the growth of a community does not depend on where a post office is located. Whatever is the interpretation of the meaning of this sentence, it is wholly speculative and not supported in the record.

In attempting to assert that the issue of profitability is not important in making decisions about closings, the Postal Service relied in its brief at 7-8 on the final determination in the Freehold, New Jersey, appeal. However, that case presented a unique set of circumstances. As a result, the holding in that appeal is not instructive in this case on the question of closing profitable facilities.

In Freehold, the facility was a trailer, which had been established as a “temporary” facility about eight years before the proposal to close. The previous CPU had been closed because of financial irregularities. There had been numerous safety and OSHA violations with the trailer. *See* Docket No. A2011-19, Lafayette

Station, Freehold, New Jersey, Notice of United States Postal Service, July 7, 2011, Administrative Record, Item No. 13, p. 1.

Further, the holding in the Order Affirming Determination does not discuss whether the Freehold trailer was profitable. The holding states that the first year's net annual savings is \$15,203. The Commission then found that "the Postal Service has taken economic savings into account." *See* Docket No. A2011-19, Lafayette Station, Freehold, New Jersey, Order No. 912, Order Affirming Determination, October 20, 2011, at 13. This holding does not make any statement concerning profitability. Cost savings do not include a calculation of profits. They only refer to costs that will be saved if a facility is closed. Chairman Goldway noted in her concurrence that a "small investment in upgrading the Freehold trailer could provide a positive return on investment." Concurring Opinion of Chairman Goldway in Order Affirming Determination. Thus, the Freehold, New Jersey, Order cannot support an argument that profitability should not be considered in closing a facility.

For the foregoing reasons, the Postal Service's determination to close the Evansdale, Iowa, Branch should be remanded for further consideration.

DOCKET NO 1434742-50707
ITEM NO 516
PAGE 1

Postal Regulatory Commission
Submitted 1/18/2012 3:26:37 PM
Filing ID: 79753
Accepted 1/18/2012
ORDER NO. 1141

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Nanci E. Langley, Vice Chairman;
Mark Acton; and
Robert G. Taub

Evansdale Post Office
Evansdale, Iowa

Docket No. A2011-103

ORDER REMANDING DETERMINATION

(Issued January 18, 2012)

I. INTRODUCTION

On December 15, 2011, the Postal Service advised the Commission that it "will delay the closing or consolidation of any Post Office until May 15, 2012".¹ The Postal Service further indicated that it "will proceed with the discontinuance process for any Post Office in which a Final Determination was already posted as of December 12, 2011, including all pending appeals." *Id.* It stated that the only "Post Offices" subject to closing prior to May 16, 2012 are those that were not in operation on, and for which a Final Determination was posted as of, December 12, 2011. *Id.* It affirmed that it "will not close or consolidate any other Post Office prior to May 16, 2012." *Id.* at 2. Lastly, the Postal Service requested the Commission "to continue adjudicating appeals as provided in the 120-day decisional schedule for each proceeding." *Id.*

¹ United States Postal Service Notice of Status of the Moratorium on Post Office Discontinuance Actions, December 15, 2011, at 1 (Notice).

The Postal Service's Notice outlines the parameters of its newly announced discontinuance policy. Pursuant to the Postal Service's request, the Commission will fulfill its appellate responsibilities under 39 U.S.C. § 404(d)(5).

On September 30, 2011, Chad Deutsch, Mayor of Evansdale, Iowa (Petitioner Deutsch) filed a petition with the Commission seeking review of the Postal Service's Final Determination to close the Evansdale, Iowa post office (Evansdale post office).² On October 11, 2011, Craig Chilton (Petitioner Chilton) likewise filed a petition seeking review of the Final Determination to close the Evansdale post office.³ The Final Determination to close the Evansdale post office is remanded for further consideration.

II. PROCEDURAL HISTORY

On October 5, 2011, the Commission established Docket No. A2011-103 to consider the appeal, designated a Public Representative, and directed the Postal Service to file its Administrative Record and any responsive pleadings.⁴

On October 17, 2011, the Postal Service filed the Administrative Record with the Commission.⁵ The Postal Service also filed an Application for Non-Public Treatment of financial and customer information relating to operations at the Evansdale post office and other nearby postal retail facilities.⁶ The Postal Service subsequently filed

² Petition for Review received from Chad Deutsch, Mayor of Evansdale, Iowa regarding the Evansdale, Iowa post office 50707, September 30, 2011 (Deutsch Petition).

³ Petition for Review received from Craig Chilton regarding the Evansdale, Iowa post office 50707, October 11, 2011 (Chilton Petition).

⁴ Order No. 896, Notice and Order Accepting Appeal and Establishing Procedural Schedule, October 5, 2011.

⁵ The Administrative Record is attached to the United States Postal Service Notice of Filing, October 17, 2011 (Administrative Record). The Administrative Record includes, as Item No. 47, the Final Determination to Close the Evansdale, IA Post Office and Continue to Provide Service by Independent Post Office (Final Determination). See also United States Postal Service Notice of Supplemental Filing, December 7, 2011.

⁶ United States Postal Service Notice and Application for Non-Public Treatment, October 17, 2011 (Application for Non-Public Treatment).

comments responding to issues raised by Petitioners Deutsch and Chilton and requesting that the Commission affirm the Final Determination.⁷

Petitioner Chilton filed a Participant Statement supporting his Petition.⁸ On November 21, 2011, Petitioner Deutsch filed an initial brief.⁹ On December 12, 2011, the Public Representative filed reply comments.¹⁰ On December 19, 2011, Petitioner Deutsch filed a reply brief responding to the Postal Service comments.¹¹

III. BACKGROUND

The Evansdale post office provides retail postal services and service to 133 post office box or general delivery customers. Final Determination at 2. No delivery customers are served through this post office. The Evansdale post office, an EAS-15 level facility, has retail access hours of 8:30 a.m. to 11:00 a.m. and 12:00 p.m. to 4:00 p.m., Monday through Friday, and is closed on Saturday. *Id.*; Administrative Record, Item No. 18. Lobby access hours are 7:45 a.m. to 6:00 p.m., Monday through Friday, and none on Saturday. Final Determination at 2.

Retail transactions average 185 transactions daily (82 minutes of retail workload). Post office receipts for the last 3 years were \$270,763 in FY 2008; \$244,212 in FY 2009; and \$253,050 in FY 2010. There are no permit or postage meter customers. *Id.* By closing this post office, the Postal Service anticipates savings of \$62,935 annually. *Id.* at 6.

⁷ Comments of United States Postal Service, December 2, 2011 (Postal Service Comments).

⁸ Participant Statement received from Craig Chilton, November 4, 2011. On November 7, 2011, Craig Chilton submitted a second participant statement correcting minor typographical errors. See Participant Statement from Craig Chilton, November 7, 2011. All citations refer to the second participant statement (Chilton Participant Statement).

⁹ Initial Brief of Petitioner Chad Deutsch, November 21, 2011 (Petitioner Deutsch Initial Brief).

¹⁰ Reply Comments of the Public Representative, December 12, 2011 (PR Reply Comments).

¹¹ Reply Brief of Petitioner Chad Deutsch, December 19, 2011 (Petitioner Deutsch Reply Brief).

After the closure, retail services will be provided by the Waterloo post office located approximately 3 miles away.¹² *Id.* at 2. Delivery service will be provided by a rural independent post office administered by the Waterloo post office. The Waterloo post office is an EAS-24 level office, with retail hours of 8:30 a.m. to 5:00 p.m., Monday through Friday.¹³ There are 220 post office boxes available. *Id.* The Postal Service will continue to use the Evansdale name, but not the 50707 ZIP Code. *Id.* at 6.

IV. PARTICIPANT PLEADINGS

Petitioners. Petitioners oppose the closure of the Evansdale post office. Petitioner Deutsch argues that the impact on the growing Evansdale community of 5,000 residents was not considered. Deutsch Petition at 1. Petitioner Deutsch also contends that because the Evansdale post office has a newly signed 5-year lease with no early release, there are no financial savings. *Id.* Petitioner Deutsch's initial brief and reply brief reiterate the concerns raised in his Petition. See *generally* Deutsch Initial Brief, Deutsch Reply Brief. Further, Petitioner Deutsch notes information in the Final Determination indicating that employee costs may increase. Deutsch Reply Brief at 3-4 (citing Final Determination at 7).

Petitioner Chilton argues that the closing would negatively impact the community due to the difficulty and inconvenience in accessing the Waterloo post office and the planned change in ZIP Code. Chilton Petition at 2-3; Chilton Participant Statement at 4. Petitioner Chilton also argues that because the Evansdale post office is profitable and subject to a 5-year lease and the clerk assigned to the post office will be relocated, there are no financial savings that would accrue in closing the post office. Chilton Petition at 3-4; Chilton Participant Statement at 3. Further, Petitioner Chilton questions

¹² MapQuest estimates the driving distance between the Evansdale and Waterloo post offices to be approximately 3.1-3.5 miles (7-8 minutes driving time respectively).

¹³ The hours that retail services may be available at the Waterloo post office on Saturdays are not clear from the Administrative Record. See Administrative Record, Item 16 at 2; Final Determination at 2.

the decision to close the Evansdale post office in favor of other locations. Chilton Petition at 4.

Petitioners Deutsch and Chilton both contend that post office notice procedures were not followed. Deutsch Petition at 1; Chilton Participant Statement at 4-9. They argue that less than 60 days' notice was provided to customers and that written notice was provided individually to only the small number of post office box holders. *Id.* Petitioner Deutsch specifically rejects the Postal Service's argument that the Evansdale post office is exempt from the 39 U.S.C. § 404(b) notice provisions. Deutsch Initial Brief at 4-5. Petitioner Deutsch also argues that the Administrative Record is incomplete and includes incorrect information regarding, e.g., lease information, questionnaire tallies, and rural delivery service. Deutsch Initial Brief at 6, 17-18, 19-20, 27.

Postal Service. The Postal Service contends that the Commission lacks jurisdiction to hear Petitioners' appeal and that, in any event, it should dismiss the appeal. Postal Service Comments at 1, 8. The Postal Service believes the appeal raises four main issues: (1) the effect on postal services; (2) the impact on the Evansdale community; (3) the economic savings expected to result from discontinuing the Evansdale post office; and (4) compliance with section 404(b) notice requirements. *Id.* at 2, 3, 6. The Postal Service asserts that it has given these and other statutory issues serious consideration and concludes that the determination to discontinue the Evansdale post office should be affirmed. *Id.* at 2, 8. The Postal Service also asserts that it satisfied the notice provisions of 39 U.S.C. section 404(b). *Id.* at 2.

The Postal Service explains that its decision to close the Evansdale post office was based on several factors, including:

- a minimal workload and declining office revenue;
- a variety of other delivery and retail options (including the convenience of rural delivery and retail service);
- little recent growth in the area;

- minimal impact on the community; and
- expected financial savings.

Postal Service Comments at 3-7. The Postal Service contends that it will continue to provide regular and effective postal services to the Evansdale community when the Final Determination is implemented. *Id.* at 6.

The Postal Service also asserts that it has followed all statutorily required procedures and has addressed the concerns raised by Petitioners regarding the effect on postal services, the effect on the Evansdale community, economic savings, and the effect on postal employees. *Id.* at 2, 3, 6.

Public Representative. Regarding the procedural concerns, the Public Representative states that this case is complicated by the fact that the Postal Service classifies the facility as a branch and maintains that certain notice and other procedural requirements do not apply to the closing of a branch. PR Reply Comments at 5. The Public Representative notes, however, that although some Evansdale patrons did not receive notice or have an opportunity to comment, the Postal Service is aware that many patrons are dissatisfied with the plan to close the Evansdale post office. *Id.* at 9.

Regarding the economic analysis, the Public Representative states that, as the Evansdale post office does not fit the mold of low revenue post offices in areas with declining populations and appears to be thriving, the Postal Service should be encouraged to more fully explain its rationale for the closure beyond relying on the ability to provide alternative effective and regular service. *Id.* at 7. The Public Representative also states that the Evansdale annual lease cost is a material factor affecting the soundness of the Postal Service's annual savings estimates, and that the omission of this offset undermines the soundness of the savings estimate. *Id.*

Regarding the assessment of the customer survey responses, the Public Representative suggests that the Postal Service clarify the role of the surveys in the closing decision process. *Id.* at 8. The Public Representative concludes that the Commission may need to consider the appropriateness of the alternative effective and

regular service standard in evaluating post office discontinuances as its applicability to profitable facilities will continue to be questioned by the public. *Id.* at 9.

V. COMMISSION ANALYSIS

The Commission's authority to review post office closings is provided by 39 U.S.C. § 404(d)(5). That section requires the Commission to review the Postal Service's determination to close or consolidate a post office on the basis of the record that was before the Postal Service. The Commission is empowered by section 404(d)(5) to set aside any determination, findings, and conclusions that it finds to be (a) arbitrary, capricious, an abuse of discretion, or otherwise not in accordance with the law; (b) without observance of procedure required by law; or (c) unsupported by substantial evidence in the record. Should the Commission set aside any such determination, findings, or conclusions, it may remand the entire matter to the Postal Service for further consideration. Section 404(d)(5) does not, however, authorize the Commission to modify the Postal Service's determination by substituting its judgment for that of the Postal Service.

A. Notice to Customers

Section 404(d)(1) requires that, prior to making a determination to close any post office, the Postal Service must provide notice of its intent to close. Notice must be given 60 days before the proposed closure date to ensure that patrons have an opportunity to present their views regarding the closing. The Postal Service may not take any action to close a post office until 60 days after its determination is made available to persons served by that post office. 39 U.S.C. § 404(d)(4). A decision to close a post office may be appealed within 30 days after the determination is made available to persons served by the post office. 39 U.S.C. § 404(d)(5).

The record indicates the Postal Service took the following steps in reaching its Final Determination. On April 8, 2011, the Postal Service distributed questionnaires to customers regarding the possible change in service at the Evansdale post office. Final

Determination at 2. A total of 133 questionnaires were distributed and 66 were returned. On April 25, 2011, the Postal Service held a community meeting at the local AMVETS post to address customer concerns. One-hundred-fifteen (115) customers attended. *Id.*

As the Public Representative notes, the Postal Service initiated its discontinuance investigation prior to the effective date of new regulations that apply uniform discontinuance procedures to Postal Service-operated retail facilities regardless if classified as a post office, station, or branch. PR Reply Comments at 5-6; *see also* Postal Service Comments at 7, n.3. Thus, notice under the circumstances can be somewhat problematic. Nonetheless, in this case, a timely appeal has been filed, the Postal Service has responded to concerns raised by the mailing community, and the matter has been adjudicated before the Commission. Given that the matter is being remanded on other grounds, the Commission finds it unnecessary to address notice issues further.

B. Other Statutory Considerations

In making a determination on whether or not to close a post office, the Postal Service must consider the following factors: the effect on the community; the effect on postal employees; whether a maximum degree of effective and regular postal service will be provided; and the economic savings to the Postal Service. 39 U.S.C. § 404(d)(2)(A).

Effect on the community. Evansdale, Iowa is an incorporated community located in Black Hawk County, Iowa. Final Determination at 6. The community is administered politically by a mayor and a council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, the self-employed, and those who work in local businesses or commute to work in nearby communities. *Id.*

As a general matter, the Postal Service solicits input from the community by distributing questionnaires to customers and holding a community meeting. The Postal

Service met with members of the Evansdale community and solicited input from the community with questionnaires. In response to the Postal Service's proposal to close the Evansdale post office, customers raised concerns regarding the effect of the closure on the community. Their concerns and the Postal Service's responses are summarized in the Final Determination. Final Determination at 2-5.

Petitioners raise the issue of the effect of the closing on the Evansdale community. Deutsch Petition at 1; Chilton Petition at 2-3. The Postal Service contends that it considered this issue and cited questionnaire responses as evidence that the discontinuance of the Evansdale post office would not have an adverse impact on the local business community, and that growth of a community does not depend on the location of a post office. Postal Service Comments at 5. The Postal Service further explains that the community identity will be preserved by continuing to use the Evansdale name in the new address, though the ZIP Code will change. *Id.* at 6.

The Postal Service has adequately considered the effect of the post office closing on the community as required by 39 U.S.C. § 404(d)(2)(A)(i).

Effect on employees. The Postal Service states that the affected Evansdale postal employees will be reassigned to other postal facilities. *Id.* at 6; Final Determination at 6. No other Postal Service employee will be adversely affected.

The Commission finds that the Postal Service has considered the possible effects of the post office closing on the employees when it stated that the employees will be reassigned. The Postal Service has satisfied its obligation to consider the effect of the closing on employees at the Evansdale post office as required by 39 U.S.C. § 404(d)(2)(A)(ii).

Effective and regular service. The Postal Service contends that it has considered the effect the closing will have on postal services provided to Evansdale customers. Postal Service Comments at 3-4. It asserts that customers of the closed Evansdale post office may obtain retail services at the Waterloo post office located 3 miles away, or the Raymond post office located 4 miles away. Final Determination at 2; Postal

Service Comment at 4.¹⁴ Delivery service will be provided by an independent post office through the Waterloo post office. Final Determination at 2. The Evansdale post office box customers may obtain Post Office Box service at the Waterloo post office, which has 220 boxes available. *Id.*

For customers choosing not to travel to the Waterloo post office, the Postal Service explains that retail services will be available from the carrier. *Id.* at 6. The Postal Service adds that it is not necessary to meet the carrier for service since most transactions do not require customer interaction with the carrier at the mailbox. *Id.*

Petitioners argue that travel to the Waterloo or Raymond post offices will be inconvenient. The Postal Service explains, however, that carrier service is beneficial to many senior citizens and those who face special challenges because they do not have to travel to the post office for service. Postal Service Comments at 5. Where existing delivery methods cause extreme hardship, alternate arrangements can be made. *Id.* Regarding concerns about mail security, the Postal Service states that customers may place locks on their mailboxes. Final Determination at 3, Concern No. 8; Postal Service Comments at 4.

The Postal Service has considered the issues raised by customers concerning effective and regular service as required by 39 U.S.C. § 404(d)(2)(A)(iii).

Economic savings. The Postal Service estimates total annual savings of \$62,935. Final Determination at 6. It derives this figure by summing the following costs: Manager and/or Craft savings (\$32,760), benefits (\$10,975) and annual lease costs (\$19,200). *Id.*

Petitioners contest the accuracy of the Postal Service's estimated savings, contending that no labor savings will be realized since employees at the Evansdale post office will be relocated by the Postal Service. In addition, they argue that because the current lease of the Evansdale post office extends to January 31, 2016 no savings

¹⁴ MapQuest estimates the driving distance between the Evansdale and Raymond post offices to be approximately 3.63 miles (6 minutes driving time).

attributable to the lease will materialize for 4 years. See Chilton Participant Statement at 3; Petitioner Deutsch Initial Brief at 27.

The Postal Service indicates that employees at the Evansdale post office will be reassigned to other postal facilities. Postal Service Comments at 6; see also Final Determination at 6. It takes the position that all positions associated with the Evansdale post office will be eliminated upon its discontinuance. Postal Service Comments at 6-7.

The Commission has previously observed that the Postal Service should include in its estimate of savings only those costs likely to be eliminated by the closing. In this case, since the employee is simply being transferred to another facility and the lease continues until January 2016, there is no rational basis to conclude that the Postal Service will realize any savings until after the lease expires (or if it were able to sublet the property sooner). Thus, the Commission concludes that the Postal Service has not satisfied the requirements of section 404(d)(2)(iv).

Under section 404(d)(2)(iv), the Postal Service may, if it wishes, close a facility even if there are no (or even negative) savings. It has not done that here. Rather, it claims savings that it will not realize for at least 4 years. That result is not consistent with section 404(d)(2)(iv).¹⁵

The Postal Service has not satisfied the requirement that it consider economic savings as required by 39 U.S.C. § 404(d)(2)(A)(iv).

VI. CONCLUSION

As discussed above, the Postal Service has not adequately considered all requirements of 39 U.S.C. § 404(d). Accordingly, the Postal Service's determination to close the Evansdale post office is remanded for further consideration.

¹⁵ The Postal Service indicates its projected savings estimate was reduced by 25 percent to take into account a projected increase in clerk hours at the Waterloo post office following the discontinuance of the Evansdale post office. Final Determination at 7.

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It is ordered:

The Postal Service's determination to close the Evansdale, Iowa post office is remanded for further consideration.

By the Commission.

Shoshana M. Grove
Secretary

REVISED FINAL DETERMINATION TO CLOSE
THE SUSPENDED EVANSDALE, IA BRANCH
AND CONTINUE TO PROVIDE SERVICE BY
NEARBY POST OFFICE, ALTERNATE ACCESS AND CITY DELIVERY CARRIER



I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing a revised final determination to close the suspended Evansdale, IA Branch and provide delivery and retail services by nearby Post Office, alternate access and city delivery carrier under the administrative responsibility of the Waterloo Post Office, located three miles away.

The branch was studied for possible closing or consolidation due to the following reasons: discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch provided service from 8:30 - 11:00 a.m. and 12:00 - 4:00 p.m. Monday - Friday, closed Saturday, and lobby hours of 7:45 a.m. - 6:00 p.m. on Monday - Friday, and none on Saturday, to 133 Post Office Box or general delivery customers and no carrier route customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail. The Evansdale Branch is currently in suspended status and will be permanently closed after the implementation of this final determination. This final determination revises and updates a previous final determination that was remanded by Postal Regulatory Commission Order No. 1141 so as to address concerns raised by the Commission.

Window service is currently available at the Waterloo Post Office, which is located 3 miles from the Evansdale Branch, and the Raymond Post Office, which is located 4 miles from the Evansdale Branch. There are also 4 nearby Hy-Vee stores that serve as contract units offering window services, including stamp sales and Global Express Guaranteed®. The contract units are located at the following locations and distances from the Evansdale Branch:

- Hy-Vee (1422 Flammang Dr., Waterloo, IA 50702-4368, approximately 2.5 miles)
- Hy-Vee (2181 Logan Ave., Waterloo, IA 50703-1005, approximately 5 miles)
- Hy-Vee (4000 University Ave., Waterloo, IA 50701-5640, approximately 7 miles)
- Hy-Vee (6301 University Ave., Ste C, Cedar Falls, IA 50613-5267, approximately 9 miles)

The retail window at the Evansdale Branch averaged 185 transactions accounting for 82 minutes of retail workload daily. With minimal workload, effective and regular service will continue to be provided by nearby Post Offices, alternate access, and city delivery carrier, as it is today. Receipts for the last 3 years show a downward trend: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customers.

On April 25, 2011, representatives from the Postal Service were available at Amvets, 706 Colleen Avenue in Evansdale Iowa, to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 8, 2011, 133 questionnaires were distributed to Post Office Box and general delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

A congressional inquiry was received on June 2, 2011.

When this revised final determination is implemented, delivery and retail services will continue to be permanently provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 a.m. - 5:00 p.m., Monday through Friday, and none on Saturday, where 220 Post Office Boxes are also available.

1. **Concern:** Customer expressed concern for the remaining balance of her Post Office box fee.

Response: The customer expressed concern for credit of any remaining balance at the Evansdale Branch. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds.

2. **Concern:** Customers asked why their branch was being discontinued while others were retained.

Response: The customer asked why the suspended branch was being discontinued while others were retained.¹ Postal retail facilities are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

¹ The Evansdale Branch was suspended after the posting date of the original final determination.

3. **Concern:** Customers felt the loss of a branch would have a detrimental effect on the business community.

Response: The customer expressed a concern about the detrimental effect the loss of the branch would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected; the retention of collection and delivery of all classes of mail, plus the lack of any permit or meter customers at the facility seem to confirm the lack of impact. Questionnaire responses revealed that customers will continue to use local businesses if the branch is discontinued.

4. **Concern:** Customers wanted to know why the customer lines were so long at the Waterloo Post Office.

Response: The customer expressed a concern about the waiting time at the Waterloo Post Office. The Administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so she can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Postal management routinely monitors wait time in line and makes adjustments in staffing assignments based on that monitoring. The carrier can provide collection services, alleviating the need for customers to go to a postal retail facility for mailing.

5. **Concern:** Customers were concerned about having to travel to another postal retail facility for service.

Response: The customer expressed a concern about having to travel to another postal retail facility for service. Services provided at the branch will be available at the Waterloo Post Office, and from alternate access sources available to the community, including Hy-Vee #1866 and usps.com. Customers will not have to travel to another postal retail facility for many services, as service is available as documented above.

6. **Concern:** Customers were concerned about mail security.

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:** Customers were concerned about senior citizens.

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and collection services to roadside mailboxes and approved locations more proximate to a residence's door. Special provisions are also made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:** Can another meeting be scheduled so Evansdale can have congressional representation?

Response: No other community meeting will be scheduled.

9. **Concern:** Can Waterloo handle the load for everyone in Evansdale to use a Post Office Box?

Response: The Waterloo Post Office can handle everyone that currently has a Post Office Box. It does not have enough Post Office Boxes to accommodate the entire population of Evansdale. However, the demand for Post Office Box service expressed since suspension of the Evansdale Branch indicates that the Waterloo Post Office has more than enough capacity to provide Post Office Box service to Evansdale Branch customers interested in obtaining Post Office Box service at the Waterloo Post Office. No Evansdale Branch customer has been denied Post Office Box service at the Waterloo Post Office, and currently the Waterloo Post Office has more than 250 vacant Post Office Boxes.

10. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Waterloo Post Office to pick up their mail.

Response: The customer expressed a concern about those customers with disabilities who are not able to go to a postal retail facility to retrieve mail. Customers are not required to travel to another Post Office to receive mail or obtain collection services. These services will be provided by the city delivery carrier to a mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. Concern: Customers expressed concern that postal employees at the Waterloo Post Office are rude.

Response: The customer expressed a concern that postal employees at the Administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

12. Concern: Customers felt the branch should remain open since they paid taxes.

Response: The customer expressed a concern that since the people of your community paid taxes the branch should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

13. Concern: Customers questioned the economic savings of the proposed discontinuance.

Response: Customers questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings.

14. Concern: Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response: Those issues were raised to the Waterloo Postmaster, and the Waterloo Postmaster will manage operations in a way that aims to minimize or eliminate these concerns.

15. Concern: Customers were concerned about growth in the community.

Response: Customers expressed a concern about growth in the community. The growth of a community does not depend on the location of a postal retail facility. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth through the provision of city carrier delivery and Post Office Box service.

16. Concern: Customers were concerned about later delivery of mail.

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. It is expected that discontinuance of the Evansdale Branch would not affect delivery time for customers currently receiving city carrier delivery because this final determination does not alter carrier service already furnished to the community. A customer requiring an earlier delivery time has the option of Post Office Box service.

17. Concern: Customers were concerned about the limited hours of operation at the Waterloo Post Office.

- Response:** The customer expressed a concern about the limited hours of operation at the Waterloo Post Office. Postmaster level and facility service hours are determined by a workload analysis which includes factors such as the number of deliveries and revenue. The Waterloo Post Office offers a total number of retail hours that exceeds the number of retail hours offered at the Evansdale Branch.
18. **Concern:** How can the Postal Union send out letters to all Evansdale residents but the Postal Service could not?
- Response:** The discontinuance study process for the Evansdale Branch was conducted in accordance with the procedures in place at the time of the study's initiation. At that time, the guidelines for a branch provided for letters to be sent to all Post Office Box customers. Any changes to the discontinuance study process that became effective after initiation of the discontinuance study process for the Evansdale Branch do not apply.
19. **Concern:** How can we find the financial information included in the study? (APWU rep/USPS employee asked this question)
- Response:** The financial information on savings is provided in section IV below. Should anyone require additional information beyond that already furnished, the requester may submit a request for information through the Freedom of Information Act. An interested party can submit an inquiry to the address below.
Attn: Steve Carter, Mgr CIC
7900 Hickman Rd.
Des Moines IA 50324-4400
20. **Concern:** How is the USPS taking us seriously when they did not send a questionnaire to all residents?
- Response:** The discontinuance study process for the Evansdale Branch was conducted in accordance with the procedures in place at the time of the study's initiation. At that time, the guidelines for a branch provided for letters to be sent to all Post Office Box customers. Any changes to the discontinuance study process that became effective after initiation of the discontinuance study process for the Evansdale Branch do not apply.
21. **Concern:** How long is the study?
- Response:** It typically is 3-6 months.
22. **Concern:** How many employees are employed at the Evansdale Branch? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in the study is that correct? (APWU representative-USPS employee asked this question)
- Response:** An estimate of the savings to the Postal Service appears in section IV of this document. As described in section III of this document, the Postal Service realizes a savings because the employee from the Evansdale Branch filled a vacant position, and if the Evansdale Branch had not been subject to this final determination, the Evansdale Branch position would have been filled.
23. **Concern:** How were all concerns raised at the community meeting addressed, given that it was not recorded and the person writing all concerns is also addressing the questions?
- Response:** The presenter documented all questions and concerns while taking notes in shorthand.
24. **Concern:** How will all concerns be addressed when some Evansdale residents were excluded from being sent a questionnaire? (APWU rep/USPS employee asked this question)
- Response:** During the community meeting, the Post Office Review Employee took notes. Concerns addressed at the community meeting became part of the official study as the Community Meeting Analysis. As explained in the responses to concerns 18 and 20 above, the process that was applied to the Evansdale Branch discontinuance study did not require the Postal Service to mail questionnaires to all Evansdale residents. Customers are free to raise concerns at any time by letter, meeting with local officials or at the community meeting. The Postal Service is not aware of any particular concern of community members that has not been raised.

25. Concern: The Administrative Post Office is in an area in Waterloo where we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the Post Office during the day when they could be a target?

Response: Residents of Evansdale have choices for postal services, along with the city delivery carrier providing many pick up options and Stamps by Mail®, the residents of Evansdale could choose to visit the Raymond Post Office or the Waterloo Post Office or visit one of the retail options located in the 4 HyVee stores in the Waterloo area.

26. Concern: Was Evansdale chosen to be studied for possible discontinuance as the strip mall was sold?

Response: No. The sale of the building was not a determining factor in the initiation of the study.

27. Concern: Who initiated the study?

Response: It was a collective group of individuals including managers from the district, Post Office Review Coordinators and local managers. The District Manager created the first approval to begin the process.

28. Concern: Why don't you raise your stamp prices and go to 5 day delivery?

Response: To implement changes in frequency of delivery, Congress would have to lift conditions placed on funds appropriated for certain services for which reimbursement is provided by law.

Some advantages of the proposal are:

1. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers while ready access to essential postal services is retained.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by nearby Postal Service-operated retail facilities and alternate access sources available to the community.
2. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned for customers switching from Post Office box service to carrier delivery.

Taking all available information into consideration, the Postal Service concludes this revised final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Evansdale is an incorporated community located in Black Hawk County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: St Marks United Methodist Church, Prince of Peace Lutheran Church, St Marks United Methodist Church, American Environmental Group, K and W Sausage, Chilton Craig Drives Placement, Street Scene LLC, B and M enterprises, Team C and C Cedar Valley Mini Storage, Evansdale Insurance Agency, American Self Storage INC, Household cleaning products, Xanadu Enterprises, KC Concrete Contractors, Metro home improvement, AC Investments LLC, BPI, The Other Place III Royal Investments, LLC, Prince of Peace Lutheran Church, Home Crest Properties, Hamilton and Niedert Construction, 1st Security State Bank, Evansdale Chiropractic, Pillar Properties, LLC and Rising Star Properties, Evansdale Chamber of Commerce, BWJ Electric, Four Square Development, Iowa's Bravest, Roney Construction, and Planetary Tree. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the branch will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this revised final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The sole employee assigned to the Evansdale Branch transferred to a vacant position within the administrative office of Waterloo Post Office. This position would have otherwise been filled. Had this transfer not occurred, the employee would have been separated.

IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 604,406 with a breakdown as follows:

Building Maintenance	40,340
Utilities	9,463
Transportation	-
EAS Craft & Labor	687,615
Contracts	-
Rent	44,707 ²
Relocation one Time Cost	1,021
Total Ten Year Savings:	604,406*


*Net Present Value (NPV) 10 year savings.

V. OTHER FACTORS

There were a total of nine congressional inquiries. The Commission's remand of the initial final determination to discontinue the Evansdale Branch was based on its independent view of how costs should be weighed against revenues. In particular, the Commission concluded that avoidance of rent for the facility should not be counted as a savings in the absence of record evidence indicating the existence of a termination clause in the lease. This cost is accordingly not included in the calculation above.

VI. SUMMARY

This is the revised final determination to close the suspended Evansdale, IA Branch and continue to permanently provide delivery and retail services by nearby Post Offices, alternate access, and city delivery carrier under the administrative responsibility of the Waterloo Post Office, located three miles away. The suspended Evansdale Branch provided delivery and retail service to 133 Post Office Box or general delivery customers and no carrier route customers. The daily retail window transactions averaged 185. There were no permit mailers or postage meter customers. Delivery and collection services will be available from a city delivery carrier, and retail services are available from alternate access sources, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$604,406 over a ten year period. Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this revised final determination is warranted.



Gregory G. Graves
(A) Vice President, Delivery and Post Office Operations

10-25-2012
Date

² This value reflects an estimate of rental savings that is expected to accrue after expiration of the lease.



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October 31, 2012

Dear Postal Customer:

This informs you that a revised final determination to discontinue the suspended Evansdale Branch has been posted at the Waterloo Post Office. The final determination provides that the Evansdale Branch will be permanently closed. Replacement service will be provided by the Waterloo Main Post Office, alternate accesses, and city delivery under the administrative responsibility of the Waterloo Post Office, located 3 miles away. The Evansdale Branch is currently suspended and retail services are being provided through the Waterloo Post Office and alternate access options. Specific revisions to the final determination are identified below.

On page 2, the final determination has been revised to include the current Saturday retail window service hours available at the Waterloo Post Office.

On page 6, the final determination has been revised to eliminate references to rural and cluster box delivery.

On page 7, the final determination has been revised to include a more detailed explanation regarding the savings arising from the lease.

On page 7, the final determination has been revised to explain that the employee(s) who staffed the Evansdale Branch were transferred to vacant positions within the Postal Service that would otherwise have to be filled.

We appreciate the comments and concerns you provided throughout the discontinuance process, and we intend to continue to provide superior service to our customers.

Sincerely,

SHARON PARKISON
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, IA 52406